



Terms and Conditions

Promotions are valid till 2 August 2024.

For staff of selected companies participating in Singtel's Corporate Individual Scheme only. Please present your Staff Pass and NRIC at all Singtel Retail Shops and Selected Singtel Exclusive Retailers. For Singtel Online CIS Shop, please upload electronic copies of your Staff Pass and NRIC before checking out. Please refer to Singtel Online CIS Shop for the latest handset prices.

\$100 OFF handsets on a NEW line sign-up for M plan and above: \$100 handset discount is applicable to customer who sign up a new line or port-in on an M, L, Pro, Fam phone plan with a 2-year Device Agreement. Promotion is applicable to Residential and CIS customers. Offer is not transferrable. There is no refund of unutilised amount in cash or other means. Other terms and conditions apply.

\$100 OFF phones, tablets, lifestyle products when upgrade to a M Phone Plan and above: Offer is applicable to re-contracting customers who upgrade to a M Phone Plan and above plan with 2-year Device Agreement. Offer is not transferrable. Other terms and conditions apply.

\$100 OFF handsets with MobileSwop Unlimited Premium (24-mth contract): Offer is applicable to new and re-contracting customers on Phone Plans with 2-year Device Agreement from Singtel shops, Singtel Exclusive Retailers or Singtel.com. Promotion is also applicable to lifestyle products (e.g. only Tablets) at \$0 upfront/discounted prices when they sign up or recontract their Phone Plans. Offer is not transferrable.

You are entitled to Unlimited Tech Assist support, Unlimited Swop service requests or 1 Replacement service request within a rolling 12 months, starting from the delivery date of the preceding service request. Service Fee is applicable and is based on recommended retail purchase price (RRP) of the Registered Device (including GST) on the date you purchased the Registered Device, as stated in your Agreement. The swapped or replaced device will be of similar kind, quality and functionality to your device. It may be new or refurbished, and may be of a different brand, model and/or colour. 4 hours delivery provided Service Request is received between 0800 and 1400, Monday to Saturday, excluding Sunday and Public Holidays. Other terms and conditions apply. Visit www.singtel.com/mobileswop for more information.

\$30 OFF handsets (Online Exclusive): Offer is applicable for new and re-contracting customers on Phone Plans with 2-year Device Agreement. Not applicable to iPhone 15, iPhone 15 Plus, iPhone 15 Pro, iPhone 15 Pro Max, Samsung Galaxy Z Flip5, iPad Air (M2), iPad Pro (M4), Google Pixel 8a, OPPO Reno12 Pro and OPPO Reno12. \$30 discount is valid for handsets purchased at Singtel.com only. Handsets which are eligible for the \$30 discount shall be determined by Singtel and may be changed without any prior notification. Discount is not applicable to \$0 handsets.

\$250 OFF Samsung Galaxy selected models with trade-in of selected handsets: Offer is applicable to new and re-contracting customers on Phone Plans with 2-year 5G Device Agreement with trade in of selected handsets in working condition. Eligible customer will enjoy additional \$250 OFF Samsung Galaxy selected phones (trade-in) on top of the trade-in value of the old handset. Offer is not transferable. Other mobile terms and conditions apply. Customers who performed trade in at our stores, please also note that trade up is to be completed in SingTel official store upon purchased of the new eligible device to enjoy the SingTel offer. Customers who buy via singtel.com and are eligible for the additional \$250 trade in promotion will have the amount credited into their Singtel bill within 2 billing cycles.

\$200 OFF Samsung Galaxy selected models with trade-in of selected handsets: Offer is applicable to new and re-contracting customers on Phone Plans with 2-year 5G Device Agreement with trade in of selected handsets in working condition. Eligible customer will enjoy additional \$200 OFF Samsung Galaxy selected phones (trade-in) on top of the trade-in value of the old handset. Offer is not transferable. Other mobile terms and conditions apply. Customers who performed trade in at our stores, please also note that trade up is to be completed in SingTel official store upon purchased of the new eligible device to enjoy the SingTel offer. Customers who buy via singtel.com and are eligible for the additional \$200 trade in promotion will have the amount credited into their Singtel bill within 2 billing cycles.

\$150 OFF Samsung Galaxy selected models with trade-in of selected handsets: Offer is applicable to new and re-contracting customers on Phone Plans with 2-year 5G Device Agreement with trade in of selected handsets in working condition. Eligible customer will enjoy additional \$150 OFF Samsung Galaxy selected phones (trade-in) on top of the trade-in value of the old handset. Offer is not transferable. Other mobile terms and conditions apply. Customers who performed trade in at our stores, please also note that trade up is to be completed in SingTel official store upon purchased of the new eligible device to enjoy the SingTel offer. Customers who buy via singtel.com and are eligible for the additional \$150 trade in promotion will have the amount credited into their Singtel bill within 2 billing cycles.



\$100 OFF Samsung Galaxy selected models with trade-in of selected handsets: Offer is applicable to new and re-contracting customers on Phone Plans with 2-year 5G Device Agreement with trade in of selected handsets in working condition. Eligible customer will enjoy additional \$100 OFF Samsung Galaxy selected phones (trade-in) on top of the trade-in value of the old handset. Offer is not transferable. Other mobile terms and conditions apply. Customers who performed trade in at our stores, please also note that trade up is to be completed in SingTel official store upon purchased of the new eligible device to enjoy the SingTel offer. Customers who buy via singtel.com and are eligible for the additional \$100 trade in promotion will have the amount credited into their Singtel bill within 2 billing cycles.

Free Caller ID for 24 months for new or port-in line: Offer is applicable for new (including port-in) customers on Phone Plans with 2-year Device Agreement. Prevailing monthly subscription charge of \$5.45 applies respectively from the 25th month onwards. **SIM Only 60GB at \$30.56:** Customers must subscribe to a SIM Only Plan that is bundled with 40GB local data with a 12-month minimum subscription. They will be given additional free 20GB with 1000 local minutes talk time and 500 local SMS for 12 months. Monthly subscription will be chargeable at \$30.56. Free data will be reflected in MySingtel app/My Account portal within 2 billing cycles.

50% Off Caller ID for 12 months for SIM Only Plus 30: Offer is applicable for customers who subscribe to Caller ID service on SIM Only Plus 30 plan with 12 months contract. Prevailing monthly subscription charge of \$5.45 applies respectively from the 13th month onwards. There is a minimum subscription of 3 months for Caller ID service.

Free 3 months 5G access for SIM Only Plus 30: Offer is applicable to eligible customers signing up to the SIM Only Plus 30 plan. Eligible customers who subscribe to this promotion will enjoy 5G access free for 3 months. 5G access will auto-drop from the 4th month onwards. Fair usage policy applies. Offer is not transferrable. There is no refund of unutilized amount in cash or other means. Other terms and conditions apply. Singtel reserves the right to amend, change or withdraw any terms and conditions without prior notice. Copyright © 2022 Singapore Telecommunications Ltd. (CRN: 199201624D). All rights reserved.

SIM Only 209GB at \$36.68 (first 12 mths), 50GB at \$45.85 thereafter: Customers must subscribe to a SIM Only Plan that is bundled with 50GB local data with a 12-month minimum subscription. They will be given additional free 159GB for the first 12 months, bundled with 1000 local minutes talk time and 1000 local SMS. Monthly subscription will be chargeable at \$36.68 for the first 12 months and \$45.85 thereafter. Free data will be reflected in MySingtel app/ My Account portal within 2 billing cycles.

SIM Only 259GB at \$44.82 (first 12 mths), 70GB at \$56.03 thereafter: Customers must subscribe to a SIM Only Plan that is bundled with 70GB local data with a 12-month minimum subscription. They will be given additional free 189GB for the first 12 months, bundled with 1500 local minutes talk time and 1500 local SMS. Monthly subscription will be chargeable at \$44.82 for the first 12 months and \$56.03 thereafter. Free data will be reflected in MySingtel app/ My Account portal within 2 billing cycles

Free Caller ID (12 Months): Eligible customers will enjoy free Caller ID service for the first 12 months. From 13th month onwards, the Caller ID service will be chargeable at \$5.45/mth.

If the SIM Only Plan is terminated before the expiry of the 12-month minimum subscription period by the customer for any reason whatsoever, or by Singtel Mobile as a consequence of any breach by the customer of any of the obligations or duties of the customer, the entire month's fees will still be payable and early termination charges will apply on the unfulfilled balance of the 12-month minimum subscription period. Early termination charges will also apply if there is a change plan within the 12-month minimum subscription period. There are no early termination charges to change instrument from SIM Only Plan to any XO Plus Mobile plan at any time during the 12-month minimum subscription period, but all free data/talktime/SMS/MMS will be terminated.