

## SIM Only Lite / Core / Plus / Ultra Plans Terms and Conditions

**Lite Plan 60GB at \$30 (first 12 months):** Customers must subscribe to a SIM Only Plan that is bundled with 60GB local data with a 12-month minimum subscription period. They will be given 400 local minutes talk time and 400 local SMS for 12 months. Monthly subscription will be chargeable at \$30 for the first 12 months, and \$35 thereafter.

**Core Plan 150GB at \$40:** Customers must subscribe to a SIM Only Plan that is bundled with 150GB local data with a 1-month minimum subscription. They will be given 700 local minutes talk time and 700 local SMS monthly. Monthly subscription will be chargeable at \$40. 1GB of Bundled Asia Roaming (18 Destinations\*) will be given to customers every month and unutilised amounts will not be refunded or carried over to the next month.

**Plus Plan 200GB at \$55:** Customers must subscribe to a SIM Only Plan that is bundled with 200GB local data with a 1-month minimum subscription. They will be given 1000 local minutes talk time and 1000 local SMS. Monthly subscription will be chargeable at \$55. 3GB of Bundled Asia Roaming (18 Destinations\*) will be given to customers every month and unutilised amounts will not be refunded or carried over to the next month.

**Ultra Plan Unlimited Data at \$80**: Customers must subscribe to a SIM Only Plan that is bundled with 300GB local data and DATA X INFINITY add-on, subject to DATA X's terms and condition and our Fair Usage Policy (i.e. when your monthly data usage exceeds 50GB on top of (i) the 300GB data allocated under the Ultra Mobile Plan and (ii) other data add-ons, such customer's data speed will be set at 1Mbps), with a 1-month minimum subscription. They will be given 1500 local minutes talk time and 1500 local SMS. Monthly subscription is chargeable at \$80. 6GB of Bundled Asia Roaming (18 Destinations\*) will be given to customers every month and unutilised amounts will not be refunded or carried over to the next month. For the avoidance of doubt, subscription to DATA X INFINITY will automatically terminate when you terminate your subscription to the Ultra Plan.

**Free Caller ID:** Eligible customers on Core, Plus and Ultra Plans will enjoy free Caller ID service bundled with their plans.

**Termination:** If the SIM Only Plan is terminated before the expiry of the minimum subscription period by the customer for any reason whatsoever, or by Singtel Mobile as a consequence of any breach by the customer of any of the obligations or duties of the customer, the entire month's fees will still be payable and early termination charges will apply on the unfulfilled balance of the minimum subscription period. Early termination charges will also apply if there is a change plan within the minimum subscription period. There are no early termination charges to change instrument from SIM Only Plan to any XS/S/M/L/Pro/Fam Phone Plan at any time during the minimum subscription period, but all free data/talktime/SMS/MMS will be terminated. However, if the SIM Only Plan is terminated after the minimum subscription period by the customer for any reason whatsoever, or by Singtel Mobile as a consequence of any breach by the customer of any of the obligations or duties of the customer, the fees chargeable and payable by the customer shall be a pro-rated amount from the month's fee.

**Free 3/6/12 months McAfee Mobile Security (2 Devices):** <u>Applicable for Singtel Postpaid Mobile SIM Only Plan</u> <u>sign-ups.</u> The free subscription to McAfee Mobile Security (2 Devices) shall apply for the duration in accordance with the applicable Sim Only Plan (as stated in the below table). Upon expiry of the specified duration and/or in the event you unsubscribe from your SIM Only Plan, the prevailing monthly subscription charges of \$4.99/month shall apply thereafter. All charges are inclusive of 9% GST. Should the customer terminate his Sim Only Plan before the expiry of the minimum subscription period and/or transfer the ownership of his SIM Only Plan, the free subscription to McAfree Mobile Security (2 Devices) shall automatically cease. For more information, please visit here.



SIM Only Plan	Duration of free subscription
Lite Plan	3
Core Plan	6
Plus and Ultra Plans	12

**Monthly Cashback:** Applicable for SIM Only Plan sign-up. Monthly cashback is given if a customer subscribes to an eligible SIM Only Plan and a new product with Singtel PayLater. Cashback will be given monthly as long as customer has an active Singtel PayLater product. Only one monthly cashback will be given per SIM Only Plan, regardless of the number of active Singtel PayLater products customer have. Cashback is non-transferrable. Should the customer terminate his Singtel PayLater instalment plan before the expiry of the minimum subscription period and/or should the customer transfer the ownership of his SIM Only Plan, the remaining balance on the instalment plan will be accelerated and charged as a one-time fee and the monthly cashback entitlement will automatically cease. If the SIM Only Plan is suspended for any reason and subsequently resumed, the ongoing cashback offer will cease immediately upon suspension and will not be reinstated upon resumption of the SIM Only Plan service. For the avoidance of doubt, this monthly cashback applies exclusively to the SIM Only Plan and is separate from any other promotional cashbacks that may be offered periodically.

Eligibility for the monthly cashback is subjected to existing Singtel PayLater's eligibility. For full Singtel PayLater Terms & Conditions, visit <u>www.singtel.com/personal/terms/general-consumer-terms#singtel-paylater</u>.

SIM Only Plan	Monthly Cashback Amount
Core Plan	\$5/mth
Plus Plan	\$10/mth
Ultra Plan	\$20/mth

**Exclusive for XS, S Phone Plans and Lite SIM Only Plan. FREE 3 months on Singtel CAST no contract (Singtel Online Shop):** Free 3 months on Singtel CAST is valid for subscription to selected Singtel CAST packs with no minimum subscription period, exclusively for sign-ups with eligible mobile plans. Customer may choose from the following 3 applicable packs on Singtel Online Shop: Education Plus, Lifestyle Plus and Chinese Plus on the \$6.01/month pack. Selected Singtel CAST packs are free for the first 3 months and will be chargeable at the prevailing rate from the 4th month onwards. All prices stated include GST.

**Exclusive for M, L, Pro, Fam Phone Plans and SIM Only Core, Plus, Ultra SIM Only Plans. FREE 12 months on Singtel CAST no contract (Singtel Online Shop):** Free 12 months on Singtel CAST is valid for subscription to selected Singtel CAST packs with no minimum subscription period, exclusively for sign-ups with eligible mobile plans. Customer may choose from the following 3 applicable packs on Singtel Online Shop: Education Plus, Lifestyle Plus and Chinese Plus on the \$6.01/month pack. Selected Singtel CAST packs are free for the first 12 months and will be chargeable at the prevailing rate from the 13th month onwards. All prices stated include GST.

All CAST content, including complimentary channels, provided to customer is subject to change, removal, replacement or addition from time to time at Singtel's sole discretion. Customer may not request for any changes to the content packs. For CAST through Singtel mobile bill, an eligible residential or CIS Singtel Postpaid mobile number is required for sign up. BRN or GOMO mobile customers may sign up for CAST under credit card option.



A compatible device (manufactured and sold separately) is required to access Singtel CAST, more info is available at <u>www.cast.sg/compatibledevices</u>. Singtel brings you access to Viu Premium. Customers must separately accept Viu Premium Terms and Conditions to access Viu Premium, which is operated by PCCW OTT (Singapore) Pte Ltd. For full Viu Premium Terms and Conditions, visit <u>www.viu.com</u>.

For full CAST Terms & Conditions, visit <u>www.cast.sg/termsandconditions</u>. CAST subscriptions under Singtel Postpaid Mobile Account are subjected to Singtel Mobile standard Terms and Conditions.

**Free Local data, talktime, SMS/MMS add-ons on SIM Only Plan:** In the event that there are any promotional campaigns involving free local data, talktime, SMS/MMS add-ons on SIM Only Plan, such add-ons will be provided to customer as stated within the promotional campaign. If there is any change in the add-ons subscribed, or if the line is terminated, temporarily suspended, transferred or if there is a change of plan, the free data, talktime and SMS/MMS will be terminated immediately, even if the line is still within the minimum subscription period. For free data promotions, customers must subscribe to the relevant additional data add-ons in the same transaction that they sign up or change plan to SIM Only Plan. Excess data usage charges of \$10.90 per GB capped at \$191.51/mth apply. Promotions are only valid with new sign up, change plan or recontract to a SIM Only Plus plan with minimum subscription. This promotion cannot be combined with other promotions. For full terms and conditions, visit singtelshop.com/simonly.

For general Mobile Terms and Conditions, please click here.

\*Bundled Asia Roaming (18 Destinations) for use in all of these 18 destinations: Australia, Brunei, Cambodia, China, Hong Kong, India, Indonesia, Japan, Laos, Macau, Malaysia, Myanmar^, New Zealand, Philippines, South Korea, Taiwan, Thailand and Vietnam.

^Data roaming in Myanmar is unavailable until further notice.

Last Revised: 2 August 2024