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## Issuer & Securities

### Issuer/ Manager

SINGAPORE TELECOMMUNICATIONS LIMITED

### Securities

**GENERAL ANNOUNCEMENT::STATEMENT BY THE DIALOG GROUP**

### Stapled Security

No

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## Announcement Details

### Announcement Title

General Announcement

### Date & Time of Broadcast

10-Oct-2022 06:04:15

### Status

New

### Announcement Sub Title

Statement by the Dialog Group

### Announcement Reference

SG221010OTHRLSYQ

### Submitted By (Co./ Ind. Name)

Lim Li Ching (Ms)

### Designation

Assistant Company Secretary

### Description (Please provide a detailed description of the event in the box below)

Please see attached.

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## Attachments

[867-sgx.pdf](#)

Total size = 143K MB

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**SINGAPORE TELECOMMUNICATIONS LIMITED**  
**(Incorporated in the Republic of Singapore)**  
**Company Registration Number: 199201624D**

**ANNOUNCEMENT**

Singapore Telecommunications Limited (“Singtel”) refers to the statement by the Dialog Group (“Dialog”) with regard to its cyber security incident (as attached).

Dialog, an Australia-based IT services consulting company, was acquired in April 2022 by NCSI Holdings Pte. Ltd., a subsidiary of NCS Pte Ltd, which is a wholly-owned subsidiary of Singtel. Dialog’s systems are completely independent from NCS, Optus and Singtel. There is no evidence there is any link between this incident and the recent event experienced by Optus.

**Issued by Singapore Telecommunications Limited on 10 October 2022.**

## **Statement by the Dialog Group**

The Dialog Group (**Dialog**) today confirmed that the company has experienced a cyber security incident in which an unauthorised third party may have accessed company data, potentially affecting fewer than 20 clients and 1,000 current Dialog employees as well as former employees.

We have notified the relevant authorities and are supporting those who may be impacted to protect against the risk of fraudulent activity.

On Saturday 10 September 2022, we detected unauthorised access on our servers, which were then shut down as a preventative measure. Within two business days, our servers were restored and fully operational.

We contracted a leading cyber security specialist to work with our IT team to undertake a deep forensic investigation and continuous monitoring of the Dark Web. Our ongoing investigations showed no evidence of unauthorised downloading of data.

On Friday 7 October 2022 we became aware that a very small sample of Dialog's data, including some employee personal information, was published on the Dark Web.

We are doing our utmost to address the situation and, as a precaution, we are actively engaging with potentially impacted stakeholders to share information, support and advice.