

**GENERAL ANNOUNCEMENT::OPTUS OUTAGE**

## Issuer &amp; Securities

## Issuer/ Manager

SINGAPORE TELECOMMUNICATIONS LIMITED

## Securities

SINGTEL - SG1T75931496 - Z74

## Stapled Security

No

## Announcement Details

## Announcement Title

General Announcement

## Date &amp; Time of Broadcast

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## Status

New

## Announcement Sub Title

Optus Outage

## Announcement Reference

SG231108OTHR4P33

## Submitted By (Co./ Ind. Name)

Lim Li Ching (Ms)

## Designation

Assistant Company Secretary

## Description (Please provide a detailed description of the event in the box below)

Please see attachment.

## Attachments

[NR-20231108.pdf](#)

Total size = 107K MB

**SINGAPORE TELECOMMUNICATIONS LIMITED**  
**(Incorporated in the Republic of Singapore)**  
**Company Registration Number: 199201624D**

**OPTUS OUTAGE**

Singapore Telecommunications Limited wishes to announce that its wholly owned subsidiary, Singtel Optus Pty Limited (**Optus**), has experienced an outage affecting broadband and mobile services across Australia.

Since Optus first identified the issue, its engineers have been working hard to restore services. Optus has confirmed that services across both Optus' fixed and mobile networks are close to full restoration. The rest of the services will be progressively restored.

Optus has apologised to its customers for the disruption they have experienced today.

**Issued by Singapore Telecommunications Limited on 8 November 2023.**