



## Specific Terms and Conditions for “GOMO Mobile Plan”

### A. GOMO Mobile Plan

1. GOMO Mobile Plan is provided by Singtel Mobile. Your activation and continued use of the GOMO Mobile Plan constitutes acceptance of our terms and conditions as amended from time to time. We use your personal data for service provisioning, marketing, security and compliance as further described in our prevailing data protection policy.
  - i. The GOMO Mobile Plan once sold, is non-refundable or exchangeable for cash or any products. There will be no refund for any unused value upon card loss, damage, expiry, termination.
  - ii. You are responsible for the safe-keeping and usage of your GOMO Mobile Plan SIM Card. Singtel Mobile shall not be liable to you for any loss, theft, misuse or damage of your GOMO Mobile Plan SIM Card.
  - iii. The GOMO Mobile Plan is available as a no contract plan and includes a recurring payment for every 30 days on the debit or credit card that is stored with GOMO. This is apart from first recurring payment which take place after 35 days.
  - iv. Customers must apply for and subscribe to the GOMO Mobile Plan under their NRIC/ FIN/Identification number.
  - v. Customers must be 16 years old or above to sign up for GOMO Mobile plan.
  - vi. The bundled data, voice minutes and SMS under GOMO Mobile Plan are only for use within Singapore.
  - vii. GOMO Mobile Plan post-sales support is available at GOMO’s self-serve channels such as GOMO Website and GOMO mobile app.
  - viii. Data Pump Add-on of 10GB, 100min and 100SMS is available for purchase by existing GOMO customers via the GOMO mobile application. Each Data Pump is valid for 30 days from date of purchase.
  - ix. Once you have successfully purchased Data Pump Add-on, it cannot be cancelled. The GOMO Data Pump Add-on charge is non-refundable.
  - x. Customer is allowed a maximum allowance of 100GB, 1000min, 1000SMS in their base plan at any point in time.
  - xi. GOMO Subscriber can add 500mins of local Singapore talktime by purchasing the S\$5 Talktime add on via the GOMO mobile app.
  - xii. Each talktime add-on purchase will be valid for 30 days from date of purchase and will be reflected in the GOMO app under “Talktime”, “Add-on”.
  - xiii. GOMO talktime add-on costs S\$5 per purchase for 500mins local call.
  - xiv. Talktime add-on will be charged to the credit/debit card stored in the GOMO mobile app.
  - xv. GOMO Subscriber can purchase talktime add-on as long as base talktime and add-on talktime do not exceed 1,200 minutes.
  - xvi. Local call minutes usage will be based on per minute charging.
  - xvii. Local call minutes usage will be based on earliest expiry date first.
  - xviii. Once you have successfully purchased GOMO talktime add-on, GOMO talktime add-on cannot be cancelled. Your GOMO talktime purchase is non-refundable, non-transferrable, and cannot be used for any other purpose.
  - xix. GOMO 5G Boost Add-on is available for purchase by existing GOMO customers via the GOMO mobile application. Each 5G Boost Add-on is valid for 30 days from date of purchase.
  - xx. Once you have successfully purchased 5G Boost Add-on, it cannot be cancelled. The GOMO 5G Boost Add-on charge is non-refundable.
  - xxi. Customer is allowed to have a maximum of 2 5G Boost Add-on at any point in time.
  - xxii. For promotions with GOMO credits, GOMO credits can be used to redeem discount off a 30-day data pump add-on via the GOMO app.



## B. General – Sign-ups

### For online sign-ups on the GOMO Website

1. Mobile plans displayed on <https://gomo.sg/mobile> (the “GOMO Website”) are available for online purchase through the GOMO Website only.
2. Singtel Mobile Singapore Pte Ltd (“Singtel Mobile”) reserves the right to change the prices offered at the GOMO Website without any prior notification.
3. All prices listed on the GOMO Website are inclusive of GST.
4. Singtel Mobile reserves the right to cancel or amend orders at its sole discretion.

### For sign-ups on the GOMO mobile app

1. Mobile plans displayed on <https://gomo.sg/sim> are available for purchase through the GOMO mobile app only, with a valid GOMO SIM card issued at UNBOXED, UNBOXED Lite and selected Singtel Self-Serve kiosks.
2. A valid SingPass MyInfo account is required for activation and sign-up of GOMO mobile plan via the GOMO mobile app.
3. GOMO SIM card must be activated within 7 days upon issuance at UNBOXED, UNBOXED Lite or Singtel Self-Serve kiosks.
4. Each GOMO SIM card can only be activated once.
5. Singtel Mobile Singapore Pte Ltd (“Singtel Mobile”) reserves the right to change the prices offered without any prior notification.
6. All prices listed on the GOMO Website are inclusive of GST.
7. Singtel Mobile reserves the right to cancel or amend orders at its sole discretion.

## C. General

1. Customer must have a valid credit or debit card stored within GOMO mobile app for recurring payments to be charged. If no valid credit or debit card is stored within GOMO mobile app, the GOMO Mobile Plan will be suspended.
2. Singtel Mobile reserves the right to vary these GOMO Mobile Plan Terms without prior notice to the customer.
3. The following terms and conditions are incorporated by reference: The General Terms and Conditions of Service (<https://www.singtel.com/terms-general>) (“General Terms”); and the guidelines for acceptable conduct and use of the GOMO Mobile Plan located at the GOMO Website (at <https://gomo.sg>), including all subsequent revisions or amendments.
4. Local call usage is deducted from the bundled minutes on the GOMO Mobile Plan and, if applicable, local call add-ons.
5. 1800 local Singapore calls made via GOMO Mobile line will be deducted from existing talk time bundle.
6. Local outgoing calls will be deducted from talk time bundle based on per minute block.
7. As a fraud control measure, each incoming and outgoing call will be cut off automatically at 1 hour call duration.
8. Non-Commercial and Fair Usage Policy of Local Calls, Local SMS/MMS and Local Data
  - i. Free Local Calls and local SMS/MMS are to any local Mobile number. Customers are to use all free services strictly for personal and non-commercial purposes only.
  - ii. Customers are to use this service for personal and non-commercial purpose only. To ensure that the activities of some users do not impair the ability of Customers to have access to reliable services, this service is conditional on fair usage by Customers.
  - iii. Local calls are provided solely for live dialogue between, and initiated by, individuals for personal use and may not be used for any other purposes, including, but not limited to: monitoring services, transmission of broadcasts, transmission of recorded material, telemarketing, autodialled calls, other commercial uses, or other connections that do not consist of uninterrupted live dialogue between individuals.
  - iv. SMS/MMS may not be used to transmit or facilitate any unsolicited or unauthorized advertising, telemarketing, promotional materials, "junk mail", unsolicited commercial or



bulk messages, mass SMS broadcasts, sending of messages via automated means, or for activities that will adversely affect the ability of users or systems to use Singtel Mobile's services, or for any other reason that in our sole discretion violates our policy of providing service for individual use.

- v. Local data may not be used to transmit or facilitate any unsolicited or unauthorized advertising, telemarketing, promotional materials, "junk mail", unsolicited commercial or bulk messages; or for activities that will adversely affect the ability of users or systems to use Singtel Mobile's services, or for any other reason that in our sole discretion violates our policy of providing service for individual use.
- vi. Singtel Mobile reserves the right, without notice or limitation, to deny, terminate, modify, throttle, disconnect or suspend services if an individual engages in unfair, excessive or abusive usage or if Singtel Mobile, at its sole discretion, determines that action is necessary to protect the network from harm or degradation.
- vii. If a Customer uses more than (i) 10,000 local call minutes per month, (ii) 10,000 local SMS per month, or (iii) 1,000 SMS per day, such usage will be deemed to be excessive usage. Use of filesharing software or peer-to-peer/torrent apps and downloading abnormal amounts of large-format files such as music, videos and movies, or other activities that generate large volumes of traffic on Singtel mobile network will be deemed to be Excessive or abusive usage of Local data. Singtel Mobile may deny, terminate, modify, throttle, disconnect or suspend services if an individual engages in unfair, excessive or abusive usage.

#### 9. Port-in Service

- i. "Port-In Service" means a service provided by Singtel Mobile which allows a Customer to retain his non-Singtel Mobile postpaid Mobile number by porting his line from his current Mobile service provider ("Donor") to a Singtel Mobile Postpaid line. Customer consents to the release of Customer's information to a third-party central number port service provider and/or the Donor for the purpose of activating the Port-In Service.
- ii. Customer agrees to pay all outstanding charges to the Donor, including pre-termination charges, if any, prior to the activation of the Port-In Service.
- iii. Upon commencement of the Port-In Service, Customer's existing contract with the Donor shall automatically terminate.

If the Port-In Service request is rejected by Singtel Mobile for any reason, the Customer shall resolve any outstanding issue(s) with the Donor within the fourteen (14) days of the date of the Customer's signing of the Port-In Service agreement with Singtel Mobile.

#### 10. Promotion - **\$25 for 100GB, 1000min, 1000SMS with Rollover Mo' and 5G for first month, reverts to \$25 for 60GB, 1000min, 1000SMS with Rollover Mo' and 5G forever** **<GOMO5G>**

- i. Promotion offers new subscriber \$25 for 100GB, 1000min, 1000SMS. Plan will continue at \$25 for 60GB, 1000mins, 1000SMS with Rollover Mo' and 5G from 2<sup>nd</sup> month onwards.
- ii. Rollover Mo' entitles subscribers to rollover their unused data, talktime and SMSes to the next billing cycle, capped at 100GB, 1000mins and 1000SMS in their base plan. Any additional promotional data, talktime and SMS will not be rolled.
- iii. GOMO 5G is backed by Singtel, the most powerful 5G network in Singapore.
- iv. This plan is no-contract, and includes free incoming calls and caller ID.
- v. Offer is available for a limited time only. Subscriber will enjoy this promotion by signing up successfully with promo code "**GOMO5G**" during the promotional period and continues to stay with GOMO.
- vi. At sign up, promo code "**GOMO5G**" must be applied at the order summary page for subscriber to enjoy this offer.



- vii. Failure to input promo code during sign up will result in subscriber being automatically provisioned base plan of \$20 for 20GB, 200min, 200SMS. Charges then will be non-refundable upon successful sign up.
- viii. This offer is valid from **12 August 2022 to 31 August 2022**.
- ix. This offer is applicable to **all new sign ups and port-ins** during the promotional period.
- x. This offer is limited to first 10,000 promo code redemptions only.
- xi. Subscriber who has successfully signed up for this plan will be automatically charged \$25 monthly on their debit or credit card.
- xii. In case this payment fails due to insufficient funds or other reasons, plan may revert to \$20 for 20GB, 200min, 200 SMS when Subscriber makes payment again.
- xiii. If the Subscriber changes his/her plan to a non-Rollover Mo' plan, all unused data, mins, SMS will not be rolled over with effect from the next billing cycle when the new plan is effective.
- xiv. If the Subscriber needs additional data, he/she can purchase a Data Pump add-on in the GOMO app.
- xv. Upon successful sign up for GOMO \$25 for 60GB, 1000min, 1000SMS Plan with Rollover Mo' and 5G, Subscriber will not be able to change their existing \$30 for 60GB Plan with Rollover Mo' and 5G to the \$20 for 20GB, 200min, 200SMS base plan.
- xvi. GOMO provides monthly recurring email receipts upon successful charging. An email will be sent to the email address that you provided during sign-up when your GOMO Mobile Plan gets auto-renewed after 35 days on the first month, and every 30 days subsequently. Alternatively, you may also check your credit card bill, your bill will be reflected under 'GOMO Mobile Plan'. No separate bills will be provided as excess charges will not apply to GOMO Mobile Plans.

11. Promotion - **\$20 for 50GB, 500min, 500SMS <FOREVER50GB>**

- i. Promotion offers new subscriber \$20 for 50GB, 500min, 500SMS every month, inclusive of free 30GB, 300mins, 300SMS forever.
- ii. This plan is no-contract, and includes free incoming calls and caller ID.
- iii. Offer is available for a limited time only. Subscriber will enjoy this promotion by signing up successfully with promo code "**FOREVER50GB**" during the promotional period and continues to stay with GOMO.
- iv. At sign up, promo code "**FOREVER50GB**" must be applied at the order summary page for individual to enjoy this offer.
- v. Failure to input promo code during sign up will result in subscriber being automatically provisioned base plan of \$20 for 20GB, 200min, 200SMS. Charges then will be non-refundable upon successful sign up.
- vi. This offer is valid from **19 August 2022 to 23 August 2022**.
- vii. This offer is applicable to **all new sign ups and port-ins** during the promotional period.
- viii. This offer is limited to first 10,000 promo code redemptions only.
- ix. Subscriber who has successfully signed up for this plan will be automatically charged \$20 monthly on their debit or credit card.
- x. In case this payment fails due to insufficient funds or other reasons, plan will automatically revert to \$20 for 20GB, 200min, 200 SMS when Subscriber makes payment again. Subscriber will not be able to revert to \$20 for 50GB, 500min, 500SMS Plan afterwards.
- xi. If the Subscriber needs additional data, he/she can purchase a Data Pump add-on in the GOMO app.



- xii. GOMO provides monthly recurring email receipts upon successful charging. An email will be sent to the email address that you provided during sign-up when your GOMO Mobile Plan gets auto-renewed after 35 days on the first month, and every 30 days subsequently. Alternatively, you may also check your credit card bill, your bill will be reflected under 'GOMO Mobile Plan'. No separate bills will be provided as excess charges will not apply to GOMO Mobile Plans.

**12. Promotion – \$12 for 10GB monthly plan with additional one-time bonus of 40GB valid for 365 days <DATA365>**

- i. Promotion offers new subscriber \$12 for 10GB plan per month. Additional one-time 40GB bonus data will be post-provisioned by September 2022 and valid for use for 365 days.
- ii. This plan is no-contract, and does not include talktime, SMS or caller ID features.
- iii. Offer is available for a limited time only. Subscriber will enjoy this promotion by signing up successfully with promo code “**DATA365**” during the promotional period and continues to stay with GOMO.
- iv. At sign up, promo code “**DATA365**” must be applied at the order summary page for subscriber to enjoy this offer.
- v. Failure to input promo code during sign up will result in subscriber being automatically provisioned base plan of \$20 for 20GB, 200min, 200SMS. Charges then will be non-refundable upon successful sign up.
- vi. This offer is valid from **16 August 2022 to 31 August 2022**.
- vii. This offer is applicable to **all new sign ups and port-ins, excluding Singtel port-ins** during the promotional period.
- viii. This offer is limited to first 1,000 promo code redemptions only.
- ix. Subscriber who has successfully signed up for this plan will be automatically charged \$12 monthly on their debit or credit card.
- x. In case this payment fails due to insufficient funds or other reasons, plan may revert to \$20 for 20GB, 200min, 200 SMS when Subscriber makes payment again. Subscriber will not be able to revert to \$12 for 10GB Plan afterwards.
- xi. If the Subscriber needs additional data, he/she can purchase a Data Pump add-on in the GOMO app.
- xii. GOMO provides monthly recurring email receipts upon successful charging. An email will be sent to the email address that you provided during sign-up when your GOMO Mobile Plan gets auto-renewed after 35 days on the first month, and every 30 days subsequently. Alternatively, you may also check your credit card bill, your bill will be reflected under 'GOMO Mobile Plan'. No separate bills will be provided as excess charges will not apply to GOMO Mobile Plans.

**13. Promotion - Free 3 months Wondercise VIP Fitness Membership**

- i. All sign-ups between 30 July 2022 to 31 August 2022 will receive free 3 months Wondercise VIP Fitness Member promo code, which will be post-provisioned via email by September. This is limited to the first 10,000 customers.
- ii. Wondercise Ltd and Wondercise VIP Membership Card Terms & Conditions apply.

**14. Promo Code for Add-ons**

- i. To enjoy the promo code discount, GOMO Subscriber must apply the promo code in the GOMO mobile app during the purchase of the add-on. Failure to apply the promo code before the purchase is completed will result in the GOMO Subscriber not receiving the benefit of the discount. Charges will be non-refundable.
- ii. Please refer to the terms and conditions accompanying the Promo Code for applicable terms.

**15. Termination/ Port-out Service**





- i. Termination of the GOMO Mobile Plan via 24/7 chat agents, GOMO mobile app, GOMO Website or port-out process must be started at least 3 days before the next scheduled recurring payment date. In the event the Customer initiates a termination of the GOMO Mobile Plan less than 3 days before the next scheduled recurring payment date, the Customer will be charged for the next recurring payment.
- ii. GOMO Mobile Plans that have been successfully terminated, cannot be reinstated for any reason.

#### **D. GOMO Roaming**

1. To use data roaming overseas you will need a GOMO Roaming plan (“GOMO Roaming”), which may only be purchased via the GOMO mobile application.
2. To purchase or activate GOMO Roaming plans, you will need a GOMO Mobile Plan registered under your personal NRIC.
3. GOMO roaming plans are data-only plans, so international incoming and outgoing talk time or SMS are not available, but you can receive international SMS.
4. Availability of the mobile data service is subject to availability of a suitable type of mobile equipment; availability of resources including, without limitation, availability of a suitable network infrastructure at the time when the service is requested or delivered; and geographic and technical capability of the Singtel Mobile network, roaming partner networks, and of Singtel Mobile’s delivery systems at the time and location when the service is requested or delivered. User must ensure that Mobile Data and Data Roaming are enabled on their device and the Access Point Network (APN) setting on their device is set to *hicard*.
5. GOMO Roaming can be activated or purchased up to one (1) day in advance. Activation date and time will be indicated when user selects before a purchase. GOMO Roaming validity is subject to the numbers of days of each plan.
6. Data roaming services will be deactivated once the data bundle has been completely utilized. No additional charge will be imposed.
7. All unused data will automatically deactivate at 2359hours, Singapore Time or GMT+8 on the date of expiry.
8. When GOMO Roaming is active, each additional purchase of a GOMO Roaming plan for the same territory will extend the validity and increase the data allowance of the total data bundle for such territory by the amounts set out in the additional GOMO Roaming plan, from the date of the additional purchase.
9. Once you have successfully purchased GOMO Roaming, GOMO Roaming cannot be cancelled. Your GOMO Roaming charge is non-refundable.
10. Non-Commercial and Fair Usage Policy of GOMO Roaming data
  - i. Customers are to use all roaming services strictly for personal and non-commercial purposes only.
  - ii. To ensure that the activities of some users do not impair the ability of Customers to have access to fast and reliable mobile internet service, this service is conditional on fair usage by Customers.
  - iii. If Customers exceed the Daily Fair Usage, GOMO will impose a daily speed limit (1Mbps) on data roaming service without prior notification. This speed limit will be lifted at 0000hours the following day.
  - iv. Do note that data roaming speed may vary depending on:
    - i. Overseas network coverage
    - ii. Overseas network capacity
    - iii. Overseas operators’ Fair Usage Policy
    - iv. For more information on the Daily Fair Usage Policy, please refer [here](#).
  - v. GOMO Mobile Plan reserves the right, without notice or limitation, to deny, terminate, modify, throttle, disconnect or suspend services if an individual engages in unfair, excessive or abusive usage or if GOMO Mobile Plan, at its sole discretion, determines that action is necessary to protect the network from harm or degradation.



vi. Customers shall not abuse, misuse, exhaust or otherwise take unfair advantage of GOMO Roaming to the detriment of other Users.

11. GOMO Mobile Plan's records relating to data usage and charges shall be conclusive evidence of the accuracy, completeness and truth of all matters stated therein and shall be binding on the User. The Customers agrees that Singtel Mobile's and GOMO Mobile Plan's decisions on all matters pertaining to data usage and charges are final. No further correspondence will be entertained in respect of the same.

12. Roam Like A Local

- i. Roam Like A Local ("RLAL") plans are only available in three (3) destinations, Indonesia, Philippines and Thailand, as listed on GOMO Mobile website <https://gomo.sg/mobile>. Plans data bundle, validity and price are stated in the table below.
- ii. Roam Like A Local plans are only applicable for users roaming in selected overseas networks, data roaming will not be available on other overseas networks.

RLAL Plans	Data Bundle (GB)	Validity (Days)	Price (SGD)
Thailand 100GB	100	7	\$14
Indonesia 4GB	4	7	\$5
Indonesia 10GB	10	14	\$10
Philippines 7GB	7	7	\$10
Philippines 15GB	15	15	\$19

13. Roam More Destinations

- i. Roam More Destinations ("RMD") plans are only available for fifty (50) destinations, as listed on GOMO Mobile website, <https://gomo.sg/mobile>. Plans data bundle, validity and price are stated in the table below.

RMD Plans	Data Bundle (GB)	Validity (Days)	Price (SGD)
Asia	1	5	\$6
Worldwide	1	7	\$12

**E. GOMO IDD & Global SMS**

1. To use GOMO IDD and Global SMS services, you will need a GOMO IDD add on plan ("GOMO IDD"), which may only be purchased via the GOMO mobile application.
2. To purchase or activate GOMO IDD and Global SMS, you will need a GOMO Mobile Plan registered under your personal NRIC.
3. GOMO IDD can be purchased at \$5 / IDD add on plan (GST included) and will add \$5 credit to GOMO IDD. Singtel Mobile reserves the right to change or withdraw the plan by publishing the updated details on our [gomo.sg/idd](https://gomo.sg/idd) website.
4. GOMO IDD and Global SMS credits are valid for 30 days from the date of activation. The service will automatically deactivate at 12 midnight, 30 consecutive days after the date of activation. When GOMO IDD is active, any purchase of GOMO IDD will extend the remaining validity of all GOMO IDD credits in GOMO IDD to 30 days.
5. A maximum of \$40 credit can be stored in GOMO IDD at any time. GOMO IDD services will be deactivated once the credit has been completely utilized. To resume using GOMO IDD add on services, you must purchase additional GOMO IDD credits.
6. All unused GOMO IDD credit will automatically deactivate at 2359hours, Singapore Time or GMT+8 on the date of expiry.



7. Global SMS can be used for all destinations worldwide and will be charged at S\$0.15 per SMS from existing IDD credit.
8. GOMO IDD can only be used for calling to 50 destinations. Refer to the below table for the eligible list of destinations & rate per minute to call these destinations.

Asia Pacific - \$0.05/ min	Popular Destinations - \$0.20/ min	Rest of the World – \$0.60/ min		
Australia	Brunei	Austria	Italy	Russia
Bangladesh	Canada	Belgium	Japan	Saudi Arabia
China	Hong Kong	Brazil	Laos	South Africa
India	Indonesia	Cambodia	Myanmar	Spain
Malaysia	Macau	Denmark	Nepal	Sri Lanka
Thailand	New Zealand	Egypt	Netherlands	Sweden
	Philippines	Finland	Nigeria	Switzerland
	South Korea	France	Norway	United Arab Emirates
	Taiwan	Germany	Oman	
	United Kingdom	Greece	Pakistan	
	United States of America	Ireland	Portugal	
	Vietnam	Israel	Qatar	

9. GOMO IDD does not support calling to other destinations that are not included in the list.
10. Once you have successfully purchased GOMO IDD, GOMO IDD cannot be cancelled. Your GOMO IDD credits are non-refundable, non-transferrable, and cannot be used for any other purpose.
11. Non-Commercial and Fair Usage Policy of GOMO IDD add on Plan
  - i. Customers are to use all IDD services strictly for personal and non-commercial purposes only.
  - ii. To ensure that the activities of some users do not impair the ability of Customers to have access to reliable services, this service is conditional on fair usage by Customers.
  - iii. Singtel Mobile reserve the right, without notice or limitation, to deny, terminate, modify, throttle, disconnect or suspend services if an individual engages in unfair, excessive or abusive usage or if Singtel Mobile, at its sole discretion, determines that action is necessary to protect the network from harm or degradation.
  - iv. Customers shall not abuse, misuse, exhaust or otherwise take unfair advantage of GOMO IDD to the detriment of other Users.
12. GOMO Mobile Plan's records relating to usage and charges shall be conclusive evidence of the accuracy, completeness and truth of all matters stated therein and shall be binding on the User. The Customers agrees that Singtel Mobile's decisions on all matters pertaining to usage and charges are final. No further correspondence will be entertained in respect of the same.

**F. Terms & Conditions of GOMO Mobile Change Plan**

1. Eligible GOMO subscribers will be able to change their current plan to the following plans in the GOMO app:
  - A. 60GB, 1000 MINS and 1000 SMS with 5G & Rollover Mo' at \$30
    - 5G: Experience ultra-fast speeds, ultra-low latency and better bandwidth with nationwide coverage backed by Singtel 5G. A compatible 5G device is required to enjoy 5G access.
    - Rollover Mo': Roll over unused data, talktime and SMSes to the next billing cycle, up to 100GB, 1000 minutes, 1000 SMSes on the base plan.
  - B. 50GB, 500 MINS and 500 SMS at \$25





C. 20GB, 200 MINS and 200 SMS at \$20

2. Upon submission of change plan, GOMO subscribers will not be able to revert to their previous promotional plan.
3. After a plan has been changed, subscribers may not be able to switch to other GOMO plans till the next billing cycle.
4. Change of plans must be completed in the GOMO app at least 2 days before the next billing cycle for the new plan to commence from the next billing cycle.
5. Subscribers are required to have a valid debit/credit card linked to their GOMO payment account to upgrade their plan.
6. GOMO General Terms and Conditions of Services(s) shall apply.
7. Singtel shall not be liable in any way whatsoever for any matter arising from, relating to and/or attributable to such products and/or services.
8. Singtel and merchant reserves the right to terminate, suspend or cancel (in whole or in part) this promotion.
9. Singtel and merchant reserves the right to amend these terms and conditions of this promotion from time to time without prior notice and without any liability.
10. Singtel's General Terms and Conditions of Service(s) shall apply.
11. Singtel's General Terms and Conditions of Service(s) can be found [here](#) ("General Terms") and may be amended from time to time.