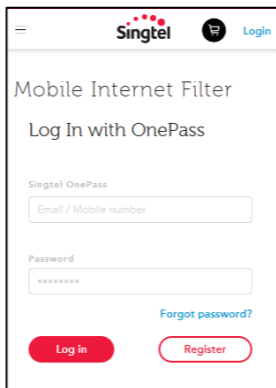


Mobile Internet Filter User Guide

How to log in?

1. Go to www.singtel.com/mifportal
2. Login using your Singtel OnePass, please use your mobile number as username.



The screenshot shows a mobile web browser interface for the Singtel Mobile Internet Filter. At the top, there is a hamburger menu icon, the Singtel logo, a shopping cart icon, and a 'Login' link. The main heading is 'Mobile Internet Filter' followed by 'Log In with OnePass'. Below this, there are two input fields: 'Singtel OnePass' with a placeholder 'Email / Mobile number' and 'Password' with a masked input '*****'. A blue link 'Forgot password?' is positioned below the password field. At the bottom, there are two buttons: a red 'Log in' button and a white 'Register' button with a red border.

Only subscriber of Mobile Internet Filter will be able to access the setting screen, please subscribe at [MyAccount](#).

Alternatively, you may consider [Qustodio](#) which provides all-round parental control across mobile and desktop devices.

How to add my child's number for monitoring?

1. Click on “Add new number”
2. Type in child's name and the mobile number for monitoring.
3. The child's mobile number will receive an activation SMS. The child needs to acknowledge the SMS.

Mobile Internet Filter

Add or select a Singtel postpaid mobile number to view and manage settings associated with it. All settings made will be applied to the number below.

[+ Add new number](#)

Add mobile number

Please key in the mobile number you would like to add. An SMS will be sent to the number below and will require acknowledgement.

Nickname

Justin

Mobile number

91241234

Add

Service Acceptance

To prevent potential abuse of the service, an SMS has been sent to the number above and will require acknowledgement via the same SMS within 24 hours.

Pending

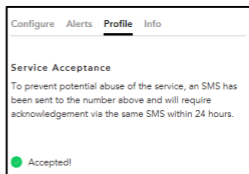
Your child has not acknowledged the service acceptance yet. To re-send the SMS, please remove the child's number and add again.

[Remove this account](#)

- The child's mobile number must be a Singtel postpaid mobile number.
- To re-send this activation SMS, please click “Remove this account” and add again.

How to add my child's number for monitoring?

1. After your child has acknowledged the activation SMS by replying "Y", you can see the status changed to "Accepted!" under Profile.

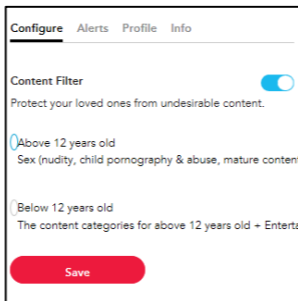


You are ready to start configuring content filter and time restrictions for this mobile number.

- The child's mobile number must be a Singtel postpaid mobile number.
- To re-send this activation SMS, please click "Remove this account" and add again.

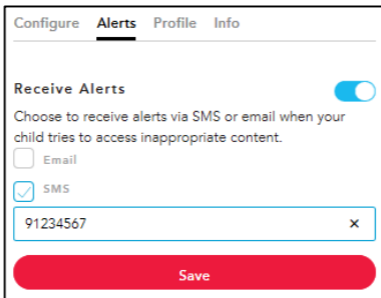
How to configure content filter?

1. Make sure the child's line status is "Accepted" under Profile.
2. Click on "Configure" > "Content Filter", You can toggle to turn on or off the content filter.
3. Select the appropriate filter
4. Click on "Save" to confirm the settings.



How to add alerts?

1. You can be notified by SMS and/or email if there is an attempt to access any website that is blocked by Mobile Internet Filter.
2. Under “Alerts”, toggle to turn on alerts.
3. Key in the mobile number which you wish to receive the SMS alerts, and/or the email address which you wish to receive the email alerts.
4. Click on “Save” to confirm the settings.



The screenshot shows a mobile application interface for configuring alerts. At the top, there are four tabs: "Configure", "Alerts" (which is selected and underlined), "Profile", and "Info". Below the tabs, the section is titled "Receive Alerts" with a blue toggle switch turned on. Underneath, there is a text instruction: "Choose to receive alerts via SMS or email when your child tries to access inappropriate content." There are two radio button options: "Email" (which is unselected) and "SMS" (which is selected with a blue checkmark). Below these options is a text input field containing the number "91234567" and a small "x" icon to clear the field. At the bottom of the screen is a large red button labeled "Save".

How to configure time restriction?

1. Make sure the child's line status is "Accepted" under Profile.
2. Click on "Configure" > "Time Restriction", you can configure up to 3 time restriction profiles.
3. For each profile, select the day and time range you wish to block mobile data access for this mobile number.
4. Please note the time range configured in each profile is applicable to the days selected under that profile. To configure a different time range for other days, configure a new profile.
5. Click on "Save" to confirm the settings.

Time Restriction
Select the days and set specific times to restrict the access to the internet. You can create up to 3 different time profiles for each number.

Profile 1

Restricted Days

Monday
 Tuesday
 Wednesday
 Thursday
 Friday
 Saturday
 Sunday

Restricted Time

00:00 - 00:30 X

How to configure settings for other mobile numbers I have added?

1. From the top of the screen, click on the dropdown list to select the other number which you wish to configure filter settings for.
2. The dropdown list will show all numbers you have added to be monitored by Mobile Internet Filter.

Mobile Internet Filter

Add or select a Singtel postpaid mobile number to view and manage settings associated with it. All settings made will be applied to the number below.

Mobile Number

Justin - 9124

Justin - 9124

How to remove a number?

1. Select the number you wish to remove from the dropdown list at the top of the screen.
2. Under “Profile”, click “Remove this number”.

