

Where to top up your prepaid hi! SIM Card or buy data plans?

| | |
|--|---|
| <p>Singtel Shops</p> | <ul style="list-style-type: none"> • Singtel Shops • Singtel Exclusive Retailers |
| <p>Convenience Store & Others</p> | <ul style="list-style-type: none"> • 7-Eleven • Caltex* • Cheers • SingPost • Sheng Siong Supermarkets • SPC* <ul style="list-style-type: none"> • Authorized Prepaid Retailers • Sentosa FUN Shops • Travelex Currency Exchange Counter at Singapore Changi Airport • Changi Recommends at Singapore Changi Airport <p><i>*Only sell Top-up Cards.</i></p> |
| <p>Top up Online</p> | <ul style="list-style-type: none"> • hi!Account @ hi.singtel.com (Free Access) • Easy Account Top Up @ www.singtel.com/myaccount • MySAM Online @ www.mysam.sg • DBS Internet Banking @ https://internet-banking.dbs.com.sg • OCBC Internet Banking @ https://internet.ocbc.com/internet-banking • FairPrice Online @ http://www.fairprice.com.sg |
| <p>Top up via Self-Serve Stations</p> | <ul style="list-style-type: none"> • Singtel Self-Serve Kiosks • AXS Stations/ AXS e-Station/ AXS m-Station • DBS/ POSB/ OCBC ATMs • iNETs Kiosk • Kopitiam Foodcourt Kiosks • SAM Kiosks |
| <p>Other Methods of Top up</p> | <ul style="list-style-type: none"> • hi!App • My Singtel app • Singtel Dash app • Singtel Postpaid line: Call *1355 • SingPost SAM app • DBS SMS Banking • DBS Mobile Banking • OCBC Mobile Banking |

Documents to bring when purchasing a hi! SIM Card

Ensure that **ONE** of the following **ORIGINAL** documents is presented at point of purchase for registration of Prepaid SIM Card

1. Singapore Pink NRIC
2. Singapore Blue NRIC
3. Passport
4. SAF11B/SPF11B/SCDF11B
5. Work Permit Pass
6. S Pass
7. Employment Pass
8. EntrePass
9. Training Employment Pass
10. Personalised Employment Pass
11. Work Holiday Pass
12. Dependant's Pass
13. Long term Pass (Visit Pass)
14. Student's Pass

Example of accepted document

For identification documents no. 5 to 11, please refer to this.



For identification documents no. 12 to 14, please refer to this.



Frequently Asked Questions

Please click [here](#) to view.