

Samsung Galaxy Note10 / Note10+ EDM Pre-Order

Terms and Conditions

1. Pre-order for Samsung Galaxy Note10 (256GB) and Samsung Galaxy Note10+ (256GB/512GB) will start at 3 pm on Thursday, 8 August 2019 and end on Thursday, 22 August 2019.
2. The first delivery or collection of Samsung Galaxy Note10 / Note10+ is from 23 August 2019 onwards.

Customers who pre-order the Samsung Galaxy Note10 will receive free Samsung Galaxy Buds (worth \$238) and a Samsung Wireless Battery Pack (worth \$98). The total worth value is \$336, while stocks last.

Customers who pre-order the Samsung Galaxy Note10+ will receive a free upgrade from 256GB to 512GB and a Samsung Wireless Battery Pack (worth \$98). The total worth value is \$398, while stocks last.

Free 3 months Sports Plus is only applicable with a minimum subscription period of 12 months and purchase of the Samsung Galaxy Note10 / Note10+. The free 3 months of Sports Plus (12-mth term) add-on is only available for sign-up online. Selected Singtel CAST pack is free for the first 3 months and will be chargeable at the prevailing rate from the 4th month onwards. All prices stated include GST. For full CAST Terms & Conditions, visit www.cast.sg/termsandconditions.

Free 3 months Spotify Premium (no contract) is only applicable for first-time Spotify Premium customers. Singtel Music is exclusive to all Singtel Postpaid mobile customers. Free 3 months Spotify Premium (no contract) with sign up of add-ons is only available for sign up online. No subscription charge applies for the first 3 months of the Singtel Music, \$9.90/mth from the 4th month onwards. For full terms and conditions, please visit music.singtel.com/tnc.

MobileSwop Unlimited \$9.90/mth (12 months contract): MobileSwop Unlimited is only applicable for Singtel Postpaid Mobile customers upon signing up a new line or recontract to a 2-year postpaid Combo or XO mobile price plan with an eligible device from Singtel shops or Singtel Exclusive Retailers. Applicable to only Residential and Corporate Individual Scheme. You are entitled to Unlimited Swop service requests or 1 Replacement service request within a rolling 12 months, starting from the delivery date of the preceding service request. The swapped or replaced device will be of similar kind, quality and functionality to your device. It may be new or refurbished, and may be of a different brand, model and/or colour. 4 hours delivery provided Service Request is received between 0800 and 1400, Monday to Saturday, excluding Sunday and Public Holidays. Other terms and conditions apply. Visit www.singtel.com/mobileswopul for more information

\$100 OFF all handsets with MobileSwop Unlimited (12-mths term): Offer is applicable to new and re-contracting customers on all Combo & XO mobile plans on a 2 Year Device Agreement with purchase of all handsets. Promotion is applicable to Residential and Business Sales customers. This promotion is not applicable to CIS customers. For MobileSwop terms and conditions, visit www.singtel.com/mobileswopul for more information.

50% off 3 months MobileSwop Unlimited (12 months contract): Promotion is only valid from 08 August to 22 August 2019. 50% discount on monthly subscription fee only applies to the first 3 months from the point of MobileSwop Unlimited 12 months sign-up. Subscription fee of \$9.90/mth will revert from the 4th month onwards.

3. **\$100 bill rebate on Samsung Galaxy Note10 / Note10+ with new or re-contract sign-up for a 24-month Fibre Entertainment Bundle+** from 8 August to 22 August 2019. Fibre Entertainment Bundle+ comprises a 24-month Fibre Broadband plan and a 24-month Singtel TV pack. Eligible customers will receive a promo code via email to be used on their Samsung Galaxy Note10 / Note10+ purchase via Singtel online pre-sales in order to qualify for the cashback. \$100 cashback is valid for one time use only and will only be applicable for Samsung Galaxy Note10 / Note10+ purchased via Singtel online pre-sales from 8 August to 22 August 2019, while stocks last. Cashback is not transferable and any unutilized amount will not be refunded in cash or in other forms. Offer is not stackable on top of other handset promotions offered with Fibre Broadband sign-ups. Additional terms and conditions apply. For full Fibre Broadband
4. **\$200 OFF any phone for customers who sign up new line or port-in:** Offer is applicable to customers who sign up a new line or port-in on Combo 2 Mobile Plan and above with a 2 Year Device Agreement. Eligible customer can enjoy \$200 OFF any phone. Promotion is available for Residential customers. Promotion is not applicable to CIS and Business Sales customers. Offer is not transferrable. There is no refund of unutilized amount in cash or other means. Other terms and conditions apply.

General Terms & Conditions

1. Change of SIM card may be required upon purchase of a new device. A registration fee of \$10.70 and SIM card fee of \$37.45 applies when you sign up for a new Combo Mobile plan. An administrative fee of \$10.70 applies when you re-contract your current mobile line.
2. All pre-order customers who sign up for a new line/recontract to any Combo Mobile/XO Plans will be subject to a 24-month equipment contract. New line signups are also subject to a 3-month minimum subscription for the service.
3. Upgrade device fee applies to recontract a Combo/XO line before completing the previous 24-month device agreement.
 - a. The upgrade device fee for device agreements with non-prorated device recovery fee <\$1605 is as follows:
 - i. Completed 21 or more months of the device agreement: No upgrade fee
 - ii. Completed 18-20 months of the device agreement: \$200 upgrade fee applies
 - iii. Completed 12-17 months of the device agreement: \$350 upgrade fee applies
 - iv. Completed 6-11 months of the device agreement: \$500 upgrade fee applies
 - b. The upgrade device fee for device agreements with non-prorated device recovery fee more than/equal to \$1605 is as follows:
 - i. Completed 21 or more months of the device agreement: No upgrade fee
 - ii. Completed 18-20 months of the device agreement: \$200 upgrade fee applies
 - iii. Completed 12-17 months of the device agreement: \$350 upgrade fee applies
 - iv. Completed 6-11 months of the device agreement: \$1000 upgrade fee applies
4. Any outstanding payments due to Singtel or your current mobile service provider should be cleared in order to be eligible to participate in Reservation and Purchase of the handset.
5. For Foreigners holding a Work Permit, Social, Student or Dependent Pass, the pass should be valid for at least 12 months from the recontract date. For S Pass holders, the S Pass should be valid for at least 6 months from the recontract date. For Employment Pass holders, the Employment pass should be valid for at least 6 months from the recontract date.
6. A deposit may be required for each new line signed up or re-contracted.

7. Please bring along your old device with any other accessories that form the basic phone package if you wish to trade-in your old device.
8. Other mobile terms and conditions apply (including Singtel General Terms and Conditions). Please visit <http://www.singtel.com/mobileterms>, <http://info.singtel.com/terms-general> for more info.
9. Other Singtel reserves the right to amend the Terms and Conditions without prior notice.