

TERMS & CONDITIONS AND IMPORTANT NOTES
Singtel Home Protect

Terms and Conditions for the purchase of Singtel Home Protect via Singtel mobile application

Statement pursuant to Section 25(5) of the Insurance Act (Cap 142) (or any subsequent amendments thereof), you are to disclose in this proposal form, fully and faithfully, all the facts you know, or ought to know, which may affect the insurance cover you are applying for. Otherwise, you may receive nothing from the policy.

Please read these terms and conditions carefully before you purchase Singtel Home Protect, underwritten by Great Eastern General Insurance Limited ("GE").

1. In agreeing to take up Singtel Home Protect, you expressly consent to Singtel's release and disclosure of your personal information contained in the Insurance application form, including your full name, NRIC, address, mobile number and electronic mail ("Email") address (collectively "Personal Data") to GE for the purposes of:

1.1. GE contacting you via telephone, mail, email, SMS and/or any other means regarding your policy information, administration, customer service and other related activities in the future; and

1.2. Singtel Home Protect policy administration.

2. By providing the information set out above, you agree and consent to Great Eastern and its related corporations (collectively, the "Companies"), as well as their respective representatives, agents, the Companies' authorised service providers and relevant third parties (the Companies and all the other foregoing parties, collectively, "Great Eastern Persons"), collecting, using and/or disclosing your personal data, for purposes reasonably required by the Companies to evaluate your proposal and to provide the products or services which you are applying for (including any policy renewals and policy upgrades, substitutions or replacements) and such other purposes as described in Great Eastern's Privacy Statement (collectively, the "Purposes") which is accessible from Great Eastern Singapore's website, which you confirm you have read and understood.

3. Where personal data of any person is disclosed by you, you confirm and represent that you have obtained the consent of the individual concerned, unless such consent is not required under relevant laws: (i) to collect such personal data; (ii) to the disclosure of such personal data to the Great Eastern Persons; and (iii) for the Great Eastern Persons' collection, use and/or disclosure of such personal data; for the Purposes.

4. Any change in your consent, update in personal information affecting an insurance product and policy questions must be made directly to GE. You can write to GE's Data Protection Officer for any request to withdraw your consent to and/or correction of any Personal Data supplied to GE. The contact for GE's Data Protection Officer can be found at <https://www.greasternlife.com/sg/en/privacy-andsecurity-policy.html>

5. You accept that Singtel is not responsible and shall not be liable for any claims, costs, actions or proceedings, loss or damage that may arise out of or in relation to:

(i) your application for Singtel Home Protect;

(ii) Singtel's disclosure of your Personal Data to GE pursuant to your request; and/or

(iii) GE's use, collection and disclosure of your Personal Data.

Notwithstanding the foregoing, Singtel remains responsible for your Personal Data in its own possession pursuant to its Personal Data Protection Policy and its compliance with applicable data protection laws.

6. Singtel does not make any evaluation or decision concerning GE's acceptance of your application to obtain the Singtel Home Protect and you understand that GE retains sole discretion in deciding whether to accept your application and that GE may reject your application hereunder, subject to its own Terms and Conditions, without any notifications.

7. Singtel makes no representations or warranties of any kind whatsoever with regard to any insurance product offered by GE including as to your eligibility, the suitability or viability of any GE insurance product, or that the information provided to you by GE is complete, timely, reliable or free from errors or inaccuracies.

8. Singtel Home Protect is underwritten by GE and not Singtel. All matters concerning or affecting any GE insurance product including eligibility, enrolment, enforcement, and claims must be made directly to GE. If you have any questions in this regard, please contact GE's Customer Service Hotline at 1800-2482888 (9am to 5.30pm, Monday to Friday) or email wecare-sg@greasternlife.com

9. The Terms and Conditions of Singtel Home Protect policy document are available for download from the My Singtel application or www.singtel.com/homeprotect

10. The terms and conditions for the purchase of Singtel Home Protect via My Singtel application and www.singtel.com/homeprotect shall be governed by the laws of Singapore and you agree to be bound by the exclusive jurisdiction of the courts of Singapore in relation to all disputes arising out of and in relation to the said plan.

Important Notes about Singtel Home Protect

1. This document provides product information and is not a contract of Insurance. Please refer to the policy documents for the precise terms and conditions of the Insurance plan.

2. This policy is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact us or visit the General Insurance Association (GIA) or SDIC websites (www.gia.org.sg or www.sdic.org.sg).

3. Singtel Home Protect is underwritten by Great Eastern General Insurance Limited, a wholly-owned subsidiary of Great Eastern Holdings Limited and a member of the OCBC Group.

4. You may wish to seek advice from a qualified adviser before buying the product. If you choose not to seek advice from a qualified adviser, you should consider whether this product is suitable for you.

5. Information correct as at 21 Feb 2024.