

Terms and conditions

SINGTEL MOBILE AND SINGNET SPECIFIC TERMS AND CONDITIONS FOR MICROSOFT OFFICE 365

1. DEFINITIONS AND INTERPRETATIONS

1. **“Microsoft”** means Microsoft Corporation
2. **“Service”** means a twelve (12) month subscription to Microsoft Office 365 Home or Personal edition.
3. **“Singtel Mobile”** means Singtel Mobile Singapore Pte Ltd (CRN: 199406031E)
4. **“SingNet”** means SingNet Pte Ltd (CRN: 199802130W)

2. SERVICE PROVISION

1. The Service is only available to all SingNet or Singtel Mobile customers and must be accompanied with an existing or new subscription to any SingNet Fibre or Singtel Mobile postpaid services. Each customer may only have one (1) subscription for the Service for each subscription of a SingNet Fibre or Singtel Mobile postpaid service. Subscription to the Service is subject to availability from Microsoft.
2. Customers who are iOS users must have a Singapore iTunes account in order to download the software for the Service. SingNet or Singtel Mobile shall not be responsible for any failure by the customer to download the software for the Service because the customer does not have a Singapore iTunes account.
3. Use of the Service is subject to the customer’s acceptance of Microsoft’s End User License Agreement (the “Microsoft EULA”), available at http://download.microsoft.com/Documents/UseTerms/Office%20365_Home_English_93719389-cf63-4f78-b24c-94bbd9227a5a.pdf. By using the Service, the customer is deemed to have read and accepted the Microsoft EULA.
4. Upon acceptance of the customer’s registration for the Service, SingNet or Singtel Mobile will issue the customer with an activation code together with instructions to download the software for the Service. There shall be no refund for the Service and the Customer shall activate the subscription for the Service within three (3) months from the date of receipt of the activation code.
5. The Customer must not disclose the activation code and instructions to download the software for the Service to any person and shall not permit or authorize any other person to use the activation code and instructions to download the software for the Service. SingNet or Singtel Mobile may treat any activation and/or download of the software for the Service at any time by the use of the activation code

and instructions issued to you as an activation and/or download by the Customer and the Customer shall remain liable for any such activation and/or download.

6. Subject to the terms of the Microsoft EULA, the Service shall be available to the Customer for a period of twelve (12) months from the date of activation of the Service.
7. Standard internet data charges of SingNet and/or Singtel Mobile shall apply to the Customer's use of the Service unless otherwise stated.

3. INSTALLMENT PAYMENT

1. SingNet or Singtel Mobile shall bill the Customer for the Service in twelve (12) equal month installments, at S\$9.90/month (S\$118.80 in total) for Microsoft Office 365 Home, or at S\$6.90/month (S\$82.80 in total) for Microsoft Office 365 Personal (unless otherwise specified by other Singtel promotions), through the Customer's monthly bill for SingNet Fibre or Singtel Mobile postpaid service. Billing for the Service will commence in the Customer's next monthly bill for the SingNet Fibre or Singtel Mobile postpaid service regardless of whether the Customer activates the Service.
2. In the event that this Agreement is terminated or if the Customer is no longer a subscriber of the SingNet Fibre or Singtel Mobile postpaid service accompanying the subscription for the Service for any reason before the subscription for the Service has been fully paid, any remaining unpaid installments shall immediately become due and payable.

4. DISCLAIMERS AND LIMITATION OF LIABILITY

1. The Customer accepts and agree that the Service is provided "as is", without guarantee, representation, warranty, condition, term or undertaking of any kind, express or implied, including but not limited to warranties of merchantability, fitness for a particular purpose and non-infringement.
2. The Customer acknowledges and agree that SingNet and/or Singtel Mobile shall not be liable to the Customer for any loss, liability, costs and/or damage whatsoever (whether direct or indirect or consequential) in respect of any matter howsoever arising (whether in tort, negligence or otherwise) in connection with the provision and/or use of the Service.

5. GENERAL

1. Subject to the terms of the Microsoft EULA, SingNet and/or Singtel Mobile reserves the right in its absolute discretion to discontinue,

and/or suspend the offer of the Service without any liability to the Customer.

2. Singtel Mobile or SingNet reserves the right to alter, modify, add to or otherwise vary these terms from time to time by notice to the Customer in such manner as Singtel Mobile or SingNet deems appropriate and the Customer shall be bound by the terms and conditions so amended.