



SINGTEL PROMOTIONS TERMS & CONDITIONS

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Terms and Conditions - Offers and premiums are valid till 8 May 2020, unless stated otherwise and while stocks last.

Fastest network measured in 2018 Q1/2 Ookla Speedtests: Based on analysis by Ookla® of Speedtest Intelligence® data for Q1–Q2 2018. Ookla trademarks used under license and reprinted with permission.



MOBILE PLANS

Bonus SIM Plan: Bonus SIM Plan is only issued to customers who sign-up/ re-contract any Postpaid Mobile Plans and it is non-transferrable. It comes with 0.5GB of local data and there is no contract term. Talktime and SMS/MMS are charged at prevailing pay-per-use rate. Data add-ons and Singtel WiFi are not available on Bonus SIM Plan. Singtel reserves the right to terminate the contract and recover your allotted number if we notice there is no usage for a continuous 60 days period.

For General Mobile terms and conditions, please click [here](#).

COMBO & XO PLANS

Free 5GB local data (24 months) on XO 48 Plan: Offer is only applicable to customers who sign up a new line or re-contract on XO 48 Plan on a 2-year Device Agreement. Eligible customer will enjoy FREE 5GB local data every month for 24 months. This 5GB local data will be ceased automatically from the 25th month onwards and customer's data bundle will revert to the original data bundle. This promotion may not be combined with any other data promotions. Other terms and conditions apply.

Free 10GB local data (24 months) on XO 78 Plan: Offer is only applicable to customers who sign up a new line or re-contract on XO 78 Plan on a 2-year Device Agreement. Eligible customer will enjoy FREE 10GB local data every month for 24 months. This 10GB local data will be ceased automatically from the 25th month onwards and customer's data bundle will revert to the original data bundle. This promotion may not be combined with any other data promotions. Other terms and conditions apply.

Free 20GB local data (24 months) on XO 108 Plan: Offer is only applicable to customers who sign up a new line or re-contract on XO 108 Plan on a 2-year Device Agreement. Eligible customer will enjoy FREE 20GB local data every month for 24 months. This 20GB local data will be ceased automatically from the 25th month onwards and customer's data bundle will revert to the original data bundle. This promotion may not be combined with any other data promotions. Other terms and conditions apply.

For General Mobile terms and conditions, please click [here](#).

MOBILE DATA ADD-ON

DATA X 3, DATA X 4 and DATA X INFINITY: A 24-months minimum subscription period applies. Fair usage policy applies. For full terms and conditions, visit www.singtel.com/DATAX.

DATA X 4 at \$14.90/mth for 24mths: Offer is applicable to new and re-contracting customers on Combo Mobile 2, 3, 6 and 12 plans upon signing a 2-year Device Agreement. Customer will be charged at \$14.90 for first 24 months. Subscription fee of \$19.90/mth will be chargeable from the 25th month onwards. Minimum subscription period of 24 months applies. In the event that customer terminates DATA X 4 within the minimum subscription period, customer must pay an early termination charge of the monthly recurring charge for DATA X 4 at usual price multiplied by the number of months remaining in the minimum subscription period. Each Combo Mobile plan is eligible to sign up for one DATA X Add-on only. Fair usage policy applies. Promotion is available for Residential, CIS and Business Sales customers. For details, please refer to: www.singtel.com/dataX/tnc.

DATA X INFINITY at \$39.90/mth for 24mths: Offer is applicable to new and re-contracting customers on Combo Mobile 2 plans upon signing a 2-year Device Agreement. In the event that customer terminates DATA X INFINITY within the minimum subscription period, customer must pay an early termination charge of the monthly recurring charge for DATA X INFINITY at usual price multiplied by the number of months remaining in the



minimum subscription period. Each Combo Mobile plan is eligible to sign up for one DATA X INFINITY Add-on only. Fair usage policy applies. Promotion is available for Residential, CIS and Business Sales customers. For details, please refer to: www.singtel.com/dataX/tnc.

DATA X INFINITY at \$29.90/mth for 24mths: Offer is applicable to new and re-contracting customers on Combo Mobile 3, 6 and 12 plans upon signing a 2-year Device Agreement. Customer will be charged at \$29.90 for first 24 months. Subscription fee of \$39.90/mth will be chargeable from the 25th month onwards. Minimum subscription period of 24 months applies. In the event that customer terminates DATA X INFINITY within the minimum subscription period, customer must pay an early termination charge of the monthly recurring charge for DATA X INFINITY at usual price multiplied by the number of months remaining in the minimum subscription period. Each Combo Mobile plan is eligible to sign up for one DATA X INFINITY Add-on only. Fair usage policy applies. Promotion is available for Residential, CIS and Business Sales customers. For details, please refer to: www.singtel.com/dataX/tnc.



HANDBSET & DEVICE

\$100 off Apple Series 3, 4 & 5 (Cellular watch): Offer is only applicable to customers sign up or re-contract on Combo 2 Mobile Plan and above on a 2-year Device Agreement with iPhone Xs, Xs Max, iPhone XR, iPhone 11, 11 Pro and 11 Pro Max. Promotion is only applicable for residential customers, including Youth, Silver, Staff, Staff & Family Plans and Business Sales customers. Promotion is not available for CIS. Offer is not transferrable. Other mobile terms and conditions apply.

\$100 OFF ALL handsets when upgrade from Combo 2 plan to XO 78 & above plan: Offer is applicable to re-contracting customers who upgrade from Combo 2 plan to XO 78 & above plan with a 2 Year Device Agreement. Eligible customer can enjoy \$100 OFF all handsets. Promotions is applicable to Residential and CIS customers. Promotion is not applicable to Business Sales customers. Offer is not transferrable. There is no refund of unutilized amount in cash or other means. Other terms and conditions apply.

\$100 OFF handsets with DATA X 4 & above: Offer is applicable to customers who sign up a new mobile line or re-contract on Combo 3 and above plans with a 2 Year Device Agreement on all handsets. Promotion is applicable to Residential, CIS and Business Sales customers. Offer is not transferrable. Other mobile terms and conditions apply.

\$100 OFF handsets with MobileSwop Unlimited (12-mths term): Offer is applicable to customers who sign up a new mobile line or re-contract on Combo 3 and above plans with a 2 Year Device Agreement on all handsets. Promotion is applicable to Residential, CIS and Business Sales customers. Offer is not transferrable. Other mobile terms and conditions apply.

\$100 OFF Samsung Galaxy Note10 series with trade-in of selected handsets: Offer is applicable to customers sign up or re-contract on any Combo mobile plan including XO plans on a 2-year Device Agreement with trade in of selected handsets in working condition. Promotion is applicable for Residential and Business Sales customers. Promotion is not applicable to CIS customers. Eligible customer will enjoy additional \$100 OFF Samsung Galaxy S10 & S10+, Note10 series on top of the trade-in value of the old handset. Offer is not transferrable. Other mobile terms and conditions apply.

\$100 OFF Samsung Galaxy S20 series with trade-in of selected handsets: Offer is applicable to customers sign up or re-contract on any Combo mobile plan including XO plans on a 2-year Device Agreement with trade in of selected handsets in working condition. Promotion is applicable for Residential and Business Sales customers. Promotion is not applicable to CIS customers. Eligible customer will enjoy additional \$100 OFF Samsung Galaxy S20 series on top of the trade-in value of the old handset. Offer is not transferrable. Other mobile terms and conditions apply.

\$200 OFF Samsung Galaxy Fold and Galaxy Z Flip with trade-in of selected handsets: Offer is applicable to customers sign up or re-contract on any Combo mobile plan including XO plans on a 2-year Device Agreement with trade in of selected handsets in working condition. Promotion is applicable for Residential and CIS customers. Promotion is not applicable to Business Sales customers. Eligible customer will enjoy additional \$200 OFF Samsung Galaxy Fold and Galaxy Z Flip on top of the trade-in value of the old handset. Offer is not transferrable. Other mobile terms and conditions apply.

\$100 OFF HUAWEI Mate Xs with trade-in of selected handsets: Offer is applicable to customers sign up or re-contract on any Combo mobile plan including XO plans on a 2-year Device Agreement with trade in of selected handsets in working condition. Promotion is applicable for Residential and Business Sales customers. Promotion



is not applicable to CIS customers. Eligible customer will enjoy additional \$100 OFF HUAWEI Mate Xs on top of the trade-in value of the old handset. Offer is not transferrable. Other mobile terms and conditions apply.

FREE 6 months of DATA X 3 for HUAWEI P30 & P30 Pro on Combo 2 Mobile Plan or above: Offer is applicable to new and re-contracting customers on Combo 2 and above plan excluding XO plans on a 2 Year Device Agreement with purchase of HUAWEI P30 & P30 Pro. DATA X 3 will be free for the first 6 months and will be chargeable at \$9.90/mth from the 7th month onwards. There is a one-time registration fee of \$10.70 for every new sign-ups of DATA X 3. Promotion is available for Residential, CIS and Business Sales customers. For full terms and conditions, visit singtel.com/DATAX. A minimum subscription period of 24 months applies for DATA X 3. For full terms and conditions, visit singtel.com/DATAX.

FREE 6 months of DATA X 3 for Samsung Galaxy S10+ 128GB on Combo 2 Mobile Plan or above: Offer is applicable to new and re-contracting customers on Combo 2 and above plan excluding XO plans on a 2 Year Device Agreement with purchase of Samsung Galaxy S10+ 128GB. DATA X 3 will be free for the first 6 months and will be chargeable at \$9.90/mth from the 7th month onwards. There is a one-time registration fee of \$10.70 for every new sign-ups of DATA X 3. Promotion is available for Residential, CIS and Business Sales customers. For full terms and conditions, visit singtel.com/DATAX. A minimum subscription period of 24 months applies for DATA X 3. For full terms and conditions, visit singtel.com/DATAX.

FREE 3 months of DATA X 3 for Samsung Galaxy S10 Lite on Combo 2 Mobile Plan or above: Offer is applicable to new and re-contracting customers on Combo 2 and above plan excluding XO plans on a 2 Year Device Agreement with purchase of Samsung Galaxy S10 Lite. DATA X 3 will be free for the first 3 months and will be chargeable at \$9.90/mth from the 4th month onwards. There is a one-time registration fee of \$10.70 for every new sign-ups of DATA X 3. Promotion is available for Residential, CIS and Business Sales customers. For full terms and conditions, visit singtel.com/DATAX. A minimum subscription period of 24 months applies for DATA X 3. For full terms and conditions, visit singtel.com/DATAX.

FREE 3 months of DATA X 4 for HUAWEI Mate30 Pro (4G) on Combo 2 Mobile Plan or above: Offer is applicable to new and re-contracting customers on Combo 2 and above plan excluding XO plans on a 2 Year Device Agreement with purchase of HUAWEI Mate30 Pro (4G). DATA X 4 will be free for the first 3 months and will be chargeable at \$19.90/mth from the 4th month onwards. There is a one-time registration fee of \$10.70 for every new sign-ups of DATA X 4. Promotion is available for Residential, CIS and Business Sales customers. For full terms and conditions, visit singtel.com/DATAX. A minimum subscription period of 24 months applies for DATA X 4. For full terms and conditions, visit singtel.com/DATAX.

FREE 3 months of DATA X 4 for HUAWEI Mate30 Pro (5G) on Combo 2 Mobile Plan or above: Offer is applicable to new and re-contracting customers on Combo 2 and above plan excluding XO plans on a 2 Year Device Agreement with purchase of HUAWEI Mate30 Pro (5G). DATA X 4 will be free for the first 3 months and will be chargeable at \$19.90/mth from the 4th month onwards. There is a one-time registration fee of \$10.70 for every new sign-ups of DATA X 4. Promotion is available for Residential, CIS and Business Sales customers. For full terms and conditions, visit singtel.com/DATAX. A minimum subscription period of 24 months applies for DATA X 4. For full terms and conditions, visit singtel.com/DATAX.

Combo IPP / XO IPP: Applicable to customers who sign up or recontract to all Combo and XO mobile plans as a Residential customer with selected handsets can opt to pay for the upfront cost of the handset over 24 monthly instalments to their Singtel bill. Promotion is applicable for Residential. Promotion is not applicable to CIS and Business Sales customers. Applicable to Singaporeans and PR who are aged **21 years and above ONLY**. Not applicable to Foreigners sign up. Customers must have subscribed to any Singtel service with recurring monthly subscription fee for >18 mths. Limited to one (1) Combo IPP or IPP for RRP Accessories contract per NRIC.



IPP for RRP Accessories: Applicable to customers who have subscribed to any Singtel mobile service as a Residential customer with recurring monthly subscription fee for >18 mths can opt to pay for the upfront cost of the selected accessories over 12 or 24 monthly instalments to their Singtel bill. Promotion is applicable for Residential. Promotion is not applicable to CIS and Business Sales customers. Applicable to Singaporeans and PR who are aged **21 years and above ONLY**. Not applicable to Foreigners sign up. Customers must have subscribed to any Singtel service with recurring monthly subscription fee for >18 mths. Limited to one (1) Combo IPP or IPP for RRP Accessories contract per NRIC.

Free 4 months on 1Gbps Fibre Entertainment Bundle+ with purchase of RRP UHD 50", 55" and 65" TVs: Offer is only applicable to 1Gbps Fibre Broadband with the purchase of Samsung Home Connect at \$12/month for dual pack and \$6/month for a single pack. Valid with a 24-month contract. Free months promotion only applies for the first 4 months of the 1Gbps Fibre Home Bundle contract and prevailing rate of \$49.90/mth will apply thereafter for the remaining 20 months of the contract. Effective price at \$41.58/mth is calculated after free 4 months of subscription over 24 months. Free 4 months Starter & Trio will apply for the first 4 months and prevailing rate of respective packs will apply thereafter for the remaining months of the contract.

Samsung Connect Home: A 24 month instalment applies, at \$10/mth (U.P. \$12) for a dual pack (\$240 in total) for limited period and \$6/month for a single pack (\$144 in total).



SIM ONLY

SIM Only 30GB Data for \$25: Customers must subscribe to a SIM Only Plan that is bundled with 20GB local data with a 12 months minimum subscription. They will be given 150 local minutes and 500 local SMS/MMS for 12 months. Monthly subscription will be chargeable at \$25.

SIM Only 40GB Data for \$40: Customers must subscribe to a SIM Only Plan that is bundled with 40GB local data with a 12 months minimum subscription. They will be given 1000 local minutes and 500 local SMS/MMS for 12 months. Monthly subscription will be chargeable at \$40.

SIM Only 70GB Data for \$73.50: Customers must subscribe to a SIM Only Starter Pack that is bundled with 3GB local data with a 12 months minimum subscription, and subscribe to a 10GB SIM Only data add-on. They will be given additional free 57GB local data, 1000 local minutes and 1000 local SMS/MMS for 12 months.

Free Registration and SIM Card fee worth \$48.15 with sign up of SIM Only Plans with 12 month contract: One-time registration fee and SIM Card fee (\$48.15) is waived for all new sign-up on a SIM Only plan with 12 month contract.

If the SIM Only Plan is terminated before the expiry of the 12-month minimum subscription period by the customer for any reason whatsoever, or by Singtel Mobile as a consequence of any breach by the customer of any of the obligations or duties of the customer, the entire month's fees will still be payable and early termination charges will apply on the unfulfilled balance of the 12-month minimum subscription period. Early termination charges will also apply if there is a change plan within the 12-month minimum subscription period. There are no early termination charges to change instrument from SIM Only Plan to any Combo Mobile plan at any time during the 12-month minimum subscription period, but all free data/talktime/SMS/MMS will be terminated.

Singtel Mobile Leasing: Only applicable for existing Singaporeans, Permanent Residents and Employment Pass Holders **aged 21 and above** who are Singtel Residential Customer with Credit Rating 0, 1 or 2 only. Limited to one Singtel Mobile Leasing sign-up per customer. Customers need to return their leased phones to Singtel after their respective leasing period in good working condition. For full terms and conditions, please click [here](#).



MOBILE ADD-ONS

\$1/mth for first 2 months Spotify Premium (12-month contract)

This promotion is exclusive to Singtel Postpaid Mobile customers only. \$1/mth applies for the first 2 months of the Singtel Music 12-month term, \$8.90/mth from the 3rd to 12th month for Spotify Premium, and \$9.90/mth from the 13th month onwards. Recovery charges apply for the 12-month Singtel Music term. Customers are entitled to a \$6 GrabFood voucher when they sign up on this plan from 21 Apr '20 – 31 May '20. Customers who signed up successfully will receive an SMS with a unique promo code within 3-5 working days. Customers will need to key in this unique promo code to redeem their \$6 GrabFood voucher in the Grab Application upon checkout. Valid for one time use only and till 9 October 2020. For full terms and conditions, please visit www.music.singtel.com/tnc.

\$1/mth for first 2 months Apple Music (12-month contract)

This promotion is exclusive to Singtel Postpaid Mobile customers only. \$1/mth applies for the first 2 months of the Apple Music 12-month term, \$8.98/mth from the 3rd to 12th month for Apple Music, and \$9.98/mth from the 13th month onwards. Recovery charges apply for the 12-month Apple Music term. Customers are entitled to a \$6 GrabFood voucher when they sign up on this plan from 21 Apr '20 – 31 May '20. Customers who signed up successfully will receive an SMS with a unique promo code within 3-5 working days. Customers will need to key in this unique promo code to redeem their \$6 GrabFood voucher in the Grab Application upon checkout. Valid for one time use only and till 9 October 2020. For full terms and conditions, please click here.

MobileSwop Unlimited \$9.90/mth (12 months contract): MobileSwop Unlimited is only applicable for Singtel Postpaid Mobile customers upon signing up a new line or recontract to a 2-year postpaid Combo, XO mobile price plan with an eligible device from Singtel shops, Singtel Exclusive Retailers or Singtel.com. Applicable to only Residential and Corporate Individual Scheme. You are entitled to Unlimited Swop service requests or 1 Replacement service request within a rolling 12 months, starting from the delivery date of the preceding service request. Service Fee is applicable and is based on recommended retail purchase price (RRP) of the Registered Device (including GST) on the date you purchased the Registered Device, as stated in your Agreement. The swapped or replaced device will be of similar kind, quality and functionality to your device. It may be new or refurbished, and may be of a different brand, model and/or colour. 4 hours delivery provided Service Request is received between 0800 and 1400, Monday to Saturday, excluding Sunday and Public Holidays. Other terms and conditions apply. Visit www.singtel.com/mobileswopul for more information.

Free 3 months of NumberShare: Customers on Combo, XO, SIM Only and MobileShare plans are able to sign up to NumberShare as a mobile add-on. A monthly fee of \$6.90 will apply from the 4th month onwards. A service activation fee of \$10.70 for the provision of eSIM applies. An additional activation fee of \$10.70 for the provision of new eSIM applies in the event of device changes. An additional 0.3GB data allowance will be added to the Eligible Mobile Plan for each NumberShare sign-up. All data and voice usage through NumberShare will be shared with the Eligible Mobile Plan. If the usage of data and voice through NumberShare exceeds the allocated bundle within the Eligible Mobile Plan, customer will be charged the excess in accordance with the rates of the Eligible Mobile Plan.

Magzter Gold 1-Year plan at \$49.90: Singtel Newsstand is exclusive to all Singtel Postpaid mobile customers. The subscription fees for Magzter Gold 1-Year Plan is charged upfront at \$49.90 in one payment to your Singtel bill. No refund for early termination. Customers are entitled to a \$6 GrabFood voucher when they sign up on this plan from 21 Apr '20 – 31 May '20. Customers who signed up successfully will receive an SMS with a unique promo code within 3-5 working days. Customers will need to key in this unique promo code to redeem their \$6 GrabFood voucher in the Grab Application upon checkout. Valid for one time use only and till 9 October 2020. For full terms and conditions, visit www.newsstand.singtel.com/tnc.



Storytel 1-Year plan at \$89.90: Singtel Newsstand is exclusive to all Singtel Postpaid mobile customers. The subscription fees for Storytel 1-Year Plan is charged upfront at \$89.90 in one payment to your Singtel bill. No refund for early termination. Customers are entitled to a \$6 GrabFood voucher when they sign up on this plan from 21 Apr '20 – 31 May '20. Customers who signed up successfully will receive an SMS with a unique promo code within 3-5 working days. Customers will need to key in this unique promo code to redeem their \$6 GrabFood voucher in the Grab Application upon checkout. Valid for one time use only and till 9 October 2020. For full terms and conditions, visit www.newsstand.singtel.com/tnc.

All CAST content, including complimentary channels, provided to customer is subject to change, removal, replacement or addition from time to time at SingNet's sole discretion. Customer may not request for any changes to the content packs.

Free 3 months on Singtel CAST with contract: Free 3 months on Singtel CAST is valid for subscription to any Singtel CAST pack with a minimum subscription period of 12 months. Applicable packs includes: Viu Premium on the \$4.90/month plan, Asian Plus and Variety Plus on the \$12.90/month plan, Sports Plus on the \$49.90/month plan, and FOX+ on the \$19.90/month plan or \$12.90/month plan for Singtel TV subscribers only. Singtel TV Subscribers can enjoy FOX+ at Singtel Cast at \$12.90/month when they subscribe under their Singtel TV Account as a Singtel TV Add-On. Selected Singtel CAST pack is free for the first 3 months and will be chargeable at the prevailing rate from the 4th month onwards. All prices stated include GST. Customer will be liable to pay a termination charge, if he/she terminates his/her subscription before the minimum subscription period applicable to any pack.

Free 3 months on Singtel CAST no contract: Free 3 months on Singtel CAST is valid for subscription to selected Singtel CAST packs with no minimum subscription period, exclusively for sign-ups through www.cast.sg. Applicable packs includes: Chinese Plus, Education Plus, Learning Plus and Lifestyle Plus on the \$5.90/month pack, Viu Premium on the \$6.90/month plan. Selected Singtel CAST packs are free for the first 3 months and will be chargeable at the prevailing rate from the 4th month onwards. All prices stated include GST.

Free 2 months on Singtel CAST no contract: Free 2 months on Singtel CAST is valid for subscription to selected Singtel CAST packs with no minimum subscription period. Applicable packs includes: Viu on the \$6.90/month, FOX+ on the \$12.90/month plan for Singtel TV Subscribers only, Asian Plus, and Variety Plus on the \$14.90/month plan. Selected Singtel CAST packs are free for the first 2 months and will be chargeable at the prevailing rate from the 3rd month onwards. All prices stated include GST.

A compatible device (manufactured and sold separately) is required to access Singtel CAST, more info is available at www.cast.sg/compatibledevices. Singtel brings you access to FOX+. Customers must separately accept FOX+ Terms and Conditions to access FOX+, which is operated by FOX Networks Group Singapore Private Limited. For full FOX+ Terms and Conditions, visit www.foxplus.com/terms. Singtel brings you access to Viu Premium. Customers must separately accept Viu Premium Terms and Conditions to access Viu Premium, which is operated by PCCW OTT (Singapore) Pte Ltd. For full Viu Premium Terms and Conditions, visit www.viu.com. For full CAST Terms & Conditions, visit www.cast.sg/termsandconditions. CAST subscriptions under Singtel Postpaid Mobile Account are subjected to Singtel Mobile standard Terms and Conditions. CAST subscriptions under Singtel Fibre Broadband Account are subjected to Singtel Fibre Broadband standard Terms and Conditions. CAST subscriptions under Singtel TV Account are subjected to Singtel TV standard Terms and Conditions.

2 months of HBO GO on us: Promotion is valid for a limited period only. Promotion is valid for subscription to HBO GO on the \$13.98/month plan with a 12 month contract term. HBO GO will be chargeable at \$13.98/month from the 3rd month onwards.



Free 6 months on HBO Pak: A 24-month contract applies. Free 6 months subscription will apply for the first 6 months and prevailing rate of \$13.98/mth will apply thereafter for the remaining months of the contract. Existing TV customers whose plans are no longer offered by SingNet and wish to subscribe to any new Singtel TV content pack(s) / channel(s) must terminate their existing contract and enter into a new contract on any of the plans currently offered by SingNet. All prices exclude Singtel TV Set-Top Box rental. Other terms and conditions apply. For full Singtel TV Terms and Conditions, please visit www.singtel.com.sg/tnc/.

Free 1 month on TVBAnywhere+ Channel Zone: Free 1 month on TVBAnywhere+ Channel Zone is valid with no minimum subscription period. TVBAnywhere+ Channel Zone on the \$4.98/month plan is free for the first 1 month and will be chargeable at the prevailing rate from the 2nd month onwards. All prices stated include GST. Singtel brings you access to TVBAnywhere+. Customers must separately accept TVBAnywhere+ Terms and Conditions to access TVBAnywhere+, which is operated by TVB Anywhere Limited, which is part of the TVB Group. For full TVBAnywhere+ Terms and Conditions, visit <https://plus.tvbanywhere.com/terms-of-services.html>.

Free 3 months on TVBAnywhere+ VOD Zone: Free 3 months on TVBAnywhere+ VOD Zone is valid with no minimum subscription period. TVBAnywhere+ VOD Zone on the \$4.98/month plan is free for the first 3 months and will be chargeable at the prevailing rate from the 4th month onwards. Singtel brings you access to TVBAnywhere+. All prices stated include GST. Customers must separately accept TVBAnywhere+ Terms and Conditions to access TVBAnywhere+, which is operated by TVB Anywhere Limited, which is part of the TVB Group. For full TVBAnywhere+ Terms and Conditions, visit <https://plus.tvbanywhere.com/terms-of-services.html>.

Free 6 months on TVBAnywhere+ Channel Zone and/or VOD Zone: Free 6 months on TVBAnywhere+ Channel Zone and/or VOD Zone is valid with a minimum subscription period of 12 months on the \$4.98/month plan for Singtel subscribers only. TVBAnywhere+ Channel Zone and/or VOD Zone will be chargeable at the prevailing rate from the 7th month onwards. All prices stated include GST. Customer will be liable to pay a termination charge, if he/she terminates his/her subscription before the minimum subscription period. Singtel brings you access to TVBAnywhere+. Customers must separately accept TVBAnywhere+ Terms and Conditions to access TVBAnywhere+, which is operated by TVB Anywhere Limited, which is part of the TVB Group. For full TVBAnywhere+ Terms and Conditions, visit <https://plus.tvbanywhere.com/terms-of-services.html>.

A compatible device (manufactured and sold separately) is required to access Singtel CAST, more info is available at www.cast.sg/compatibledevices. Singtel brings you access to FOX+. Customers must separately accept FOX+ Terms and Conditions to access FOX+, which is operated by FOX Networks Group Singapore Private Limited. For full FOX+ Terms and Conditions, visit www.foxplus.com/terms. Singtel brings you access to Viu Premium. Customers must separately accept Viu Premium Terms and Conditions to access Viu Premium, which is operated by PCCW OTT (Singapore) Pte Ltd. For full Viu Premium Terms and Conditions, visit www.viu.com. For full CAST Terms & Conditions, visit www.cast.sg/termsandconditions. CAST subscriptions under Singtel Postpaid Mobile Account are subjected to Singtel Mobile standard Terms and Conditions. CAST subscriptions under Singtel Fibre Broadband Account are subjected to Singtel Fibre Broadband standard Terms and Conditions. CAST subscriptions under Singtel TV Account are subjected to Singtel TV standard Terms and Conditions.

3 FREE months of Qustodio: 3 months free subscription is valid for the first three months of the Qustodio subscription. From the 4th month onwards, monthly charges will be at \$5.90/month for 5-device license and



\$9.90 for 10-device license, charged to your Singtel bill. Applicable for Singtel mobile service subscribers on Singtel's Combo, SIM Only and Easy Mobile Plans as well as Singtel Mobile Broadband. CIS, SME and BRN customers are also eligible to purchase Qustodio products. SME and BRN customers can only sign up at Singtel Shops and SERs. For full terms and conditions, visit www.singtel.com/surfschool.



MOBILE CARD PROMOTIONS

PAssion Card Member Promotion: Promotions are only valid for PAssion Card Members. Customer should produce their original NRIC and PAssion Card to enjoy these offers. Offers are not applicable to Youth plans, Corporate Individual Schemes, Corporate Volume Schemes, SME and BizSales customers. Offers are not transferrable and cannot be used with other promotions or premiums which may be offered at the outlets.

Exclusive for PAssion Black Card Members: Customers who sign up a new line on Singtel Combo Mobile 2 and above plan on a 2-year Device Agreement will enjoy 20% OFF monthly subscription every month for 24 months. This 20% subscription discount will be ceased automatically from the 25th month onwards and customer's Combo plan subscription will be revert to the original subscription charge.

Exclusive for PAssion Silver Card Members: Customers who sign up a new line or recontract on Singtel Combo Mobile 1, 2 and 3 plans on a 2-year Device Agreement will enjoy 20% OFF monthly subscription every month for 24 months. This 20% subscription discount will be ceased automatically from the 25th month onwards and customer's Combo plan subscription will be revert to the original subscription charge.

Exclusive for PAssion Platinum Card Members: Customers who sign up a new line on any Singtel Combo Mobile plans with a 2-year Device Agreement will enjoy 25% OFF monthly subscription every month for 24 months. 25% subscription discount will be ceased automatically from the 25th month onwards and customer's Combo plan subscription will be revert to the original subscription charge.

SAFRA / NSmen National Day Promotion: Promotions are only valid for SAFRA Card Members & NSmen. Customer must produce their original NRIC and SAFRA and/or 11B card to enjoy these offers. Promotions are not applicable to Youth plans, Silver plans, Corporate Individual Schemes, Corporate Volume Schemes, SME and BizSales customers. Offers are not transferrable and cannot be used with other promotions or premiums which may be offered at the outlets.

SAFRA / NSmen National Day Promotion - FREE 2GB local data (24 months): Offer is only applicable to customers who sign up a new line or re-contract on Singtel Combo Mobile 2 and above plan excluding XO plans on a 2-year Device Agreement. Eligible customer will enjoy FREE 2GB local data every month for 24 months. This 2GB local data will be ceased automatically from the 25th month onwards and customer's data bundle will revert to the original data bundle.

SAFRA / NSmen National Day Promotion - 15% OFF Combo subscription (24 months): Offer is only applicable to customers who sign up a new line on Singtel Combo Mobile 2 and above plan excluding XO plans on a 2-year Device Agreement. Eligible customer will enjoy 15% off the monthly subscription every month for 24 months. This 15% subscription discount will be ceased automatically from the 25th month onwards and customer's Combo plan subscription will be revert to the original subscription charge. This mobile subscription discount cannot be combined with other mobile multi-line discounts. For full mobile terms & conditions, please visit www.singtel.com/mobileterms.

Singtel Mobile reserves the right to amend terms and conditions without prior notice. All Singtel's General Terms & Conditions of Service(s) apply, as listed in <http://info.singtel.com/terms-general> and Singtel's Mobile Terms & Conditions, as listed in www.singtel.com/mobileterms.



AMAZON PRIME MEMBERSHIP PROMOTION

1. The Amazon Prime Membership Promotion for up to one year is valid for Singtel customers who meet the eligibility criteria below from 26 March 2019 to 30 September 2019. Amazon Prime Membership subscribers will enter into a contract with Amazon Asia-Pacific Holdings Private Limited and/or its affiliates (“Amazon”), which owns and operates Amazon Prime, to use the Prime benefits; subscribers will receive their Amazon Prime Membership subscription courtesy of Singtel for one year, a SG\$2.99/month value. After one year subscribers will be charged SG\$2.99/month on your Singtel bill. Your Amazon Prime Membership will continue until cancelled. You may cancel your Amazon Prime Membership anytime via “My Singtel App”. In addition to the eligibility criteria below, activation of your Amazon Prime Membership is subject to your review and acceptance of the Amazon Prime Terms (See: <https://www.amazon.com.sg/help/node/201910780>). To learn more about Amazon Prime visit: <https://www.amazon.com.sg/help/aboutAmazonPrime>. Singtel serves solely as a promotional and billing partner, and does not own or operate Amazon Prime.

Promotion Eligibility

- 1.1 You must satisfy the following conditions to be eligible for the 12 months Amazon Prime Membership promotion: (a) you must be a Singtel customer with both broadband and postpaid services based on your bill plan eligibility; and (b) you must either enter into a contract for or re-contract your postpaid mobile (Combo 1, Combo 2, Combo 3, Combo 6, Combo 12, Combo XO 48, Combo XO 78, Combo XO 108 plan, SIM Only 5GB, SIM Only 10GB, SIM Only 30GB, SIM Only 55GB or Tablet+ plans) or broadband services (Singtel 500Mbps Fibre Home Bundle and above).
- 1.2 Subscription for the following plans will not entitle a customer to be eligible for the promotion:
 - a. Singtel Postpaid Mobile plans: iPlans, Classic, Premium 700, Premium 1500, SuperLite, Lite, Value, Plus, Premium, Prestige, SuperSIM and Easy Mobile plans.
 - b. Singtel Postpaid Mobile plans under business-registered customers.
 - c. Singtel Combo Mobile Broadband data plans.
 - d. Singtel Broadband plans: Singtel 300M Fibre Home Bundle and below, Unlimited Fibre plan, and ADSL Broadband plans (including mio Plan/mio Home).
 - e. Any non-residential Singtel Broadband plans.
 - f. Any Singtel Postpaid Mobile plans without a 12-month minimum subscription period and/or Fibre Broadband plans without a 24-month minimum subscription period.
 - g. Any existing applicable Singtel Postpaid Mobile and/or Fibre Broadband plans within the minimum subscription period which are not eligible for re-contract without payment of early termination fees.
- 1.3 You may only enjoy one Amazon Prime Membership offer per NRIC at any time.
- 1.4 Existing Amazon Prime Membership subscribers are not eligible for this offer but may choose to become eligible for this promotion after cancelling your existing Amazon Prime Membership subscription with Amazon. Your existing subscription details, such as shopping, viewing history, settings, etc will not be automatically transferred to the new account.
- 1.5 This Amazon Prime Membership Promotion is provided on the basis of your Postpaid/Broadband bill plan. In the event that you no longer meet the eligibility requirements for the 12 months Amazon Prime Membership Promotion, your Amazon Prime Membership will be terminated by Amazon.

2. Other Terms



- 2.1. SingNet may revoke your Amazon Prime Membership Promotion, at our sole discretion without notice to you, if we suspect any fraudulent activity, misuse of your Amazon Prime Membership, or violation of these terms or any applicable law by you. No fee refund will be given.
- 2.2. Amazon is not a sponsor of the Amazon Prime Membership Promotion offered by Singtel. Amazon, Amazon Prime, and all related logos are trademarks of Amazon.com, Inc. and its affiliates.



BROADBAND

Typical download speed range for Singtel Fibre Plan:

1Gbps Fibre Plan: 800.97Mbps – 963.71Mbps (local) and 610.01Mbps – 855.96Mbps (international).

2Gbps Fibre Plan: 1611.35Mbps – 1894.89Mbps (local) and 1504.41Mbps – 1834.61Mbps (international).

The typical download speed range is computed to reflect that at least 90% of the time, a user should experience the lower bound speed or higher. Results above were validated in January - March 2020. For more information, visit www.singtel.com/personal/support/broadband/typical-download-speeds.

Typical download speed range for 1+1Gbps Fibre Pro Gamer Bundle: For a single 1Gbps connection (ONR ports 1-3) from a device/laptop over wired Gigabit Ethernet LAN, the typical download speed will be between *1653.06Mbps – 1894.86Mbps (local) and 1563.1Mbps – 1835.68Mbps (international). For the other concurrent single 1Gbps connection (ONR port 4) from a device/laptop over wired Gigabit Ethernet LAN, the typical download speed will be between 800.97Mbps – 963.71Mbps (local) and 610.01Mbps – 855.96Mbps (international). The typical download speed range is computed to reflect that at least 90% of the time, a user should experience the lower bound speed or higher over a single Gigabit Ethernet LAN connection. Results above were validated in January - March 2020. For more information, visit www.singtel.com/personal/support/broadband/typical-download-speeds.

*Based on each available active GbE LAN port on the Optical Network Router. 2Gbps Fibre Home Bundle allows for the maximum throughput of 1Gbps per LAN network port, and an aggregated maximum throughput of 2Gbps per household based on two concurrent download connections. Speed testing on any individual LAN port will show a maximum throughput of 1Gbps plan.

Fibre Broadband: A 24-month contract applies. A registration fee of \$53.50 for Fibre Home Bundle will be waived for NEW sign ups. All NEW fibre bundle comes with FREE wireless dual-band AC router, FREE Fibre Termination Point installation, FREE weekday Router installation, Home Line and FREE 4G Mobile Broadband Plan (500MB).

Free Fibre Termination Point (FTP) Installation: NetLink Trust Fibre Termination Point installation fee of \$160.50 will only be waived for customers residing in high-rise buildings, customers residing in landed properties will be required to pay a balance of \$128.40. From 1 January 2018 onwards, a service activation charge of \$56.71 (per port) for Fibre will be charged to customer. In the event whereby FTP installation is not required, the waiver amount cannot be used to offset any other charge(s). **Free Weekday Router Installation** worth \$90 will be waived for all NEW sign ups. Weekend router installation worth \$145 is chargeable. **Home Line:** Visit <https://www.singtel.com/personal/products-services/telephony-services> for more information. **FREE 4G Mobile Broadband Plan (500MB):** A 24-month contract applies. Applicable for new Fibre Home Bundle customers only. For more details, visit <http://www.singtel.com/mobilebroadband>. For full Fibre Broadband Terms and Conditions, please visit <http://bit.ly/STFibreTnC>. Singtel reserves the right to amend, change or withdraw any terms and conditions without prior notice.

Free 3 months Security Suite Plus and Qustodio: Free 3 months Security Suite Plus and Qustodio promotion is applicable per Broadband sign-up. Prevailing monthly subscription charge for Security Suite Plus and Qustodio applies from the 4th month onwards. Security Suite Plus can be downloaded and installed on a maximum of twenty (20) devices for each subscription. Qustodio can be downloaded and installed on a maximum of 5 devices or 10 devices, depending on the license subscribed. By using the service, the Customer will have deemed to have accepted Qustodio's Terms of use at <https://www.qustodio.com/en/terms/>.

Up to 15% off mobile monthly subscription: Customers who have signed-up for Fibre Home Bundle will be eligible to nominate and enjoy up to 15% discount on your monthly subscription for 5 mobile lines. Customers



with 1 to 2 mobile lines can enjoy 10% off mobile subscription & 3-5 mobile lines can enjoy 15% off mobile subscription. The nominated line NRIC address or Billing address must match either the fibre installation address or NRIC address or billing address of the Fibre Home Bundle subscriber. The mobile plan discount is only available for Residential Singtel Postpaid Combo Mobile Plans except for Combo XO, and is not applicable to Corporate Individual Scheme plans, business-registered customers, and Broadband on Mobile plans. For full Mobile terms and condition, please visit www.singtel.com/mobile-terms-and-conditions.

Switch to Singtel to enjoy FREE 6 months of TV & 1Gbps Fibre Broadband at \$39.90/mth: To be eligible for this promotion, customer will need to present the latest 3 months of their competitor bill for verification. A 24-month contract applies for both Fibre Broadband & Singtel TV Pack. Applicable only when customer signs up for a New Singtel TV Lite/Starter/Trio Pack and Fibre Broadband in the same transaction. This bundle includes Free 6 months on Singtel TV Lite/Starter/Trio Pack and a \$10 monthly bill rebate on 1Gbps Fibre Home Broadband. Free months will be reflected on the first 6 months of the contract for Singtel TV. Prevailing rate will apply thereafter for the remaining months of the contract for Fibre (U.P. \$49.90/mth) & Singtel TV. Installation address must correspond with the service address details on his/her existing competitor bill.

\$5 monthly bill rebate on 1Gbps Fibre: This promotion is applicable only when customers sign up or recontract to a 24-month Fibre Broadband plan. Enjoy 1Gbps Fibre Home Broadband at promotional price of \$44.90/mth for 24 months and prevailing rate of \$49.90/mth will apply thereafter.

\$7 monthly bill rebate on 1Gbps Fibre with Premium / Singtel TV / Singtel Power: This promotion is applicable only when customers sign up or recontract to a 24-month Fibre Broadband plan with a Premium top-up or Singtel TV or Singtel Power sign-up. Applicable only when customer signs up for Fibre Broadband and Premium Top-up / Singtel TV / Singtel Power in the same transaction. Enjoy 1Gbps Fibre Home Broadband at promotional price of \$42.90/mth for 24 months and prevailing rate of \$49.90/mth will apply thereafter.

Singtel Fibre Premiums

Sale of premiums is subjected to availability of stock

Top-up \$7/mth for Xiaomi Smart Home Starter Kit (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Xiaomi Smart Home Starter Kit *includes 1 unit of Xiaomi Mi Smart Sensor Set and 1 unit of Mi Home Security Camera at \$7/mth for 24 months. Successful sign-ups can redeem the Xiaomi Mi Smart Sensor Set & Mi Home Security Camera with their Singtel Fibre Broadband Sales Agreement Form and customer NRIC from +SERV at Orchard Central. This promotion is not applicable with other promotions unless otherwise stated. For any assistance with regards to the Xiaomi products, please contact the authorised Xiaomi Service Centre Mi Store @ Funan (Tel: 6970 0801).

Top-up \$10/mth (U.P. \$12/mth) for Samsung Connect Home (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Samsung Connect Home at \$10/mth for 24 months. FREE Multi-purpose Sensor is while stocks last.

Top-up \$10/mth for Xiaomi Mi Air Purifier (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Xiaomi Mi Air Purifier at \$10/mth for 24 months. Successful sign-ups can redeem the Xiaomi Mi Air Purifier with their Singtel Fibre Broadband Sales Agreement Form and customer NRIC from +SERV at Orchard Central. This promotion is not applicable with other promotions unless otherwise stated. For any assistance with regards to the Xiaomi products, please contact the authorised Xiaomi Service Centre Mi Store @ Funan (Tel: 6970 0801).

Top-up \$15/mth for Razer Gaming Gear (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Razer Gaming Gear at \$15/mth for 24 months. Successful sign-ups can redeem the Razer Gaming Gear (Razer Mouse and Keyboard) with their Singtel Fibre Broadband Sales



Agreement Form and customer NRIC from +SERV at Orchard Central. This promotion is not applicable with other promotions unless otherwise stated.

Top-up \$16/mth for Xiaomi Mi Robot Vacuum-Mop (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Xiaomi Mi Robot Vacuum-Mop at \$16/mth for 24 months. Successful sign-ups can redeem the Xiaomi Mi Robot Vacuum-Mop with their Singtel Fibre Broadband Sales Agreement Form and customer NRIC from +SERV at Orchard Central. This promotion is not applicable with other promotions unless otherwise stated. For any assistance with regards to the Xiaomi products, please contact the authorised Xiaomi Service Centre Mi Store @ Funan (Tel: 6970 0801).

Top-up \$17 (U.P. \$18/mth) for Xbox One S Bundle (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Xbox One S Bundle at \$17/mth for 24 months. Successful sign-ups can redeem the Xbox from 25th March with their Singtel Fibre Broadband Sales Agreement Form and customer NRIC from +SERV at Orchard Central. This promotion is not applicable with other promotions unless otherwise stated.

Top-up \$18/mth for Secretlab OMEGA Chair (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Secretlab OMEGA Gaming Chair at \$18/mth for 24 months. A redemption letter/email with a promotion code will be sent to customers within one month of successful Fibre Broadband sign-up. For any assistance with regards to the redemption of Secretlab Gaming Chair, please visit <https://secretlab.sg/pages/contact>.

Top-up \$21/mth for Smart Lock Kit (Igloohome Deadbolt 2S) (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Smart Lock Kit (Igloohome Deadbolt 2S) at \$21/mth for 24 months. Successful sign-ups can redeem the Mi Home Security Camera with their Singtel Fibre Broadband Sales Agreement Form and customer NRIC from +SERV at Orchard Central with effect after their Fibre Broadband installation has been completed. Customers will be contacted by Igloohome for the installation of the door lock. This promotion is not applicable with other promotions unless otherwise stated. Please note that any monthly bill rebate/discounts that was given as part of the previous Fibre Broadband contract will be removed should the Fibre subscription be terminated/ recontract.

Top-up \$22/mth for iPad (7th Gen, WiFi - 32GB, Space Grey) (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy iPad (7th Gen) at \$22/mth for 24 months, and is only available in Space Grey. Successful sign-ups can redeem the iPad with their Singtel Fibre Broadband Sales Agreement Form and customer NRIC from +SERV at Orchard Central. This promotion is not applicable with other promotions unless otherwise stated.

Top-up \$24/mth for NETGEAR Orbi Wifi Mesh (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy a pair of NETGEAR Orbi Wifi Mesh at \$24/mth for 24 months. Additional units can also be purchased at \$12/unit. This promotion is not applicable with other promotions unless otherwise stated.

Top-up \$25/mth for Samsung Harman Kardon HW-Q60R Soundbar (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Samsung Harman Kardon HW-Q60R Soundbar at \$25/mth for 24 months. Customers will be contacted by Samsung for delivery of the TV.

Top-up \$27/mth for Dyson Airwrap™ Styler Complete (Iron/Fuchsia) (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Dyson Airwrap™ Styler Complete at \$27/mth for 24 months, and is only available in Iron/Fuchsia. Successful sign-ups can redeem the Dyson Airwrap™ Styler Complete with their Singtel Fibre Broadband Sales Agreement Form and customer NRIC from +SERV at Orchard Central. This promotion is not applicable with other promotions unless otherwise stated. For any assistance



with regards to the Dyson Airwrap™ Styler Complete, please visit <https://www.dyson.com.sg/support/contact.aspx>.

Top-up \$40/mth for Samsung 50" 4K UHD Smart TV (RU7400) (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Samsung 50" Smart TV at \$40/mth. Other model such as Samsung 55" Smart TV (TU8000) is also available at \$62/mth for 24 months. Customers will be contacted by Samsung for delivery of the TV.

Top-up \$50/mth (U.P. \$52/mth) for Samsung Starter Kit with Door Lock (24mths contract): This top-up is only applicable to existing Singtel Fibre Broadband customers. Enjoy Samsung Starter Kit with Door Lock (comes with a pair of Samsung Connect Home) at \$50/mth for 24 months. Customers will be contacted by Samsung Hanman for the installation of the door lock and delivery of Samsung Connect Home.

1Gbps WiFi Mesh Bundle (24mths contract): Enjoy 1Gbps WiFi Mesh (Dual Pack) at promotional price of \$49.90/mth (U.P. \$54.90/mth). Successful sign-ups can redeem the WiFi Meshes with their Singtel Fibre Broadband Sales Agreement Form and customer NRIC from +SERV at Orchard Central with effect after their Fibre Broadband installation has been completed. This promotion is not applicable with other promotions unless otherwise stated. Please note that any monthly bill rebate/discounts that was given as part of the previous Fibre Broadband contract will be removed should the Fibre subscription be terminated/ recontracted.

WiFi Mesh: WiFi Mesh has been tested on SingNet's routers only; there is no guarantee of the WiFi Mesh's performance on third party routers. No refund permitted. SingNet reserves the right to replace the model of WiFi Mesh with other models without prior notice.

\$7 monthly bill rebate on 2Gbps Fibre: This promotion is applicable only when customers sign up or recontract to a 24-month Fibre Broadband plan. Enjoy 2Gbps Fibre Home Broadband at promotional price of \$62.90/mth for 24 months and prevailing rate of \$69.90/mth will apply thereafter. This plan comes with a pair of WiFi Mesh.

\$7 monthly bill rebate on 1Gbps Fibre with Singtel Power: A 24-month contract applies for Fibre Broadband. Applicable only when customer signs up for Fibre Broadband and Singtel Power in the same transaction. Enjoy 1Gbps Fibre Home Broadband at promotional price of \$42.90/mth for 24 months and prevailing rate of \$49.90/mth will apply thereafter.



SINGTEL POWER

Singtel Power May 2020 Promotion Terms and Conditions

The Promotion Period is from **01 May to 14 May 2020** (both dates inclusive), unless stated otherwise.

One-time \$30 Geneco Bill Rebate: A one-time \$30 Geneco bill rebate shall apply to Customers who sign up to a new Singtel Power-Geneco electricity Get It Fixed 36, Get It Fixed 24 or Get It Less 24 plan during the promotion period from **01 May 2020 to 30 May 2020 (both dates inclusive)**, unless stated otherwise

Existing customers who are currently with Singtel Power and/or Geneco are **not** entitled to this one-time bill rebate. This one-time bill rebate promotion can be combined with the following promotion only:

- a. Singtel Power Online Exclusive limited time offer from **01 May 2020 to 14 May 2020 (both dates inclusive)** of additional \$30 shopping voucher for Customers who signed up successfully a new Singtel Power-Geneco electricity Get It Fixed 36, Get It Fixed 24 or Get It Less 24 plan via website <https://www.singtel.com/power>

This promotion cannot be used in combination with any other Singtel Power-Geneco promotions, or any other Singtel promotion. All Seraya and Geneco staff are not eligible for this promotion.

\$7 monthly bill rebate on 1Gbps Fibre with Singtel Power: A 24-month contract applies for Fibre Broadband. Applicable only when customer signs up for Fibre Broadband and Singtel Power in the same transaction during the promotion period from **11 Apr to 31 May 2020**. Enjoy 1Gbps Fibre Home Broadband at promotional price of \$42.90/mth for 24 months and prevailing rate of \$49.90/mth will apply thereafter.

Singtel and Geneco reserve the right to recover the full amount of any bill rebates in the event that the customer terminates his / her service before the agreed contract period. Singtel and Geneco reserve the right to cease or amend any terms and conditions without prior notice.

Singtel's General Terms and Conditions of Service(s) shall apply.

Geneco's Terms and Conditions apply.



SINGTEL TV

tvN Movies On Demand @ \$4.90/mth: A 6-month contract applies. Existing TV customers whose plans are no longer offered by SingNet and wish to subscribe to any new Singtel TV content pack(s) / channel(s) must terminate their existing contract and enter into a new contract on any of the plans currently offered by SingNet. All prices exclude Singtel TV Set-Top Box rental. Other terms and conditions apply. For full Singtel TV Terms and Conditions, please visit www.singtel.com.sg/tnc/.

Free 1 month HBO Pak: A 6-month contract applies. Free 1 month subscription will apply for the first month and prevailing rate of \$13.98/mth will apply thereafter for the remaining months of the contract. Existing customers who are in contract and/or enjoying any prevailing discounts for HBO Pak are not eligible to this promotion. Existing TV customers whose plans are no longer offered by SingNet and wish to subscribe to any new Singtel TV content pack(s) / channel(s) must terminate their existing contract and enter into a new contract on any of the plans currently offered by SingNet. All prices exclude Singtel TV Set-Top Box rental. Other terms and conditions apply. For full Singtel TV Terms and Conditions, please visit www.singtel.com.sg/tnc/.

HD DVR Set-Top Box with Singtel TV GO Bundle: Promotion rate of 50% discount on HD DVR Set-Top Box Rental and Singtel TV GO Plan 1 or 2 will apply for the first 24 months, and prevailing subscription rate of HD DVR Set-Top Box Rental at \$12.90/mth, and Singtel TV GO Plan 1 or 2 at \$6.90/mth or \$9.90/mth will apply thereafter, unless SingNet notifies the customer otherwise or until the subscription is terminated by customer. HD DVR set-top box must be the first set-top box to enjoy the promotion. Singtel TV GO Plan 1 or 2 is valid with a 24 months contract. Existing customers who are enjoying any prevailing discounts for HD DVR Set-Top Box, and/or in contract for Singtel TV GO Plan are not eligible to this promotion. Other terms and conditions apply. For full Singtel TV GO terms and conditions, visit <http://www.singtel.com.sg/pdf/singtelvgo-tnc.pdf>.

HD DVR Set-Top Box with Additional HD Set-Top Box Bundle: Promotion rate of \$4.90/mth on HD DVR Set-Top Box Rental and \$5/mth on additional HD Set-Top Box will apply for the first 24 months, and prevailing subscription rate of HD DVR Set-Top Box Rental at \$12.90/mth, and additional Set-Top Box \$14.90/mth will apply thereafter, unless SingNet notifies the customer otherwise or until the subscription is terminated by customer. HD DVR set-top box must be the first set-top box to enjoy the promotion. Existing customers who are enjoying any prevailing discounts for HD DVR Set-Top Box and/or Additional HD Set-Top Box are not eligible to this promotion. Free Installation: Applicable for weekday installation only. Other terms and conditions apply. For full Singtel TV Terms and Conditions, please visit www.singtel.com.sg/tnc/.

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