

Terms and Conditions for “Travel with Singtel Lucky Draw 1 May to 30 June 2024”

1. This Travel with Singtel Lucky Draw (“Lucky Draw”) is organised by Singtel Mobile Singapore Pte Ltd. (“Singtel”). Employees and agents of Singtel engaged in connection with the development or operation of the Lucky Draw are not eligible to enter the Lucky Draw. Persons below the age of 18 are required to obtain their parents’ consent before participating in the Lucky Draw, and confirm to the organizing team that such consent has been given, by their participation in the Lucky Draw. The organizing team reserves the right to not allow participation by any person, at its discretion. Each participant is solely responsible for ensuring that participating in this Lucky Draw is not illegal or prohibited by the laws or regulations of any country relevant or applicable to the participant. The organizing team reserves the right to disqualify an otherwise eligible person from winning a prize and/or substitute another person as the winner in the event that the organizing team in its absolute discretion believes that the particular person may have contravened, will contravene or has contravened any of these Terms and/or may bring the organizing team into disrepute. In the event the prize has already been awarded to such a person, the prize must be returned to the organizing team at such person’s cost and expense.
2. The Lucky Draw is open to all new Singtel Prepaid hi! Card and hi!Tourist SIM Card customers (“Customers”). Singtel Mobile may from time to time in its absolute discretion decide on the eligibility for participation in the Lucky Draw.
3. To qualify for the Lucky Draw, Customers will have to purchase a Singtel Prepaid hi!Card or hi!Tourist SIM Card from Lazada, Shopee or any Singtel authorised Online Travel Agency, collect and successfully register the SIM card at designated collection points during the Qualifying Period.
4. The opening date for entries is 12:00 AM on 1 May 2024. The closing date of the Lucky Draw is 23:59 PM on 30 June 2024. Purchases made after this period will not be eligible for the Lucky Draw.
5. Singtel accepts no responsibility for entries not successfully completed due to a technical fault technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.
6. Subject to these Terms and Conditions, the draw will be conducted on 30 July 2024 at Singtel Office, 1 Serangoon North Avenue 5 Singapore 554915. Winners will be selected at random via a computerised draw based on their eligibility for each qualifying period.
7. Lucky Draw Prize includes a travel voucher worth SGD\$2,000, subject to the below conditions:
 - a) Utilization of the prize value for tour or airfares or hotels are subjected to availability until such time when booking is made and confirmed.

- b) Flight and room of designated hotel are subject to availability; peak season taxes & surcharges apply and may change with or without prior notice.
 - c) Once booking is confirmed, there is strictly no name-change and booking is non-transferable nor redeemable for cash under any circumstances.
 - d) Upon booking, winners shall not be able to exchange the travel voucher for other travel packages of equal value.
 - e) Any other tax liability or additional add-ons to the travel package will need borne at their own expenses.
8. Winner(s) of the Promotion will be notified by a Singtel Staff via the email address used for purchase within 7 days. Singtel Staff will send an acknowledgement form via email to the winner and the appointed Travel Agency to redeem and facilitate the booking, crediting. The Travel Agency will reply to the same email once booking has been confirmed.
9. The prize for the winner is non-exchangeable, non-transferable and no alternative is offered. Where prizes contain a specific date during which the prize should be utilized, no requests for extensions or replacements whatsoever will be entertained. Singtel expressly disclaims any warranties express or implied in connection with any prizes to the fullest extent permitted by applicable laws. The prizes may be subject to additional terms and conditions, and participants agree to comply with all terms and conditions applicable to the prizes. In the event that the prize incurs any tax liability, such tax is the sole responsibility of the winner.
10. If a winner does not reply by the stated contact period or fails to comply with any instructions specified by Singtel, the winner's prize will be forfeited and Singtel will be entitled to select another winner in accordance with the process described above. Any unclaimed prizes will be forfeited.
11. Singtel reserves the right to replace the prize with an alternative prize if circumstances beyond Singtel's control makes it necessary to do so.
12. The decision of Singtel regarding any aspect of the Lucky Draw is final and binding and no correspondence will be entered into about it.
13. Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry. Singtel reserves the right to refuse entry, or refuse to award the prize to anyone in breach of these terms and conditions.
14. Singtel reserves the right to hold void, cancel, suspend, or amend the Lucky Draw where it becomes necessary to do so.
15. Singtel, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize or participation in this Lucky Draw except where it is caused by the negligence of Singtel, its agents or distributors or that of their employees. Your statutory rights are not affected. To the

maximum extent permitted by law, each participant agrees to indemnify Singtel against any losses, damages, costs, expenses, claims or liabilities of any kind arising in connection with his or her participation in this Lucky Draw

16. By entering the Lucky Draw, participants agree and acknowledge that all personal data submitted may be collected, processed, stored, disclosed or otherwise used by Singtel and its affiliates for the purposes of conducting and administering the Lucky Draw and is subject to Singtel Data Protection Policy (<http://info.singtel.com/personal/dataprotection>) and Singtel General Terms & Conditions (<http://info.singtel.com/terms-general>). Participants consent to and authorize Singtel to use at its sole discretion, without further compensation to the participants, any of their names, addresses, personal details, photographs, videotapes or any likeness of them for packaging, promotional, advertising, marketing and/or publicity purposes (where not prohibited by written law).
17. Any trademarks, graphic symbols, logos or intellectual property contained in any materials used in connection with this Lucky Draw, in particular that relating to the prizes, are the property of their respective owners. Singtel and its affiliates and contractors are not affiliated with, or endorsed or sponsored by, such owners and their relevant affiliates.
18. This Lucky Draw shall be governed by Singapore law and each participant agrees to submit any claim, dispute or controversy to the non-exclusive jurisdiction of the courts of the Republic of Singapore.