



FAQ on StepUp's Closure (31st March 2023)

1. When will StepUp be live until?

StepUp's last day of operation will be the 31st of March 2023, after which the service will no longer be available.

2. When will the free data reward be available till?

The last day to redeem free data rewards will be on 28th February 2023, which will be provisioned to your mobile number during your billing cycle that starts in the next calendar month.

3. What will happen to my non-data rewards/vouchers?

All non-data vouchers will be valid until the expiry date listed in the voucher or until 31st March 2023, whichever is earlier. Access to StepUp will end after 31st March and users will not be able to access their e-wallet after that to use any vouchers.

4. When will the StepUp Streak Challenge be available until?

The final StepUp Streak Challenge will conclude on 28th February 2023. There will be no challenges available in March.