

**SINGTEL SPECIFIC TERMS AND CONDITIONS
RELATING TO INTERNATIONAL TELEPHONE (IT) SERVICE**

1. The IT Service

1.1 In these Specific Terms and Conditions, the following words and expressions shall have the following meanings:

"Access Number" means any of the numbers designated by Singtel as the numbers required to be dialled in order to utilize the IT Service or any service comprising the IT Service;

"Customer" means any person who applies for or subscribes for or utilises the Service;

"Designated Locations" means the locations outside Singapore designated from time to time by Singtel as the locations to which voice calls or data transmissions may be made through the use of a telecommunications line as part of the IT Service;

"General Terms" means Singapore Telecommunications Limited's General Terms and Conditions of Service;

"IT Service" means the provision by Singtel of a facility which allows voice calls, facsimile or data transmissions to be made to Designated Locations through a telecommunications line (whether or not subscribed by the Customer and, for Singtel ISDN International Data service, whether or not that line is supplied by Singtel) by dialling an Access Number by use of a phone or other appropriate equipment connected or linked to such line, and which facility currently encompasses the various services currently offered or provided by Singtel as part of the facility under the following titles or designations assigned by Singtel (but which may from time to time encompass other services provided by Singtel as part of the facility under any other titles or designations):

- (a) Singtel IDD Service (including voice and ISDN International Data service);
- (b) Operator-Assisted Service (International Calls);
- (c) BudgetCall Service;
- (d) v019 Service;
- (e) Subscriber Trunk Dialling;
- (f) Access to Indonesian Border Town;
- (g) FaxPlus 012;
- (h) Overseas Paid 800 Service; and
- (i) Overseas Audiotex Service.

"Phone Line Number" means any number or alphanumeric symbols or characters assigned by any telecommunications service provider for the purpose of the provision to or utilisation of any telecommunications line service through or in conjunction with the use of a phone;

"Phone" means any telephone, mobile cellular phone or other device which enables voice calls and/or facsimile/data transmissions to be made or received through a telecommunications line.

1.2 The words and expressions used in these Specific Terms and Conditions, which are defined in the General Terms but are not defined in these Specific Terms and Conditions shall have the same meanings as defined in the General Terms unless the context otherwise requires.

- 1.3 The headings or titles to the Clauses in these Specific Terms and Conditions are to facilitate reference and shall not be referred to or relied upon in the construction of any provision of these Specific Terms and Conditions.

2. The IT Service

- 2.1 Singtel shall be entitled to add, remove or change Designated Locations at any time without notice to the Customer.
- 2.2 The Customer shall not use the IT Service for any illegal purpose or in contravention of or contrary to any provisions of the Law.
- 2.3 Where any telecommunications line service (whether subscribed by the Customer or any person) from any service provider (including Singtel) and used in relation to the IT Service has been terminated for any reason and another telecommunications line service has been subscribed (whether or not from Singtel or any other Singtel Group Corporation) in place thereof (a "new line") for which the same Phone Line Number has been assigned for use in relation to that new line, the IT Service shall, unless Singtel determines otherwise, continue to be available to the Customer through that new line. Where a different Phone Line Number is assigned for use in relation to the new line, the IT Service shall be suspended until the Customer notifies Singtel of the Phone Line Number assigned to the new line through which the IT Service can continue to be made available and shall after Singtel's receipt of such notice continue to be made available.

3. Termination

- 3.1 Either Singtel or the Customer may terminate the IT Service by giving to the other no less than three (3) working days' prior written notice of such intention to terminate.
- 3.2 Where the Customer uses a telephone or mobile number ("Phone Number") which the Customer has subscribed from another telecommunications service provider ("Other Service Provider"), to access the IT Service provided by Singtel, then it shall be the duty of the Customer to notify Singtel at least three (3) working days in advance in writing if the Customer terminates or transfers the Phone Number subscribed from the Other Service Provider. The Customer shall be liable for the use of the IT Service until such time that the Customer notifies Singtel of the said termination or transfer, where the Customer gives the requisite three (3) working days' notice as aforesaid, the Customer's liability to pay the Fees and Charges incurred for the use of the IT Service using the Phone Number shall continue until expiry of the said three (3) working days' notice.

4. Consent to Use and Disclose Information and Data

The Customer agrees that Singtel shall be entitled to use or disclose any information or data disclosed by the Customer in accordance with Clause 15 of the General Terms located at the Singtel website at www.Singtel.com <<http://www.Singtel.com>> (or available by phone or fax request or at any Singtel hello! shop). The Customer is entitled to withdraw such consent in the procedure as prescribed by Singtel from time to time.

5. General

The Customer shall be bound by and shall fully observe and comply with all the General Terms, these Specific Terms and Conditions and, for the Singtel ISDN International Data service, the Specific Terms and Conditions for Singtel Integrated Services Digital Network

(ISDN) Service, as well as such other terms and conditions as may be agreed or accepted by the Customer. The rights and protections conferred on Singtel under these Specific Terms and Conditions shall be additional to the rights and protections conferred on Singtel under the General Terms, the Specific Terms and Conditions for Singtel Integrated Services Digital Network (ISDN) Service, and any other terms and conditions agreed or accepted by the Customer.

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