



Get a Samsung Galaxy S10 at \$0 when you sign up for SIM Only Plan at \$20 for 15GB with additional leasing fee of \$36/mth

Terms and Conditions

Prices and promotions are accurate as at 1 July 2019, and available while stocks last.

PROMOTIONS FOR SIM ONLY

SIM Only 15GB Data for \$20: Customers must subscribe to a SIM Only Starter Pack that is bundled with 3GB local data. They will be given additional 10GB local data for 12 months.

SIM Only 20GB Data for \$20 (for port in customers): Customers must subscribe to a SIM Only Starter Pack that is bundled with 3GB local data with a 12 months minimum subscription. They will be given additional free 17GB local data (total 20GB), 150 local minutes and 500 local SMS/MMS for 12 months.

Free Registration & SIM Card fee worth \$48.15 & Caller ID for port in customers on SIM Only Plans with 12 month contract: One-time registration fee and SIM Card fee (\$48.15) is waived for port in customers. Eligible customers can also enjoy free caller ID service for the first 12 months. From 13th month onwards, the Caller ID service will be chargeable at \$5.35/mth. There is a minimum subscription of 3 months for Caller ID service. This offer is only applicable for Residential customers (excluding CIS & Business Sales customers).

Free Local data, talktime, SMS/MMS add-ons on SIM Only Plan: The free data, talktime and SMS/MMS will be provided to customer every month for the first 12 months of their minimum subscription, and will drop off automatically from the 13th month. If there is any change in the add-ons subscribed, or if the line is terminated, temporarily suspended, transferred or if there is a change of plan, the free data, talktime and SMS/MMS will be terminated immediately, even if the line is still within the 12-month minimum subscription period. For free data promotions, customers must subscribe to the relevant additional data add-ons in the same transaction that they sign up or change plan to SIM Only Plan. Excess data usage charges of \$10.70 per GB capped at \$188/mth apply. Promotions are only valid with new sign up, change plan or recontract to a SIM Only Starter Pack with 12-month minimum subscription. Each SIM Only Starter Pack is bundled with 3GB local data and unlimited Singtel WiFi (until 31 May 2019). This promotion cannot be combined with other promotions. Each SIM Only Starter Pack is eligible to sign up for one Data Add-On under SIM Only Plan only. One-time registration fee and SIM Card fee (\$48.15) is waived for port in customers. For full terms and conditions, visit singtelshop.com/simonly.

If the SIM Only Plan is terminated before the expiry of the 12-month minimum subscription period by the customer for any reason whatsoever, or by Singtel Mobile as a consequence of any breach by the customer of any of the obligations or duties of the customer, the entire month's fees will still be payable and early termination charges will apply on the unfulfilled balance of the 12-month minimum subscription period. Early termination charges will also apply if there is a change plan within the 12-month minimum subscription period. There are no early termination charges to change instrument from SIM Only Plan to any Combo Mobile plan at any time during the 12-month minimum subscription period, but all free data/talktime/SMS/MMS will be terminated.

Singtel Mobile Leasing Terms & Conditions

- 1) The Term of the Singtel Mobile Leasing will be 24 months, with an automatic extension of 6 months. You must pay the leasing fees monthly during the Term. At the end of the month 24 of the Term, you may return your Leased Device and terminate the Singtel Mobile Leasing without



charge. If the Leased Device is not returned, the Term of the Singtel Mobile Leasing will automatically continue for a further 6 months at the same monthly leasing fee, after which you will be deemed to have purchased the Leased Device.

- 2) You may terminate the Singtel Mobile Leasing by returning or purchasing the Leased Device, subject to the fees and charges set out below. After you complete 12 months of the Singtel Mobile Leasing, you may upgrade your Leased Device by returning the Leased Device to us and entering into a new Singtel Mobile Leasing for a new Leased Device. In the event that your Mobile Plan is terminated or otherwise suspended or any other reason than due to the loss of your device within the Term, you will be deemed to have purchased the Leased Device and charged accordingly.
- 3) Singtel Mobile Leasing must be taken together with a SIM Only Mobile Agreement.
- 4) The Leased Device must be returned at any Singtel Retail Shop. When the Leased Device is returned, you must ensure that the following conditions are met:
 - turns on and off;
 - is fully functional as per original specifications (for example, is capable of making and receiving calls and connecting to the internet and any touchscreen function);
 - screen is working, intact and not discoloured;
 - battery is included and functioning;
 - does not have physical (minor scratches and normal wear/tear are acceptable) or obvious liquid damage (including customary indicators such as rust, corrosion or mold);
 - is free of missing, disassembled or customised parts.
- 5) Customer is able to upgrade to a new premium handset once completing 12 months of their current leasing program.
- 6) Customer must return the original leased handset in “good working condition”, pay an **upgrade leasing fee** and enter into another new 24 months leasing agreement.
- 7) You are responsible for any loss, theft or damage to the Leased Device. If the Leased Device is damaged when returned, you will be responsible for repairing or replacing the Leased Device. If you do not do so, we may refuse to accept the return, and you may be deemed to have purchased the Leased Device and be charged accordingly. If the Leased Device is lost or stolen or otherwise cannot be returned, you will be deemed to have purchased the Leased Device and be charged accordingly.
- 8) In the event that you exchange the Leased Device for a new device with the device manufacturer under warranty, you must obtain a letter from the device manufacturer certifying the change of IMEI number and pass this letter to any Singtel Retail Shop to update the IMEI number of the replaced device. If you do not inform Singtel Mobile of this change in IMEI number, Singtel Mobile reserves the right to refuse to accept the return of such device as the Leased Device and deem that you have purchased the Leased Device accordingly.
- 9) In the event that your SIM Only Mobile Plan is terminated or otherwise suspended for any other reason than due to loss of your device within the term, you will be deemed to have purchased the Leased Device and charged accordingly. Any new sign-up, upgrade, downgrade, change plan or recontract to a Non-SIM Only Plan would be deemed as a termination and charge accordingly.



- 10) You may only have one Singtel Mobile Leasing at any time. Singtel Mobile may require you to place a Leasing Deposit of \$800 as a condition of agreeing to enter into the Singtel Mobile Leasing with you. This deposit will only be returned upon termination of the Singtel Mobile Leasing.
- 11) Singtel Mobile will own the Leased Device unless and until the Leased Device is purchased by you. You must not give, transfer or otherwise resupply the mobile device to anyone else or attempt to sell the Leased Device without first terminating the Singtel Mobile Leasing and purchasing the Leased Device.
- 12) During the Term of the Singtel Mobile Leasing, you must:
 - a. comply with the manufacturer's use and care instructions for the Leased Device;
 - b. not attempt to sell the Leased Device or your interest in this Singtel Mobile Leasing to a third party, or allow the existence of any interest in or charge by or in favour of a third party over the mobile device or your interest in this mobile equipment lease plan unless otherwise permitted under this Singtel Mobile Leasing;
 - c. not attempt to transfer possession of the Leased Device to a third party or otherwise part with possession of the Leased Device unless otherwise permitted under this Singtel Mobile Leasing;
 - d. not use the Leased Device for any unlawful purpose;
 - e. not deface, change, modify or repair the Leased Device, except for repairs by a repairer approved by us, or the original manufacturer of the Leased Device;
 - f. tell us immediately if the Leased Device stops working properly; and
 - g. tell us immediately if the Leased Device is lost or stolen. You are responsible to us for the lost or stolen Leased Device. You may choose to continue with the Singtel Mobile Leasing payments or terminate the Singtel Mobile Leasing by purchasing the Leased Device.

13) NOTICE TO MOBILE LEASING CUSTOMERS

Under the provisions of the Hire-Purchase Act (Cap. 125) –

- (a) you are entitled to a copy of the agreement and a statement of account if you make a written request for either or both. You may not request such a copy or a statement more than once in 3 months. Statements will be supplied without charge. A copy of the agreement will be sent in response to your first request without charge. With any second or subsequent request, you must send the appropriate fee (which cannot exceed such amount as may be prescribed);
- (b) with the written consent of the owner, you can assign your rights under the hire-purchase agreement and he may not unreasonably refuse his consent;
- (c) you may, by notice in writing to the owner, require the owner to assign his right, title and interest under the agreement to another person;
- (d) you have the right to complete the agreement at any time; and



- (e) if you are unable to pay your instalments, you are entitled to return the goods to the owner at your own expense, but if you do you will be liable to pay an amount sufficient to cover the loss suffered by the owner.

Terms and Conditions for MobileSwop Unlimited (Leasing):

MobileSwop Unlimited (Leasing) is only applicable for Singtel Postpaid Mobile customers who recontract or sign up to a new Singtel Mobile Leasing program with a leasing device from Singtel Retail Shops. Applicable to only Residential Customers.

You are entitled to Unlimited Swop service requests or 1 Replacement service request within a rolling 12 months, starting from the delivery date of the preceding service request. The swapped or replaced device will be of similar kind, quality and functionality to your device. It may be new or refurbished, and may be of a different brand, model and/or colour. 4 hours delivery provided Service Request is received between 0800 and 1400, Monday to Saturday, excluding Sunday and Public Holidays. Other terms and conditions apply. Visit www.singtel.com/mobileswopul for more information.

Free 5-GB local data for 12-months (worth \$642) Terms & Conditions:

Free 5GB local data (worth \$642): Offer is only applicable to customers who recontract or sign up to a new line on any SIM Only plan with Singtel Mobile Leasing and MobileSwop Unlimited (12-mth term) to enjoy the free 5GB local data promotion. Eligible customers will enjoy free 5GB local data every month for first 12 months on their SIM only plan. Customers' data bundle will revert to normal bundle from 13th month onwards. This promotion is exclusive to customers who receive the mailer and sign up for SIM Only Plan with Leasing by 21 July 2019. This promotion may not be combined with other free local data promotions and CIS offers, and **is not stackable with SIM Only plan 40GB for \$46.75 (12-mth term).**

XO 48 Plan

When you sign up or re-contract on XO Plans with a handset, a minimum subscription period of 24 months applies ("Device Agreement") on XO 48, XO 78 and XO 108 Plans (collectively known as "XO Plans").

Not valid with other discounts: XO Plans are not eligible for Silver, Youth, Special, Staff/Friends of Family/Staff & Family, and Corporate Individual Scheme (CIS) discount. XO Plans are not eligible for Singtel Circle Benefits and cannot be nominated for Mobile Plan Discount or line count towards determining the applicable discount rate.

Excess Data Charges: Excess local data for XO Plans are charged at \$18/18GB and capped at \$188/month for unlimited usage. The excess local data usage at \$0.01/2KB (min. of \$0.50/100KB) and up to \$18 per 18GB is applicable for XO Plan subscribers. For more information, please refer to <https://www.singtel.com/mobile-terms-and-conditions>.

Promotions for XO Mobile Plans

Free Entertainment Plus on CAST for contracted SIM Only plans, Combo 2, Combo 3, Combo 6, Combo 12, XO 48, XO 78 and XO 108 Mobile Plans: Promotion is valid from 22 May to 31 Aug 2019. Eligible Mobile Plans are contracted SIM Only plans, Combo 2, Combo 3, Combo 6, Combo 12, XO 48, XO 78 and XO 108 plans for residential and corporate individual scheme customers only.



Customers who sign-up, or recontract to an Eligible Mobile Plan with a 12-month or 24-month minimum subscription period can enjoy free access to Entertainment Plus pack on Singtel CAST benefit from the Eligible Mobile Plan start date for 12 consecutive months on SIM Only Mobile plans or 24 consecutive months on Combo and XO Mobile plans. Thereafter, the Entertainment Plus pack on CAST will cease automatically. Entertainment Plus pack benefit refers to AXN, Lifetime, DIVA, Warner TV, HITS TV, KIX, Animax (U.P. \$5.90). All CAST content, including complimentary channels, provided to customer is subject to change, removal, replacement or addition from time to time at SingNet's sole discretion. Customer may not request for any changes to the content packs. Singtel Mobile reserves the right to amend the Entertainment Plus pack on Singtel CAST without any prior notice. Any change in Mobile plan shall cease this benefit. For full Singtel CAST terms and conditions, visit www.cast.sg/termsandconditions.

Free 10GB local data (24 months) on XO 48 Plan: Promotion is valid till 21 July 2019. Offer is only applicable to customers who sign up a new line or re-contract on XO 48 Plan on a 2-year Device Agreement. Eligible customer will enjoy FREE 10GB local data every month for 24 months. This 10GB local data will be ceased automatically from the 25th month onwards and customer's data bundle will revert to the original data bundle. This promotion may not be combined with any other data promotions. Other terms and conditions apply.

Singtel Mobile reserves the right to amend terms and conditions without prior notice. All Singtel's General Terms & Conditions of Service(s) apply, as listed in <http://info.singtel.com/terms-general> and Singtel's Mobile Terms & Conditions, as listed in www.singtel.com/mobileterms.