

## Where to top up your prepaid hi! SIM Card or buy data plans?

Singtel Shops	<ul style="list-style-type: none"> <li>• Singtel Shops</li> <li>• Singtel Exclusive Retailers</li> </ul>
Convenience Store & Others	<ul style="list-style-type: none"> <li>• 7-Eleven</li> <li>• Caltex*</li> <li>• Cheers</li> <li>• SingPost</li> <li>• Sheng Siong Supermarkets</li> <li>• SPC*</li> </ul> <ul style="list-style-type: none"> <li>• Authorized Prepaid Retailers</li> <li>• Sentosa FUN Shops</li> <li>• Travelex Currency Exchange Counter at Singapore Changi Airport</li> <li>• Changi Recommends at Singapore Changi Airport</li> </ul> <p><i>*Only sell Top-up Cards.</i></p>
Top up Online	<ul style="list-style-type: none"> <li>• Easy Account Top Up @ <a href="http://www.singtel.com/myaccount">www.singtel.com/myaccount</a></li> <li>• MySAM Online @ <a href="http://www.mysam.sg">www.mysam.sg</a></li> <li>• DBS Internet Banking @ <a href="https://internet-banking.dbs.com.sg">https://internet-banking.dbs.com.sg</a></li> <li>• OCBC Internet Banking @ <a href="https://internet.ocbc.com/internet-banking">https://internet.ocbc.com/internet-banking</a></li> </ul>
Top up via Self-Serve Stations	<ul style="list-style-type: none"> <li>• Singtel Self-Serve Kiosks</li> <li>• AXS Stations/ AXS e-Station/ AXS m-Station</li> <li>• DBS/ POSB/ OCBC ATMs</li> <li>• SAM Kiosks</li> </ul>
Other Methods of Top up	<ul style="list-style-type: none"> <li>• hi!App</li> <li>• My Singtel app</li> <li>• Singtel Dash app</li> <li>• SingPost SAM app</li> <li>• DBS SMS Banking</li> <li>• DBS Mobile Banking</li> <li>• OCBC Banking</li> </ul>

## Documents to bring when purchasing a hi! SIM Card

Ensure that **ONE** of the following **ORIGINAL** documents is presented at point of purchase for registration of Prepaid SIM Card

1. Singapore Pink NRIC
2. Singapore Blue NRIC
3. Passport
4. SAF11B/SPF11B/SCDF11B
5. Work Permit Pass
6. S Pass
7. Employment Pass
8. EntrePass
9. Training Employment Pass
10. Personalised Employment Pass
11. Work Holiday Pass
12. Dependant's Pass
13. Long term Pass (Visit Pass)
14. Student's Pass

## Example of accepted document

For identification documents no. 5 to 11, please refer to this.



For identification documents no. 12 to 14, please refer to this.



## Frequently Asked Questions

Please click [here](#) to view.