



Singtel CAST Terms and Conditions

Last Updated: 22 March 2024

1. About these Specific CAST Terms and Conditions

- 1.1 These Specific CAST.SG Terms and Conditions (“**CAST Terms**”) apply to Residential Customers who have purchased and/or subscribed to Apps offered on the CAST.SG Website, and use the CAST.SG Website and/or CAST App to access the same, and sets out all the CAST.SG-related services (collectively, the “**CAST Services**”). For the avoidance of doubt, these CAST Terms do not apply to enterprise customers. Please note that promotional terms and conditions for short-term promotions regarding CAST Services may be found at the relevant product pages instead of in these CAST Terms.
- 1.2 **Our Agreement with you.** These CAST Terms, together with the General Consumer Terms and any other terms which we may agree with you from time to time, form the terms of the contract between you and Singtel (collectively, “**Service Agreement**”). You agree to be bound by and shall comply with all the terms of your Service Agreement with us.
- 1.3 **Definitions and Capitalised Terms.** Unless the context otherwise requires, capitalised words and expressions not defined in these CAST Terms (including the definitions set out below in Section D), shall have the meanings set out in the General Consumer Terms.
- 1.4 These CAST Terms are set out as follows:
- (a) Section A covers general CAST Services and where applicable, generally apply to all users of our CAST Services;
 - (b) Section B covers the Apps offered on the CAST.SG Website;
 - (c) Section C covers the terms and conditions relating to your use of the CAST App; and
 - (d) Section D sets out definitions applicable to these CAST Terms.
- 1.5 Section A of these CAST Terms shall, where applicable, generally apply to all subscribers of our CAST Services. If there is any conflict or inconsistency between (i) Section A and (ii) Section B or Section C of these CAST Terms, the terms in Section B or Section C shall prevail over Section A to the extent of such conflict or inconsistency.

(A) General Terms regarding CAST Services

1. Your CAST Account

- 1.1 You may use the CAST Services in two (2) ways:
- (a) as a value-added service (“**VAS**”) to your existing subscription to a Singtel Postpaid Mobile Service, Fibre Broadband Service or Singtel TV Service; or
 - (b) as a standalone Singtel service paid through credit card on CAST.SG.
- 1.2 **Creating your CAST Account.** To use any CAST Service, you must be at least 21 years of age, will need to create a CAST account with us (“**CAST Account**”) via the CAST.SG Website and provide us with your Singapore mobile number, email address, credit card details (if credit card is selected as a Payment Method), and such other information we may reasonably require from time to time.
- 1.3 **Managing your Subscriptions.** You may manage all your subscriptions to any of your CAST Services via your CAST Account on the CAST.SG Website.



1.4 **Closure of CAST Account.** You may close your CAST Account by submitting a request through our contact form (<https://www.singtel.com/contact-us/form>) and selecting 'Consumer', 'Technical Support' under Nature of Feedback field. and 'CAST' under 'Products & Services'.

2. **Billing**

2.1 **Payment Method.** The monthly subscription fees for the Apps you have subscribed to or purchased on CAST.SG and any other charges you may incur in connection with your use of the CAST Service will be charged to the payment method specified under your CAST Account. We offer the following payment methods ("**Payment Method**"):

- (a) Singtel bill;
- (b) credit card; or
- (c) such other payment method(s) as we may prescribe from time to time.

2.2 **Billing Cycle.**

- (a) If you have opted for Singtel bill as your Payment Method, your billing period will be as stated in your Singtel bill.
- (b) If you have opted for credit card as your Payment Method, you will receive a recurring charge for your App subscription on a prepayment basis at the start of the relevant subscription period for each App. We may place an authorisation hold on your credit card in anticipation of subscription or service-related charges, including for amounts of up to approximately one (1) month of service as soon as you register. In some instances, your available balance or credit limit may be reduced to reflect this authorisation hold during your free trial period.
- (c) You may check your CAST Account to view your next payment date.

2.3 **GST.** Unless stipulated otherwise, all charges under these CAST Terms and in the CAST.SG marketplace are inclusive of GST. Prices will be adjusted according to the prevailing GST rates.

3. **Termination of CAST Services**

3.1 **Minimum Subscription Period.** Some CAST Services may have a minimum subscription period ("**Minimum Subscription Period**"), which will be stated as at the time you subscribed for or purchased the CAST Service, or in these CAST Terms.

3.2 **Termination of CAST Service.** You may terminate your subscription to any CAST Service anytime via your CAST Account, subject to Clause 3.3.

3.3 **Early Termination Charge.** If your subscription to a CAST Service is terminated before the expiry of the applicable Minimum Subscription Period for any reason, an Early Termination Charge generally calculated as follows will apply:

$$\begin{aligned} & \text{Monthly Subscription Fee for the applicable CAST Service} \\ & \quad \times \\ & \text{number of remaining months in the Minimum Subscription Period} \end{aligned}$$

As calculation of Early Termination Charges may differ across CAST Services, please read the terms and conditions for the specific App you have purchased or subscribed to.

3.4 **Expiry of Minimum Subscription Period.** Where the applicable Minimum Subscription Period has expired, your relevant CAST Service subscription shall continue in force until terminated by you or us. Where your CAST



Service subscription is terminated after the expiry of the Minimum Subscription Period, no Early Termination Charge will apply.

- 3.5 **Termination of Singtel Services.** If you are using the CAST Services as a VAS to an existing Singtel service, your CAST Services will terminate automatically upon termination of your existing subscription to the relevant Singtel service.
- 3.6 **Outstanding Fees.** You shall pay all outstanding fees or charges upon termination of the relevant CAST Service subscription (or such other date as may be stipulated by us).
- 3.7 **No Refund.** To the extent permitted by Applicable Law, all payments made are non-refundable notwithstanding termination of any CAST Service and we do not provide refunds or credits for any partial-month subscription periods or unwatched content (i.e. you will be required to pay the full fees for the billing cycle in which termination occurs and no refunds will be made for any unused period).

5. Fair Usage Policy

- 5.1 You agree to, and shall procure that any person you allow to use the CAST Services shall:
- (a) use the CAST Services for personal and non-commercial purposes only, and not for any commercial, unlawful or illegal activity or purpose (including commercial distribution);
 - (b) use the CAST Services in compliance with these CAST Terms or such directions as we may specify from time to time;
 - (c) not use the CAST Services in a manner which may affect us or any of our equipment, network, servers, systems, and/or other services, or any other party's access to and use of the CAST Services or any other service provided by us;
 - (d) not assist, cause, permit or authorise any person to, at any time to copy, upload, post, publish, transmit, reproduce, or distribute in any way or manner whatsoever information, software, or other material, which contain or may contain any thing which is inappropriate, profane, defamatory, infringing, obscene, indecent or unlawful, or which violates any applicable law and/or any direction, order or requirement of any applicable regulatory authority or law enforcement body or any applicable proprietary, privacy, publicity or other rights of any person (including Intellectual Property Rights);
 - (e) provide true, accurate and complete information to us in connection with your access to and use of the CAST Services, and you shall promptly notify and update us in the event of any change to such information (in such form and with such valid supporting documentation as may be required by us from time to time);
 - (f) take, obtain and maintain in force all necessary action and permits, licences, approvals, consents, waivers and exemptions for your entry into and performance of your obligations under these CAST Terms and to access and use the CAST Services; and
 - (g) assist and cooperate with us in connection with any investigation or action taken by us in accordance with these CAST Terms (including our rights to investigate any complaints, reported breaches or unlawful activities, and to take any action we consider appropriate).

6. Intellectual Property Rights

- 6.1 All Intellectual Property Rights in or relating to the CAST Services and CAST Material (including information, communications, software, texts, graphics, links and sound) belong to us and/or our related corporations, content providers and/or third party licensors. Nothing in these CAST Terms shall be construed as granting you, and you shall not in any event be entitled to, any licence or right to use any such Intellectual Property Rights



without the prior written consent of the relevant holder of such Intellectual Property Rights. Any right not expressly granted herein is reserved.

- 6.2 You shall not, and shall not assist, cause, permit or authorise any party to tamper, reproduce, modify, store, copy, use, transfer, distribute, republish, download, post, transmit, translate, pledge, sublicense, rent, lease, decompile, disassemble, reverse engineer or otherwise attempt to derive the source code for the computer systems and other technology that operates or supports, or create any derivative works based on, any CAST Material (including its user interfaces), in any form or by any means, without the prior written permission of the relevant copyright holder for any purpose whatsoever. For the purposes of these CAST Terms, “reverse engineer” includes the examination or analyses of any CAST Material to determine the source code, structure, organisation, internal design, algorithms or encryption devices of the underlying technology of any CAST Material. The source and object code of the CAST App and CAST Website constitute a trade secret of ours and must not be accessed, examined or shared without our prior written consent.
- 6.3 You hereby grant us a worldwide, royalty-free, perpetual licence of the copyright and Intellectual Property Rights in all information and material which you provide to us in accessing and using the CAST Services for any purpose we deem fit (including the copying, transaction, distribution and publication thereof).

7. Other Legal Terms

- 7.1 **Compliance with Laws.** You agree to use the CAST Services, and shall procure that any party you allow to use the CAST Services, will use the CAST Services in compliance with Applicable Laws and such other guidelines and requirements issued by any applicable regulatory authority or law enforcement body from time to time.
- 7.2 **For use in Singapore only.** The CAST Services are only available available for access, download and use in Singapore only. We make no representation that the CAST App (or any aspect thereof) is lawful, appropriate or available for use in other locations or jurisdictions.
- 7.3 “You acknowledge and agree that the CAST Services are provided to you on an “as is, as available” basis. Notwithstanding any other provision of these CAST Terms, nothing in these CAST Terms, the CAST Services or any App Content constitutes or should be regarded as an offer or solicitation on our part to provide any products or services described therein to any person to whom it is unlawful to make such offer or solicitation or where the local law or regulation does not permit the purchase of, subscription for or other use of such products or services.
- 7.4 You agree that the caching, hyperlinking to and framing of any part of the CAST Services (including the CAST App) are strictly prohibited, and you shall not, and shall not assist, procure or cause any party to do or omit to do any thing which may constitute any of such activities.
- 7.5 **Removal of Inappropriate Content.** If applicable, we shall be entitled to at any time disable any links to or frames of any website or mobile application, and to remove or not publish any content, material or comments, containing inappropriate, profane, defamatory, infringing, obscene, indecent or unlawful topics, names, material or information, or material or information that violates any applicable law and/or any direction, order or requirement of any applicable regulatory authority or law enforcement body or any applicable proprietary, privacy, publicity or other rights of any person (including Intellectual Property Rights).
- 7.6 **Investigation of Breaches.** We shall be entitled to at any time investigate complaints or reported breaches of these CAST Terms or any matter referred to in these Terms, and to take any action we consider appropriate, including reporting any suspected unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such person.
- 7.7 **For use in Singapore only.** The CAST App is **available** for download and made available for access and use in Singapore only. We make no representation that the CAST App (or any aspect thereof) is lawful, appropriate or available for use in other locations or jurisdictions.



- 7.8 **“As is” Basis.** You acknowledge and agree that the Cast App and all App Content is provided to you on an “as is, as available” basis. Notwithstanding any other provision of these CAST Terms, nothing in these CAST Terms, the Cast App or any App Content constitutes or should be regarded as an offer or solicitation on the part of us to provide any products or services described therein to any person to whom it is unlawful to make such offer or solicitation or where the local law or regulation does not permit the purchase of, subscription for or other use of such products or services.
- 7.9 You agree that the caching, hyperlinking to and framing of the CAST App (or any aspect thereof) are strictly prohibited, and you shall not, and shall not assist, procure or cause any party to do or omit to do any thing which may constitute any of such activities.
- 7.10 **Discontinuation of CAST Services.** Subject to Applicable Laws, we reserve the right to discontinue any CAST Service at any time with no liability to refund or compensate you in respect of such discontinuation. We will endeavour to provide at least three (3) months’ prior notice to you of such discontinuation or termination.
- 7.11 **Singtel Data Protection Policy.** You agree that we shall be entitled to collect, use or disclose any information or data disclosed by you in using our CAST Services in accordance with our General Consumer Terms and Singtel Data Protection Policy. You are entitled to withdraw such consent in the procedure as prescribed by us under the Singtel Data Protection Policy from time to time.
- 7.12 **Variation of CAST Terms.** Subject to Applicable Laws, we reserve the right to amend these CAST Terms (including any fees and charges for any of the CAST Services) at any time without prior notice to you. You shall be bound by the amended CAST Terms, and your continued usage shall constitute your deemed acceptance of the amended CAST Terms.



(B) CAST.SG Apps

1. Overview of the Apps offered on CAST.SG

1.1 We offer the following Apps on CAST.SG (as may be updated by us from time to time):

S/No.	Content
1.	BBC Player
2.	Wall Street Journal
3.	News Plus
4.	Sports Plus
5.	Sports Plus 7-day pass
6.	Lifestyle Plus
7.	Chinese Plus
8.	Education Plus
9.	Entertainment Plus
10.	Learning Plus
11.	Astro Citra on Demand
12.	Astro Citra 180-day pass
13.	Citra Maya
14.	Inspirasi Plus
15.	Premier Sports
16.	Viu Premium
17.	Viu Premium 180-day pass
18.	HBO GO
19.	HBO GO 90-day recurring
20.	TVBAnywhere+ VOD Zone
21.	iQIYI Standard
22.	Amazon Prime
23.	Sun NXT
24.	McAfee Triple Protect - 2 devices
25.	McAfee Triple Protect - 4 devices
26.	Microsoft 365 - Personal
27.	Microsoft 365 - Family
28.	Spotify Premium
29.	KKBOX Paid Subscription
30.	JioSaavn Pro
31.	Inkl
32.	NordVPN
33.	Uniigym
34.	Calm
35.	Cricket Plus
36.	beIN SPORTS Connect
37.	The Entertainer



38.	Qustodio (Parental Control Pass) – 5 devices
39.	Qustodio (Parental Control Pass) - 10 devices
40.	McAfee Mobile Security - 2 devices
41.	McAfee Mobile Security - 4 devices
42.	Tidal HiFi

2. Tiered Discounts

2.1 **Calculation of Tiered Discount.** You may enjoy the following tiered discounts on your App subscription fees (“**Tiered Discount**”) based on the number of eligible Apps you purchase or subscribe to on CAST.SG:

Number of Apps subscribed to	Discount
1 App	No discount
2 Apps	5% off the aggregate monthly subscription fee for those 2 Apps
3 or more Apps	10% off the aggregate monthly subscription fee for those 3 or more Apps

The Tiered Discount is calculated based on the number of active App subscriptions reflected in your CAST Account as at the date each monthly bill cycle is due.

2.2 **Eligible Apps.** Unless otherwise stipulated by us, all Apps with a recurring monthly subscription are eligible for the Tiered Discount. For the avoidance of doubt, the Tiered Discount will not apply to Apps with a non-recurring subscription or Apps with a one-time charge only (e.g. Sports Plus 7-day pass, Astro Citra 180-day pass etc.).

2.3 **Application of Tiered Discount.** The Tiered Discount will apply to the bill cycle subsequent to your purchase of the relevant App(s), and to all subsequent bill cycles as long as you fulfil the criteria under this Clause 2.

3. Amazon Prime Membership Promotion

3.1 **What is Amazon Prime Membership Promotion?** The Amazon Prime Membership Promotion is a value-added service to Postpaid Mobile and Fibre Broadband customers.

3.2 **Eligibility.** All Postpaid Mobile and Fibre Broadband customers are generally eligible for the Amazon Prime Membership Promotion, except for the following:

- (a) subscribers to the following Mobile Plans: iPlans, Classic, Premium 700, Premium 1500, SuperLite, Lite, Value, Plus, Premium, Prestige, SuperSIM, Easy Mobile plans and Supplementary plans (MobileShare), and Combo Mobile Broadband data plans;
- (b) subscribers to the following Fibre Broadband Plans: the Singtel 300M Fibre Home Bundle and below, Unlimited Fibre plan, and ADSL Broadband plans (including mio Plan or mio Home);
- (c) Mobile Plans and Fibre Broadband Plans under business-registered customers;
- (d) subscribers to any Mobile Plan without a 12-month Minimum Subscription Period and/or any Fibre Broadband Plans without a 24-month Minimum Subscription Period;
- (e) existing Amazon Prime Membership subscribers, unless you cancel your existing Amazon Prime subscription and re-subscribe to Amazon Prime via this promotion. Your existing subscription details (e.g. viewing history, shopping cart, settings etc.) will not be transferred to your new Amazon account; and
- (f) such other non-eligibility criteria as we may stipulate from time to time.

3.3 You may only enjoy one (1) Amazon Prime Membership Promotion offer per NRIC at any time.



3.4 As an Amazon Prime Membership subscriber, you will enter into a contract with Amazon Asia-Pacific Holdings Private Limited and/or its affiliates (“**Amazon**”), which owns and operates Amazon Prime, to use the Prime benefits; you will receive their Amazon Prime Membership subscription courtesy of us for a promotional period of up to 12 months, with a SG\$2.99/month value. After promotional period ends, subscribers will be charged SG\$2.99/month on your Singtel bill. Your Amazon Prime Membership will continue until cancelled. You may cancel your Amazon Prime Membership anytime via “My Singtel App”. In addition to the eligibility criteria below, activation of your Amazon Prime Membership is subject to your review and acceptance of the Amazon Prime Terms (See: https://www.amazon.sg/gp/help/customer/display.html/ref=hp_left_v4_sib?ie=UTF8&nodeId=201910780). To learn more about Amazon Prime visit: <https://www.amazon.sg/gp/help/customer/display.html?nodeId=201910360>. Singtel serves solely as a promotional and billing partner, and does not own or operate Amazon Prime.

3.5 **Cessation of Eligible Singtel Service.** If your subscription to any of the eligible Singtel services ceases anytime during your subscription to Amazon Prime, your Amazon Prime membership will be terminated by Amazon.

3.6 **Revocation of Amazon Prime Membership.** We may revoke your Amazon Prime Membership Promotion, at our sole discretion without notice to you, if we suspect any fraudulent activity in or misuse of your Amazon Prime Membership, or violation of these terms or any applicable law by you. No fee refund will be given.

3.7 Amazon is not a sponsor of the Amazon Prime Membership Promotion offered by us. Amazon, Amazon Prime, and all related logos are trademarks of Amazon.com, Inc. and its affiliates.

4. Disney+ Premium Promotion

4.1 **What is Disney+ Premium?** Disney+ is the streaming home of Disney, Pixar, Marvel, Star Wars, National Geographic and Star. From new releases to your favourite classics and must-watch Originals, there’s something for everyone. Disney+ Premium is a value-added service that eligible Singtel customers may sign up for to enjoy 3 months, 6 months, or 12 months (“**Promotional Period**”) of Disney+ streaming service on Singtel, at no additional cost for the Promotional Period.

4.2 **Eligibility.** Only Postpaid Mobile customers who have subscribed to the Mobile Plans set out below and received a text from us to redeem their Disney+ Premium subscription are eligible for Disney+ Premium:

3-month Promotional Period: XS plan, S plan, SOP 30 6-month Promotional Period: M plan, SOP 45 12-month Promotional Period: L plan, Pro plan, Family Plan, SOP55
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4.3 Each customer may only sign up for one (1) Disney+ Premium subscription per Singtel account at any time.

4.4 **Activation of Disney+ Premium Subscription.** Eligible customers will receive a text from us to activate their subscription to Disney+ Premium for the applicable Promotional Period. After the Promotional Period expires, a monthly subscription fee of S\$15.98 per month (or at the then current subscription fee prevailing at that time) shall apply for your continued subscription to Disney+ Premium and will be charged to your Singtel bill.

4.5 **Minimum Subscription Period.** Disney+ Premium plans may come with a Minimum Subscription Period, the duration of which will be as stipulated in your SA form.

4.6 **Termination of Disney+ Premium.** You may terminate your subscription to Disney+ Premium via the My Singtel App only. If you terminate your subscription to Disney+ Premium before the expiry of the Minimum Subscription Period, an Early Termination Charge calculated as follows will apply:

<i>Monthly subscription fee x Remaining months in the Minimum Subscription Period</i>

We may terminate your subscription to Disney+ Premium at our sole discretion without notice to you if we suspect any fraudulent activity, misuse of your Disney+ Premium subscription, or violation of these terms or any applicable laws by you. No subscription fees shall be refunded to you upon termination.



- 4.7 **Cessation of Eligible Singtel Service.** If your subscription to any of the eligible Singtel services ceases anytime during your subscription to Disney Premium+, your Disney+ Premium subscription will also automatically cease as well, and no subscription fees shall be refunded to you upon such cessation.
- 4.8 **Disney+ Terms.** For the avoidance of doubt, signing up for Disney+ Premium with us will also require you to enter into a contract for the subscription to Disney+ Premium with The Walt Disney Company (Southeast Asia) Pte. Ltd. ("**Disney**"). Your activation of Disney+ Premium is subject to your review and acceptance of the Disney+ Subscription Agreement, Privacy Policy and Supplemental Privacy Policy for Singapore (<https://www.disneyplus.com/en-gb/legal/subscriber-agreement>). To learn more about Disney+ visit: (<https://www.disneyplus.com/en-sg>). Singtel serves solely as a partner of Disney and does not own or operate Disney+. Disney is not a sponsor of the Disney+ Premium offered by Singtel. Disney, Disney+, Disney+ Premium, and all related logos are registered trademarks of The Walt Disney Company and its affiliates.



(C) CAST App Terms and Conditions

1. Eligibility for using the CAST App

1.1 **Eligibility.** You acknowledge and agree that that in order to download, access and use the CAST App, you are required to at all times to comply with the provisions of these CAST Terms, and you represent and warrant to us that:

- (a) you have a valid CAST Account;
- (b) you have downloaded the CAST App from an Appstore;
- (c) you are downloading and using the CAST App on a device which meets or exceeds such mobile platform operating system requirements and specifications as we may specify from time to time, and do not contain any upgrades, modifications, applications, chips or other things that may render such handset or device incapable of supporting the CAST App;
- (d) you have put in place certain connections (such as connections to the Internet, whether via wireless connection, mobile data, or otherwise); and
- (e) you shall not at any time be in arrears of any payments due to us.

2. Download Feature

2.1 The Download Feature may only be used if:

- (a) you are using a version of the CAST App which is version 1.0 or later; and
- (b) for the purposes of downloading the relevant Video Content:
- (c) the device on which you are accessing and using the Download Feature is connected to the Internet via wireless connection or mobile data; and
- (d) there is sufficient storage space in the said device to store such Video Content once downloaded.

3. Service Limitations

3.1 **Availability of Video Content.** You acknowledge and agree that:

- (a) certain Video Content offered and made available on or via the CAST App may only be available to and accessed by you within such period as we may specify from time to time, and you shall not be entitled to claim against us for any, and we shall not be liable to you or be deemed to be in breach of these CAST Terms by reason of any, delay in providing or failure to provide to you, or any inability by you to access and use, any such Video Content outside of such period;
- (b) any downloaded Video Content may only be accessed within the CAST App on the device on which the Download Feature was used to download such Video Content for a maximum period of seven (7) days from the date such Video Content is downloaded, following which such Video Content will no longer be able to be accessed (unless such Video Content is downloaded again from the CAST App).

3.2 **Limitations of Access.** Your access to and use of the CAST App shall at all times be subject to the rights which we may have from the relevant content providers. The CAST App enables you to view Video Content, but the CAST App does not facilitate purchases of Video Content.



4. Usage of CAST App

4.1 **Required Information.** To facilitate your access and use the CAST App, you agree to provide us with such information as we may specify from time to time, including but not limited to the following:

- (a) your Singtel mobile number and email address or any other social media account details, in order to login to your CAST Account on the CAST App;
- (b) to access and use the Download Feature, mobile number;
- (c) your email address for authentication and linking of accounts with the Third Party Sites where you access and use Third Party Content;
- (d) access to your photo, media or files storage to allow you to store any downloaded Video Content for offline playback;
- (e) access to your mobile phone status, contacts and identity for digital rights management security and verification purposes; and
- (f) to access certain phone features (as mentioned in permission details) in order for the CAST App to work seamlessly.

4.2 You may stream Video Content via the CAST App on only one (1) device at any point in time.

4.3 **Unauthorised Use of CAST App.** You shall promptly notify us upon discovering any:

- (a) inappropriate or unauthorised disclosure of and/or use of any of your details which may be required to access and use the CAST App; and/or
- (b) inappropriate or unauthorised access to and/or use of the CAST App (whether effected using any of your details or otherwise),

and you shall promptly take such steps as may be specified by us in relation to the foregoing matters.

4.4 You are solely responsible and liable for any access to and use of the CAST App effected through your CAST Account, notwithstanding that your CAST Account may have been used by any other party without your knowledge or authority. Accordingly, you waive any claim you may now or in the future have against us, and shall fully and effectively indemnify, defend and hold harmless us from and against, any and all Losses arising directly or indirectly from or in connection with any such access and use.

4.5 **Modifications to CAST App.** Notwithstanding any other provision in these CAST Terms, we may, in our discretion, at any time modify any part of the CAST App (including but not limited to introducing new applications and modifying the user interface) without prior notice to you and without giving any reason. Such modifications shall immediately become part of the CAST App and your continued use of the CAST App shall be deemed your conclusive acceptance of the same.

4.6 **Additional Charges.** You acknowledge and agree that your use of any mobile or data services in relation to your download of the CAST App (and/or any updates thereof) and/or any use of the CAST App (including use or downloading of any feature, functionality and/or Video Content on the CAST App and/or any App Content) may entail additional charges with the relevant mobile and telecommunication service providers, and you shall be solely responsible for any such charges (where applicable).

5. Video Content

5.1 **Location.** By accessing the Video Content on or through the CAST Service, you represent and warrant that you are located in Singapore at the time of such purchase. Should we at any time become aware that you have



breached this Clause, we shall be entitled to refuse to provide the CAST Services or any Video Content or limit, vary, suspend or terminate access to or use of the CAST Services.

5.2 Use of the Video Content. You acknowledge and agree that:

- (a) all descriptions and information relating to the Video Content are provided for convenience only, and we do not guarantee their accuracy or completeness;
- (b) all Video Content is licensed and not sold to you (notwithstanding any indications to the contrary in the CAST Services or otherwise);
- (c) the licence in respect of any Video Content that you access through our CAST Services is subject to the rights of the relevant Third Party Service Providers, and is limited in scope to a non-exclusive, non-transferable licence for you (and not a third party) to access such Video Content via the CAST Services, in Singapore for your personal and non-commercial use, and such licence confers no title or ownership;
- (d) any unauthorized reproduction or distribution of the Video Content is expressly prohibited and may violate applicable law;
- (e) you shall comply with the restrictions in respect of the Intellectual Property Rights in, to or over the Video Content as set out in the Clause on Intellectual Property Rights;
- (f) your access to or use of the Video Content may be subject to additional restrictions which we may impose from time to time; and
- (g) you shall not transfer the Video Content from any wireless electronic device, including devices such as personal or portable computers, mobile telephone handsets, personal digital assistants and the like.

5.3 Third Party Service Providers' Rights. You acknowledge and agree that certain Third Party Service Providers shall have the right to enforce our rights in respect of your access to and use of the Content.

6. CAST App Notifications

6.1 We shall be entitled to send, and you hereby consent to us, sending and to you receiving, push notifications and SMS notifications relating to the CAST App.

(D) DEFINITIONS AND INTERPRETATION

1. In these CAST Terms, the following words and expressions shall have the following meanings:

- “Apps”** : all goods and services that may be purchased on the CAST.SG Website from time to time
- “App Content”** : means all material, information, tools, content, hyperlinks, marks and logos contained in or displayed on, and all software and content which may be downloaded and/or accessed from or are made available through, the CAST App (and/or any access thereto and/or use thereof), including:
- (a) all features, functionalities and Video Content for the time being offered and made available on or via the CAST App;
 - (b) all advertisements, promotions and offers (whether from us or any third party);
 - (c) all material, information, tools, content, hyperlinks, marks and logos relating to third parties and/or products and/or services owned or provided by third parties;
 - (d) all hypertext links from the CAST App to Third Party Sites; and
 - (e) Third Party Content.
- “Appstores”** : means such online digital media and/or application stores as SingNet may specify from time to time, which, as at the date of these Terms, comprise Apple Inc.'s iTunes Store, Google Inc.'s Google Play store and Pico Immersive Pte. Ltd.'s PICO Store
- “CAST App”** : an application for mobile devices (available for download from an Appstore) offered, operated and maintained by Singtel, through which, *inter alia*, certain functions and features and Video Content as may be offered and made available by Singtel from time to time, may be accessed and used.
- “CAST Bundles”** : curated collection(s) of Apps as offered by Singtel from time to time
- “CAST Material”** : means all material, information, tools, content, hyperlinks, marks and logos contained in or displayed on, and all software and content which may be downloaded and/or accessed from or are made available through the CAST Services (including the CAST App and Website), including:
- (f) all features, functionalities and Video Content for the time being offered and made available on or via the Cast Services;
 - (g) all advertisements, promotions and offers (whether from us or any third party);

- (h) all material, information, tools, content, hyperlinks, marks and logos relating to third parties and/or products and/or services owned or provided by third parties;
 - (i) all hypertext links in the CAST Services which link to Third Party Sites; and
 - (j) Third Party Content.
- “Content Pack”** : means the provision of access to certain selected Video Content offered by us from time to time.
- “CAST.SG Website”** : [<https://cast.singtel.com/>]
- “CAST Service”** : means the provision by or on behalf of us of access to, and the right to utilise, such Content Pack(s) as we may approve, and such other facilities, features (such as, without limitation, personal video recording, parental control), value added and/or other services and/or programmes as we may approve and provide through the CAST App
- “Download Feature”** : means the function on the CAST App which allows:
- (i) the download from the CAST App of such Video Content; and
 - (ii) the access, within the CAST App, to such downloaded Video Content,
- in each case, as and when required by a customer within such period as we may specify from time to time
- “General Consumer Terms”** : Singtel's General Consumer Terms and Conditions found at <https://www.singtel.com/general-consumer-terms>
- “IMDA”** : the Info-comm Media Development Authority of Singapore
- “Intellectual Property Rights”** : means patents, trademarks, service marks, trade names, domain names, rights in designs, semiconductor topography rights, database rights of unfair extraction and reutilisation, copyrights (including rights in computer software), rights in know-how and other intellectual or industrial property rights (whether registered or unregistered and including applications for the registration of any of the foregoing) and all rights or forms of protection having equivalent or similar effect to any of the foregoing which may subsist anywhere in the world
- “Loss”** : all losses, liabilities, costs, damages (including damages arising from cyberattacks), claims, expenses (including legal fees, costs and expenses on a full indemnity basis), compensation, demands, actions and proceedings, howsoever arising, whether in contract, tort (including negligence or breach of statutory duty) or otherwise, and whether direct, indirect or consequential
- “Residential Customer”** : individual customers who are not enterprise customers



“Singtel Data Protection Policy” : Singtel's Data Protection Policy found at <https://www.singtel.com/data-protection>

“Third Party Content” : all material, information, tools, content and hyperlinks contained in Third Party Sites (whether relating to third parties and/or products and/or services owned or provided by third parties or otherwise)

“Third Party Sites” : websites and/or mobile applications owned, operated or provided by third parties

“SMS” : Short Message Service

“Video Content” : all material, channels and programmes (including any advertisements therein), and all content (whether visual, audio, video or otherwise) contained in or made available through such material, channels and programmes, as may be made available by us on the CAST App from time to time

2. The headings or titles to the Clauses in these CAST Terms are to facilitate reference and shall not be relied upon in the construction of any provision of these CAST Terms.



CAST.SG Promotions Terms & Conditions

1. **Tiered Discounts.** You may enjoy the following tiered discounts on your App subscription fees based on the number of eligible Apps you purchase or subscribe to on CAST.SG:

Number of Apps subscribed to	Discount
1 App	No discount
2 Apps	5% off the aggregate monthly subscription fee for those 2 Apps
3 or more Apps	10% off the aggregate monthly subscription fee for those 3 or more Apps

- 1.1 **Application of Tiered Discount.** The Tiered Discount will apply to the bill cycle subsequent to your purchase of the relevant App(s), and to all subsequent bill cycles as long as you fulfil the criteria under this Clause 2.
- 1.2 **Calculation of Tiered Discount.** The Tiered Discount is calculated based on the number of active App subscriptions reflected in your CAST Account as at the date each monthly bill cycle is due.
- 1.3 For the avoidance of doubt, the Tiered Discount does not apply to one-time charge pass and Apps without a recurring 30-day subscription.
- 1.4 The Tiered Discount is only applicable for Apps subscribed via credit card payment on CAST.SG

2. **Eligible Apps.** The following Apps are eligible for the Tiered Discount:

S/No.	Eligible Apps
1.	BBC Player
2.	Wall Street Journal
3.	News Plus
4.	Sports Plus
5.	Lifestyle Plus
6.	Chinese Plus
7.	Education Plus
8.	Entertainment Plus
9.	Learning Plus
10.	Astro Citra on Demand
11.	Citra Maya
12.	Inspirasi Plus
13.	Premier Sports
14.	Viu Premium
15.	HBO GO
16.	TVBAnywhere+ VOD Zone
17.	iQIYI Standard
18.	Amazon Prime
19.	Sun NXT
20.	McAfee Triple Protect - 2 devices
21.	McAfee Triple Protect - 4 devices

22.	Microsoft 365 - Personal
23.	Microsoft 365 - Family
24.	Spotify Premium
25.	KKBOX Paid Subscription
26.	JioSaavn Pro
27.	Inkl
28.	NordVPN
29.	Uniigym
30.	Calm
31.	Cricket Plus
32.	beIN SPORTS Connect
33.	The Entertainer
34.	Qustodio (Parental Control Pass) - 5 devices
35.	Qustodio (Parental Control Pass) - 10 devices
36.	McAfee Mobile Security - 2 devices
37.	McAfee Mobile Security - 4 devices
38.	Tidal HiFi

3 Free Months Promotion. The following Apps have ongoing free months promotions for new and eligible customers that purchase or subscribe to the respective Apps on CAST.SG:

3.1 BBC Player

- Promotion offers new subscribers 1-month free trial access to BBC Player on the \$8.98/month plan with no minimum subscription / contract.
- Plan will be chargeable at the prevailing rate from the 2nd month onwards.
- Promotion is only available for first-time sign-ups and will not be applicable for subsequent sign-ups.
- All prices stated include GST.
- Apps subscribed on CAST.SG via on credit card are on a pre-payment basis.
- Recurring monthly packs are on auto-renewal basis unless cancelled by user, prior to the next charge.
- Your credit card will not be charged during the free trial month(s) and you may cancel any time.
- If you do not cancel during your trial, your paid subscription will start automatically at the end of the trial period.
- Singtel brings you access to BBC Player. Customers must separately accept BBC Player Terms and Conditions to access BBC Player. For full BBC Player Terms and Conditions, visit <https://player.bbc.com/>.
- Singtel's decisions on all matters pertaining to the promotion are final and binding.

3.2 Wall Street Journal

- Promotion offers new subscribers 1-month free trial access to Wall Street Journal on the \$15.25/month plan with no minimum subscription / contract.
- Plan will be chargeable at the prevailing rate from the 2nd month onwards.
- Promotion is only available for first-time sign-ups and will not be applicable for subsequent sign-ups.
- All prices stated include GST.
- Apps subscribed on CAST.SG via on credit card are on a pre-payment basis.
- Recurring monthly packs are on auto-renewal basis unless cancelled by user, prior to the next charge.
- Your credit card will not be charged during the free trial month(s) and you may cancel any time.
- If you do not cancel during your trial, your paid subscription will start automatically at the end of the trial period.
- Singtel's decisions on all matters pertaining to the promotion are final and binding.

3.3 CAST Entertainment Video Packs

- Promotion offers new subscribers 1-month free trial access to News Plus / Lifestyle Plus / Chinese Plus / Education Plus / Entertainment Plus / Learning Plus on the \$6.01/month plans, Inspirasi Plus on the \$20.28/month plan, and Citra Maya on the \$10.08/month plan with no minimum subscription / contract.
- Not applicable for Sports Plus on the \$24.98/month plan / Cricket Plus on the \$28.42/month plan / Astro Citra on Demand at \$6.01/month plan.
- Plan will be chargeable at the prevailing rate from the 2nd month onwards.
- Promotion is only available for first-time sign-ups and will not be applicable for subsequent sign-ups.
- All prices stated include GST.
- Apps subscribed on CAST.SG via on credit card are on a pre-payment basis.
- Recurring monthly packs are on auto-renewal basis unless cancelled by user, prior to the next charge.
- Your credit card will not be charged during the free trial month(s) and you may cancel any time.
- If you do not cancel during your trial, your paid subscription will start automatically at the end of the trial period.
- Singtel's decisions on all matters pertaining to the promotion are final and binding.

3.4 Viu Premium

- Promotion offers new subscribers 2-months free trial access to Viu Premium at \$8.98/month with no minimum subscription / contract.
- Plan will be chargeable at the prevailing rate from the 3rd month onwards.
- Promotion is only available for first-time sign-ups and will not be applicable for subsequent sign-ups.
- All prices stated include GST.
- Apps subscribed on CAST.SG via on credit card are on a pre-payment basis.
- Recurring monthly packs are on auto-renewal basis unless cancelled by user, prior to the next charge.
- Your credit card will not be charged during the free trial month(s) and you may cancel any time.
- If you do not cancel during your trial, your paid subscription will start automatically at the end of the trial period.
- Singtel brings you access to Viu Premium. Customers must separately accept Viu Premium Terms and Conditions to access Viu Premium, which is operated by PCCW OTT (Singapore) Pte Ltd. For full Viu Premium Terms and Conditions, visit www.viu.com.
- Singtel's decisions on all matters pertaining to the promotion are final and binding.

3.5 HBO GO

- Promotion offers new subscribers 1-month free trial access to HBO GO at \$14.25/month with no minimum subscription / contract.
- Plan will be chargeable at the prevailing rate from the 2nd month onwards.
- Promotion is only available for first-time sign-ups and will not be applicable for subsequent sign-ups.
- All prices stated include GST.
- Apps subscribed on CAST.SG via on credit card are on a pre-payment basis.
- Recurring monthly packs are on auto-renewal basis unless cancelled by user, prior to the next charge.
- Your credit card will not be charged during the free trial month(s) and you may cancel any time.
- If you do not cancel during your trial, your paid subscription will start automatically at the end of the trial period.
- Customers who terminate the pack before the end of the subscription period will have access to HBO GO for the remaining of the subscription period.
- Not applicable for HBO GO 3-Month Plan at \$29.98 with 90-day access.
- Singtel's decisions on all matters pertaining to the promotion are final and binding.

3.6 TVBAnywhere+ VOD Zone

- Promotion offers new subscribers 2-months free trial access to TVBAnywhere+ VOD Zone at \$5.02/month with no minimum subscription / contract.



- Plan will be chargeable at the prevailing rate from the 3rd month onwards.
- Promotion is only available for first-time sign-ups and will not be applicable for subsequent sign-ups.
- All prices stated include GST.
- Apps subscribed on CAST.SG via on credit card are on a pre-payment basis.
- Recurring monthly packs are on auto-renewal basis unless cancelled by user, prior to the next charge.
- Your credit card will not be charged during the free trial month(s) and you may cancel any time.
- If you do not cancel during your trial, your paid subscription will start automatically at the end of the trial period.
- Singtel brings you access to TVBAnywhere+. Customers must separately accept TVBAnywhere+ Terms and Conditions to access TVBAnywhere+, which is operated by TVB Anywhere Limited, which is part of the TVB Group. For full TVBAnywhere+ Terms and Conditions, visit <https://plus.tvbanywhere.com>
- Singtel's decisions on all matters pertaining to the promotion are final and binding.

3.7 iQIYI Standard

- Promotion offers new subscribers 2-months free trial access to iQIYI Standard at \$6.98/month with no minimum subscription / contract.
- Plan will be chargeable at the prevailing rate from the 3rd month onwards.
- Promotion is only available for first-time sign-ups and will not be applicable for subsequent sign-ups.
- All prices stated include GST.
- Apps subscribed on CAST.SG via on credit card are on a pre-payment basis.
- Recurring monthly packs are on auto-renewal basis unless cancelled by user, prior to the next charge.
- Your credit card will not be charged during the free trial month(s) and you may cancel any time.
- If you do not cancel during your trial, your paid subscription will start automatically at the end of the trial period.
- Singtel brings you access to iQIYI. Customers must separately accept iQIYI Terms and Conditions to access iQIYI. For full iQIYI Terms and Conditions, visit <https://www.iq.com/>.
- Singtel's decisions on all matters pertaining to the promotion are final and binding.

3.8 Amazon Prime

- Refer to Amazon Prime Promotion Terms and Conditions here.

3.9 Sun NXT

- Promotion offers new subscribers 1-month free trial access to Sun NXT at \$7.98/month with no minimum subscription / contract.
- Plan will be chargeable at the prevailing rate from the 2nd month onwards.
- Promotion is only available for first-time sign-ups and will not be applicable for subsequent sign-ups.
- All prices stated include GST.
- Apps subscribed on CAST.SG via on credit card are on a pre-payment basis.
- Recurring monthly packs are on auto-renewal basis unless cancelled by user, prior to the next charge.
- Your credit card will not be charged during the free trial month(s) and you may cancel any time.
- If you do not cancel during your trial, your paid subscription will start automatically at the end of the trial period.
- Singtel brings you access to Sun NXT. Customers must separately accept Sun NXT Terms and Conditions to access Sun NXT. For full Sun NXT Terms and Conditions, visit <https://www.sunnxt.com/>.
- Singtel's decisions on all matters pertaining to the promotion are final and binding.

3.10 McAfee Triple Protect

- Promotion offers new subscribers 1-month free trial access to McAfee Triple Protect – 2 devices at \$8.04/month and McAfee Triple Protect – 4 devices at \$10.08/month with no minimum subscription / contract.
- Plan will be chargeable at the prevailing rate from the 2nd month onwards.
- Promotion is only available for first-time sign-ups and will not be applicable for subsequent sign-ups.
- All prices stated include GST.
- Apps subscribed on CAST.SG via on credit card are on a pre-payment basis.
- Recurring monthly packs are on auto-renewal basis unless cancelled by user, prior to the next charge.



- Your credit card will not be charged during the free trial month(s) and you may cancel any time.
- If you do not cancel during your trial, your paid subscription will start automatically at the end of the trial period.
- Singtel's decisions on all matters pertaining to the promotion are final and binding.

3.11 Microsoft 365

- Promotion offers new subscribers 3-months free trial access to Microsoft 365 – Personal at \$10.80/month and Microsoft 365 – Family at \$14.80/month with no minimum subscription / contract.
- Plan will be chargeable at the prevailing rate from the 4th month onwards.
- Promotion is only available for first-time sign-ups and will not be applicable for subsequent sign-ups.
- All prices stated include GST.
- Apps subscribed on CAST.SG via on credit card are on a pre-payment basis.
- Recurring monthly packs are on auto-renewal basis unless cancelled by user, prior to the next charge.
- Your credit card will not be charged during the free trial month(s) and you may cancel any time.
- If you do not cancel during your trial, your paid subscription will start automatically at the end of the trial period.
- Singtel's decisions on all matters pertaining to the promotion are final and binding.

3.12 Spotify Premium

- Promotion offers new subscribers 1-month free trial access to Spotify Premium at \$10.98/month with no minimum subscription / contract.
- Plan will be chargeable at the prevailing rate from the 2nd month onwards.
- Promotion is only available for first-time sign-ups and will not be applicable for subsequent sign-ups.
- All prices stated include GST.
- Apps subscribed on CAST.SG via on credit card are on a pre-payment basis.
- Recurring monthly packs are on auto-renewal basis unless cancelled by user, prior to the next charge.
- Your credit card will not be charged during the free trial month(s) and you may cancel any time.
- If you do not cancel during your trial, your paid subscription will start automatically at the end of the trial period.
- Data-free refers to zero local data charges applied to using the Spotify mobile app.
- All Spotify Premium plans under Singtel Music are for individuals.
- Full terms and conditions of Spotify also apply.
- Recovery fee applies for 12-month plans only.
- Singtel's decisions on all matter pertaining to the promotion are final and binding.

3.13 KKBOX

- Promotion offers new subscribers 1-month free trial access to KKBOX at \$9.90/month with no minimum subscription / contract.
- Plan will be chargeable at the prevailing rate from the 2nd month onwards.
- Promotion is only available for first-time sign-ups and will not be applicable for subsequent sign-ups.
- All prices stated include GST.
- Apps subscribed on CAST.SG via on credit card are on a pre-payment basis.
- Recurring monthly packs are on auto-renewal basis unless cancelled by user, prior to the next charge.
- Your credit card will not be charged during the free trial month(s) and you may cancel any time.
- If you do not cancel during your trial, your paid subscription will start automatically at the end of the trial period
- Data-free refers to zero local data charges applied while using the KKBOX app for music streaming.
- Recovery fee applies for 12-month plans only.
- Prices include prevailing GST.
- Singtel's decisions on all matters pertaining to the promotion are final and binding.

3.14 JioSaavn Pro

- Promotion offers new subscribers 1-month free trial access to JioSaavn Pro at \$5.90/month with no minimum subscription / contract.



- Plan will be chargeable at the prevailing rate from the 2nd month onwards.
- Promotion is only available for first-time sign-ups and will not be applicable for subsequent sign-ups.
- All prices stated include GST.
- Apps subscribed on CAST.SG via on credit card are on a pre-payment basis.
- Recurring monthly packs are on auto-renewal basis unless cancelled by user, prior to the next charge.
- Your credit card will not be charged during the free trial month(s) and you may cancel any time.
- If you do not cancel during your trial, your paid subscription will start automatically at the end of the trial period.
- Subscription includes a JioSaavn Pro account.
- No local data charges for listening to music on JioSaavn mobile app.
- Recovery fee applies for 12-month plans only.
- Prices include prevailing GST.
- Singtel's decisions on all matters pertaining to the promotion are final and binding.

3.15 Inkl

- Promotion offers new subscribers 1-month free trial access to Inkl at \$10.08/month with no minimum subscription / contract.
- Plan will be chargeable at the prevailing rate from the 2nd month onwards.
- Promotion is only available for first-time sign-ups and will not be applicable for subsequent sign-ups.
- All prices stated include GST.
- Apps subscribed on CAST.SG via on credit card are on a pre-payment basis.
- Recurring monthly packs are on auto-renewal basis unless cancelled by user, prior to the next charge.
- Your credit card will not be charged during the free trial month(s) and you may cancel any time.
- If you do not cancel during your trial, your paid subscription will start automatically at the end of the trial period.
- Singtel's decisions on all matter pertaining to the promotion are final and binding.

3.16 NordVPN

- Promotion offers new subscribers 1-month free trial access to NordVPN at \$9.90/month with no minimum subscription / contract.
- Plan will be chargeable at the prevailing rate from the 2nd month onwards.
- Promotion is only available for first-time sign-ups and will not be applicable for subsequent sign-ups.
- All prices stated include GST.
- Apps subscribed on CAST.SG via on credit card are on a pre-payment basis.
- Recurring monthly packs are on auto-renewal basis unless cancelled by user, prior to the next charge.
- Your credit card will not be charged during the free trial month(s) and you may cancel any time.
- If you do not cancel during your trial, your paid subscription will start automatically at the end of the trial period.
- Singtel's decisions on all matter pertaining to the promotion are final and binding.

3.17 Uniigym

- Promotion offers new subscribers 1-month free trial access to Uniigym at \$10.08/month with no minimum subscription / contract.
- Plan will be chargeable at the prevailing rate from the 2nd month onwards.
- Promotion is only available for first-time sign-ups and will not be applicable for subsequent sign-ups.
- All prices stated include GST.
- Apps subscribed on CAST.SG via on credit card are on a pre-payment basis.
- Recurring monthly packs are on auto-renewal basis unless cancelled by user, prior to the next charge.
- Your credit card will not be charged during the free trial month(s) and you may cancel any time.
- If you do not cancel during your trial, your paid subscription will start automatically at the end of the trial period.
- Singtel's decisions on all matter pertaining to the promotion are final and binding.

3.18 Calm



- Promotion offers new subscribers 1-month free trial access to Calm at \$13.15/month with no minimum subscription / contract.
- Plan will be chargeable at the prevailing rate from the 2nd month onwards.
- Promotion is only available for first-time sign-ups and will not be applicable for subsequent sign-ups.
- All prices stated include GST.
- Apps subscribed on CAST.SG via on credit card are on a pre-payment basis.
- Recurring monthly packs are on auto-renewal basis unless cancelled by user, prior to the next charge.
- Your credit card will not be charged during the free trial month(s) and you may cancel any time.
- If you do not cancel during your trial, your paid subscription will start automatically at the end of the trial period.
- Singtel's decisions on all matter pertaining to the promotion are final and binding.

3.19 The Entertainer

- Promotion offers new subscribers 1-month free trial access to The Entertainer at \$7.56/month with no minimum subscription / contract.
- Plan will be chargeable at the prevailing rate from the 2nd month onwards.
- Promotion is only available for first-time sign-ups and will not be applicable for subsequent sign-ups.
- All prices stated include GST.
- Apps subscribed on CAST.SG via on credit card are on a pre-payment basis.
- Recurring monthly packs are on auto-renewal basis unless cancelled by user, prior to the next charge.
- Your credit card will not be charged during the free trial month(s) and you may cancel any time.
- If you do not cancel during your trial, your paid subscription will start automatically at the end of the trial period.
- Singtel's decisions on all matter pertaining to the promotion are final and binding.

3.20 The following terms and conditions are still applicable for the Apps that are not eligible for the Free Months Promotions:

- Apps subscribed on CAST.SG via credit card have no minimum subscription / contract period and are on a prep-payment basis.
- Recurring monthly packs are on auto-renewal basis unless cancelled by user, prior to the next charge.
- All prices stated include GST.
- Free Months Promotion is not eligible on Sports Plus at \$20.28/month, Astro Citra On Demand at \$6.01/month, Premier Sports at \$39.90/month, Cricket Plus at \$28.42/month, beIN SPORTS Connect at \$14.98/month, and Tidal HiFi at \$10.98/month.

4. **One-Time Charge.** The following Apps are eligible for subscription via credit card payment on CAST.SG with no minimum subscription / contract period on a one-time charge basis. The one-time charge packs are on a non-recurring basis and will not automatically renew. All prices stated include GST.

- Sports Plus 7-Day Pass at a one-time charge of \$15.13 with 7 days access
- Astro Citra on Demand at a one-time charge of \$30.05 with 180 days access.
- Viu Premium 180-Day pass at a one-time charge of \$27.60 with 180-day access.