

Terms and Conditions for Google Pixel 8 | Pixel 8 Pro Launch Promotions

i. The islandwide launch of the Google Pixel 8 | Pixel 8 Pro Series starts on 12 October 2023, 09 00 and ends on 6 November 2023, 08 59 unless otherwise stated.

The Google Pixel 8 | Pixel 8 Pro is available at Singtel.com and on Singtel Flagship Store on Lazada / Shopee eCommerce Marketplaces.

- iii. The following devices are available during our islandwide launch
 - Pixel 8 256GB (Obsidian)
 - Pixel 8 Pro 256GB (Obsidian / Bay)
 - Pixel 8 Pro 512GB (Obsidian)
- iv. The Google Pixel 8 | Pixel 8 Pro is available for purchase by the following means with Singtel:
 - 2-year phone plan
 - Singtel PayLater on a SIM Only Plus plan
 - · Singtel PayLater with 12 / 24 / 36-month instalments charged to your Singtel bill
 - Full retail price

Pixel 8 and Pixel 8 Pro Launch Promotions

i. \$150 Phone Voucher

Eligibility

Eligible Residential and CIS customers who purchase the Pixel 8 | Pixel 8 Pro from Singtel will enjoy a phone voucher of the corresponding value

Phone Model	Voucher value
Pixel 8 256GB	\$150 Phone Voucher
Pixel 8 Pro 256GB / 512GB	\$150 Phone Voucher

The phone voucher can only be utilised to offset the upfront payment for the Pixel 8 | Pixel 8 Pro device within the same transaction. There is no refund of the unutilised amount in cash or other means.

Customers who are purchasing the Pixel 8 | Pixel 8 Pro on Singtel PayLater will enjoy a phone voucher in the form of a cashback credited to the Singtel bill within 2 billing cycles. The cashback is used to offset recurring Singtel bill payment until the full value of the cashback has been utilised.

ii. \$200 Trade-in Value

Up to \$200 extra trade-in value with purchase of Pixel 8 | Pixel 8 Pro

For devices with trade-in value

Customers can trade-in their old phone at prevailing trade-in prices of up to \$1,100 to offset the price of the new phone at Singtel Shops, and on Singtel.com

To be eligible for trade-in with a phone plan online, customer must select doorstep delivery. Trade-in is not available via Collection at Stores / Collection via POPStation mode.

In addition to the above, the customer needs to check that the traded-in mobile device meets these criteria:



- Device is in good working condition
- No cosmetic damage
- No damage on LCD screen, display is sharp and clear
- Comes with original battery, charger and accompanying accessories

For devices with no trade-in value

If the device IMEI can be retrieved, but has no trade-in value for reasons such as:

- Device cannot be powered on
- Device is not in good working conditions
- Device is not listed on the trade-in list
- Damage on LCD screen

The device can also be handed over to Singtel and customer can still enjoy a bonus value of up to \$200 with a new purchase of a Pixel 8 | Pixel 8 pro.

Customers will need to select 'Others' and 'Recycling' and hand over the device to the courier upon delivery when transacting on Singtel.com.

iii. FREE Pixel Buds Pro worth \$299

Each purchase of the Pixel 8 / Pixel 8 Pro includes a complimentary Pixel Buds Pro valued at \$299, which can be redeemed our redemption center, +Serv @ Orchard Central, from 10 November 2023 to 15 December 2023.

+Serv @ Orchard Central 181 Orchard Road, #04-08A Orchard Central Singapore 238896

Operating hours: Monday - Sunday (including public holidays) from 12 PM to 8 PM.

For verification purposes, customers are to bring along:

- A copy of the service agreement if the phone was purchased with a plan.
- A copy of the email confirmation/receipt from Singtel.com / Singtel Shops / Singtel Flagship Store on Shopee / Lazada if the phone was purchased without a plan.
- Original NRIC / FIN

iv. Google Ecosystem Bonus

6 months of Fitbit Premium

6 months of Fitbit Premium is available to customers who are new and returning users of Fitbit Premium. Once your free trial ends, the third-party payment processor will begin billing your designated payment method on a recurring basis for your Subscription (plus any applicable taxes and other charges) for as long as your Subscription continues, unless you cancel your Subscription prior to the end of your free trial. To avoid any charges, you must cancel your Subscription before the end of the free trial period. You will be notified of the applicable fees at the end of your free trial period.

6 months of Google One Storage 2TB

This Google One membership offer provides you with subscription benefits at no charge for a period of 6 months from the day you redeem the Offer. On the date your Offer Period ends, your subscription will begin and your form of payment will be automatically charged the standard monthly Google One subscription price, until you cancel your subscription. You can cancel anytime. No refunds for partial billing periods are available. To avoid being charged, you must cancel before the end of the Offer Period. If you cancel your subscription during the Offer Period, your membership will remain active until the end of the Offer Period. If you cancel your



subscription and have exceeded your Google Account storage limit during the Offer Period, you will not be able to store anything new until you free up space or purchase a Google One membership.

3 months of YouTube Premium

This YouTube Premium 3 month free trial promotion is only available to customers who are not current YouTube Premium, YouTube Music Premium or Google Play Music subscribers, have not been YouTube Premium, YouTube Music Premium, YouTube Red, or Google Play Music subscribers nor participated in a YouTube Premium, YouTube Music Premium, Google Play Music, or YouTube Red trial before. Valid form of payment required at sign-up, but you will not be charged until the trial period expires. At the end of the trial period, you will be automatically charged the standard subscription price. You can cancel your trial at no charge at any time before the trial is over. Offer requires a Google account.

Conditional Handset Discounts

Up to \$300 OFF handsets on a NEW line sign-up / Port-in on selected plans: \$300 handset discount is applicable to customer who sign up a new line or port-in on an M / L / Pro / Family phone plan with a 2-year Device Agreement. \$150 handset discount is applicable to customer who sign up a new line or port-in on an S phone plan with a 2-year Device Agreement. Promotion is applicable to Residential and CIS customers. Offer is not transferrable. There is no refund of unutilised amount in cash or other means. Other terms and conditions apply.

\$30 OFF Online Exclusive: \$30 Online Exclusive is applicable for customers who purchase the Pixel 8 on a Phone Plan or with Singtel PayLater on a SIM Only Plus Plan

\$100 OFF handsets for recontract upgrade to M Plan and above: Offer is applicable to re-contracting customers who upgrade to M / L / Pro / Family plans with a 2-Year Device Agreement. Promotion is not applicable for customers who recontract from a XO Plus 88, 92 to an M plan / XO Plus 118, 122 to an L plan / XO Plus 168, 172 to an L plan. Promotion is applicable to Residential and CIS customers. Offer is not transferrable. There is no refund of unutilised amount in cash or other means. Other terms and conditions apply.

MobileSwop Family: \$150 OFF selected handsets / lifestyle products with MobileSwop Family at \$20.90/mth U.P. \$23.90/mth (24-mth term): \$150 OFF handsets is applicable for all customers who sign up for MobileSwop Family (24-mths term) with a new line or recontract on XS/S/M/L/Pro/Family Phone plans.

\$100 OFF handsets with MobileSwop Unlimited Premium (24-mths term): \$100 OFF handsets is applicable for all customers who sign up for MobileSwop Family (24-mths term) with a new line or recontract on XS/S/M/L/Pro/Family Phone plans.

Customers are entitled to Unlimited Tech Assist support, Unlimited Swop service requests or 1 Replacement service request within a rolling 12 months, starting from the delivery date of the preceding service request. Service Fee is applicable and is based on recommended retail purchase price (RRP) of the Registered Device (including GST) on the date you purchased the Registered Device, as stated in the Agreement. For full T&Cs, visit www.singtel.com/mobileswop

\$100 OFF on all handsets/lifestyle products when you sign up for Super Stacker Mobile on M, L & Pro phone plan + 6 free months of McAfee Security Triple Protect:

Free 6 months McAfee Mobile Security Triple Protect 4 Devices: Applicable for Singtel Postpaid Super Stacker Mobile sign-ups. Free 6 months subscription will apply for the first 6 months and prevailing monthly subscription charge of \$4/month for McAfee Mobile Security Triple Protect 4 Devices applies from the 6th month onwards, and prevailing monthly subscription charge of \$9.99/month for McAfee Mobile Security Triple Protect 4 Devices applies from the 25th month onwards. All charges are inclusive of 8% GST.

Pixel 8 Device Compatibility with SIM Card

Should a customer's 5G SIM card be incompatible with the Pixel 8 device, Singtel will offer a FREE 5G SIM Card replacement at the Singtel shop. No refund for the device will be provided.



Singtel PayLater Terms and Conditions

Singtel PayLater is applicable to Singtel mobile customers who are Singaporeans, Singapore Permanent residents or Employment Pass holders, aged 21 and above with a good credit rating.

To sign up for an instalment payment plan, you must additionally be subscribed to a valid Singtel Postpaid mobile service plan. We reserve the right to determine a customer's eligibility to take up any instalment payment plans.

If you have signed up for a mobile device instalment payment plan with a SIM Only plus plan, you must have an active SIM Only Plus mobile service plan for the duration of the mobile device instalment payment plan.

Each Singtel mobile subscriber is entitled to sign up for a maximum of 3 instalment payment plans. You are entitled to sign up for 1 mobile device instalment payment plan for each mobile line on a SIM Only Plus mobile service plan, subject to a maximum of 3 instalment payment plans.

Upon signing up for an instalment payment plan, you must pay the retail price of the lifestyle products, accessories and/or mobile device in 12/24/36 equal monthly instalments (according to the selected device repayment duration as stated in the customer order details), through your monthly Singtel bill.

In the event that your instalment payment plan or your Singtel account is terminated, and/or your SIM Only Plus plan has been converted to an ineligible plan (e.g. SIM Only Plus plan to SIM Only plan), the remaining unpaid instalments on the instalment payment plan will be accelerated and must be paid in full.

Any discounts or promotions with Singtel PayLater cannot be exchanged for cash or used in conjunction with other promotional programmes, offers, discount cards, vouchers or privileges unless otherwise stated.

Other mobile terms and conditions apply (including Singtel General Terms and Conditions). Please visit <u>https://www.singtel.com/mobile-terms-and-conditions, http://info.singtel.com/terms-general</u> for more info. Singtel reserves the right to amend the Terms and Conditions without prior notice.

Launch promotions are available on a while stocks last basis. Terms and conditions apply. For full Mobile Terms and Conditions, visit www.singtel.com/mobile-terms-and-conditions.