

## **DATA X INFINITY Terms and Conditions**

- 1. Customers who are new or re-contracting on Combo 2, 3, Combo 6 or Combo 12 with a 24 month minimum subscription period may subscribe to one DATA X INFINITY add-on per line.
- 2. Local data pay-per-use charges will be waived from the activation date of DATA X INFINITY. However, it will not offset the local data charges incurred prior to the activation date.
- 3. DATA X INFINITY is solely for personal and non-commercial use only. To ensure that the activities of some users do not impact the ability of other Customers to have access to reliable services, fair usage policy of 50GB above the plan allocated data bundle is applicable on DATA X INFINITY. (Example: Combo 12 customers will enjoy 12GB + 50 GB). When the monthly usage exceeds 50GB (over & above plan allocated data bundle), data speeds will be set at 1Mbps. Normal speed will resume 00:00 hours on your next billing cycle.
- 4. To provide the best possible experience for the most possible customers, Singtel reserves the right to implement a daily fair usage policy which allows data usage to be prioritized below the data usage of other customers. This daily fair usage policy will be lifted at 00:00 hours the following day.
- 5. A one-time activation fee of \$10.70 applies with every sign up of DATA X INFINITY.
- 6. The minimum subscription period of 24 months applies to DATA X INFINITY. In the event that a customer terminates DATA X INFINITY within the minimum subscription period, local data pay-per-use charges may apply and a recovery fee consisting of the total monthly recurring charge for the remaining months of the 24-month minimum subscription period will apply.
- 7. DATA X INFINITY customers who choose to downgrade to DATA X 2, DATA X 3 or DATA X 4 add-ons within the 24-month minimum subscription period for DATA X INFINITY can do so. A recovery fee consisting of the total monthly recurring charge for the remaining months of the 24-month minimum subscription period will apply.
- 8. Singtel may change the monthly recurring charge upon future reviews. However rest assured that such changes will only happen after your minimum subscription period and you will be notified before the implementation of the change.

## **DATA X 4 Terms and Conditions**

- 1. Customers who are on Combo 2, Combo 3, Combo 6 or Combo 12 with a 24 month minimum subscription period may subscribe to one DATA X 4 add-on per line.
- 2. DATA X 4 add-on quadruples the local data bundled with the eligible Combo Plan.
- 3. A one-time activation fee of \$10.70 applies with every sign up of DATA X 4.
- 4. The minimum subscription period of 24 months applies to DATA X 4. In the event that a customer terminates DATA X 4 within the minimum subscription period, local data pay-per-use charges may apply and a recovery fee consisting of the total monthly recurring charge for the remaining months of the 24-month minimum subscription period will apply.
- 5. DATA X 4 customers who choose to subscribe to DATA X 2, DATA X 3 or DATA X INFINITY add-ons within the 24-month minimum subscription period for DATA X 4 can do so. However, a recovery fee consisting of the total monthly recurring charge for the remaining months of the 24-month minimum subscription period may apply. A \$10.70 one-time activation fee for DATA X service would also apply in addition to the respective new monthly subscription charge.
- Singtel may change the monthly recurring charge upon future reviews. However rest assured that such changes will only happen after your minimum subscription period and you will be notified before the implementation of the change.



## **DATA X 3 Terms and Conditions**

- 1. Customers who are on Combo 2, Combo 3, Combo 6 or Combo 12 may subscribe to one DATA X 3 add-on per line.
- 2. DATA X 3 add-on triples the local data bundled with the eligible Combo Plan.
- 3. A one-time activation fee of \$10.70 applies with every sign up of DATA X 3 from 31<sup>st</sup> August 2017.
- 4. The minimum subscription period of 24 months applies to DATA X 3. In the event that a customer terminates DATA X 3 within the minimum subscription period, local data pay-per-use charges may apply and a recovery fee consisting of the total monthly recurring charge for the remaining months of the 24-month minimum subscription period will apply.
- 5. DATA X 3 customers who choose to subscribe to either DATA X 2, DATA X 4 or DATA X INFINITY add-ons within the 24-month minimum subscription period for DATA X 3 can do so. However, a recovery fee consisting of the total monthly recurring charge for the remaining months of the 24-month minimum subscription period may apply. A \$10.70 one-time activation fee for DATA X service would also apply in addition to the respective new monthly subscription charge.
- 6. Singtel may change the monthly recurring charge upon future reviews. However rest assured that such changes will only happen after your minimum subscription period and you will be notified before the implementation of the change.

## **DATA X 2 Terms and Conditions**

- 1. DATA X 2 add-on doubles the local data bundled with the eligible Combo Plan.
- 2. A one-time activation fee of \$10.70 applies with every sign up of DATA X 2 from 31<sup>st</sup> August 2017.
- 3. The minimum subscription period of 24 months applies to DATA X 2. In the event that a customer terminates DATA X 2 within the minimum subscription period, local data pay-per-use charges may apply and a recovery fee consisting of the total monthly recurring charge for the remaining months of the 24-month minimum subscription period will apply.
- 4. DATA X 2 customers who choose to subscribe to either DATA X 3, DATA X 4 or DATA X INFINITY add-ons within the 24-month minimum subscription period for DATA X 2 can do so. A \$10.70 one-time activation fee for DataX service would also apply in addition to the respective new monthly subscription charge and a new 24 month minimum subscription period applies.
- 5. Singtel may change the monthly recurring charge upon future reviews. However rest assured that such changes will only happen after your minimum subscription period and you will be notified before the implementation of the change.

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