Investor factsheet March 2019

All figures as at 31 March 2019 unless otherwise stated



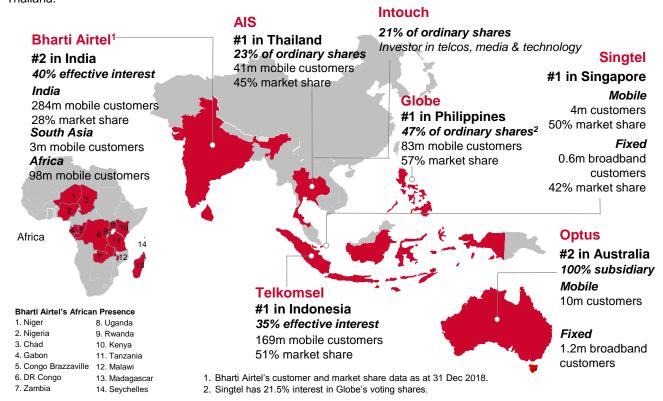
Financial Year ended 31 March

Overview

The Singtel Group is Asia's leading communications group with operations and investments around the world.

With significant operations in Singapore and Australia (through wholly-owned subsidiary Singtel Optus), the Group provides a wide spectrum of multimedia and infocomms technology (ICT) solutions, including voice, data and video services over fixed and wireless platforms.

The Group has presence in Asia Pacific and Africa in 21 countries, including India, Indonesia, the Philippines and Thailand.



Post-SFRS(I) Pre-SFRS(I) **Financial Summary** 2016 2019 2018 2018 2017 2015 Income Statement (S\$ million) Group operating revenue 17,372 17,268 17,532 16,711 16,961 17,223 Group EBITDA and share of associates' pre-tax 6,228 7,511 7,550 7,884 7,804 7,670 profits Net profit after tax² 3,095 5,473 5,451 3,853 3,871 3,782 Underlying net profit3 2,825 3,593 3,544 3,871 3,805 3.779 Capital expenditure 1,718 2,349 2,349 1,930 2,238 2,261 Group free cash flow4 3,650 3,606 3,606 3,054 2,718 3,549 Per Share Information (S cents) Earnings per share - underlying net profit 17.31 22.01 21.71 24.07 23.88 23.71 Dividend per share - ordinary **17.5**⁵ 17.5 17.5 17.5 17.5 17.5

- 1. FY2018 financials restated from adoption of all applicable Singapore Financial Reporting Standards (International).
- Underlying net profit is defined as net profit before exceptional items and exchange differences on capital reductions of certain overseas subsidiaries, net of hedging, as well as significant exceptional items of associates.
- 3. For FY2018, includes exceptional gains of S\$2.0 billion from the divestment of NetLink Trust
- 4. Free cash flow refers to cash flow from operating activities, including dividends from associates, less cash capital expenditure. For FY2017, Group free cash flow includes S\$142 million (A\$134 million) payment to the Australian Taxation Office for amended assessment.

5. Proposed final ordinary dividend of 10.7 cents per share, bringing total dividends to 17.5 cents

Important Note

The above info may contain forward looking statements by the management of Singapore Telecommunications Limited ("Singtel"), relating to financial trends for future periods, compared to the results for previous periods. Some of the statements contained in this factsheet that are not historical facts are statements of future expectations with respect to the financial conditions, results of operations and businesses, and related plans and objectives. Forward looking information is based on management's current views and assumptions including to not limited to, prevailing economic and market conditions. These statements involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those in the statements as originally made. Such statements are not, and should not be construed as a representation as to future performance of Singtel. In particular, such targets should not be regarded as a forecast or projection of future performance of Singtel. It should be noted that the actual performance of Singtel may vary significantly from such targets. "S\$" means Singapore dollars and "A\$" means Australian dollars unless otherwise indicated. Any discrepancies between individual amounts and totals are due to rounding.

Stock information

SGX - (S\$) Singtel share price

Listings Singapore Exchange (SGX)

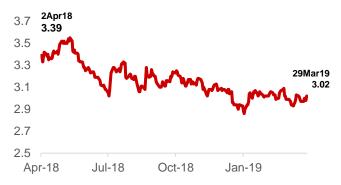
16.3 billion Shares in issue Market capitalisation S\$49.3 billion

Financial Year-end 31 March

Substantial shareholder

52.3% (as at 23 May 18) :

47.7%



Business Segments

Free float

The Group is organised by three business segments, Group Consumer, Group Enterprise & Group Digital Life, to serve the evolving needs of its customers and to exploit growth opportunities globally.

To thrive in the digital era, Singtel Group has put in place a dual transformation strategy:

- Strengthen the core communications business we are focused on improving the economics of our core consumer and enterprise businesses and lifting customer experience to deepen customer relationships and build brand loyalty
- ► Build new growth engines

Financials are for the quarter ended 31 March 2019

Group Consumer

Revenue S\$2,436m **EBITDA** S\$832m Margin 34.2%

Group Consumer comprises the Singtel Group's consumer-related functions including operations in Singapore (Singtel) and Australia (Optus), and investments in the emerging markets including the Philippines, Thailand, Indonesia and India through our regional mobile associates.

Continue to invest in superior networks & solutions

- > Enabling customers to stay connected anytime anywhere
- > Improving the coverage, speed and reliability of our 4G networks in Singapore & Australia
- > Driving breakthroughs in customer experience

Create innovative and compelling services

- > Differentiated price plans for mobile internet services and bundled home services
- > Leveraging and intelligently analysing our rich sources of data
- Drive growth in mobile data services with our regional mobile associates

Group Enterprise

Revenue S\$1,632m **EBITDA** S\$379m Margin 23.2%













Group Enterprise is Asia's leading telco and ICT services provider offering governments and companies solutions that cover mobile, voice and data infrastructure, managed services, cloud computing, cyber security, IT services and professional consulting.

Develop new opportunities

> In cloud computing, cyber security and smart city solutions

Drive innovation

> Enabling enterprise partners to keep their businesses ahead through access to the latest technologies

Group Digital Life

S\$274m Revenue **EBITDA** (S\$18m) Margin N.M.









Group Digital Life drives the Group's efforts to be at the forefront of the digital space. It focuses on opportunities in digital marketing, regional video services and data analytics.

Create new growth avenues and revenue platforms

> Leveraging the Group's unique assets such as the scale of its regional customer base, payments mechanisms, data analytics engine and extensive customer touch points