

## Rates

## **Local Call Rates**

Per minute

22¢

Rounded to the nearest cent

## Overseas Call Rates (v019)

Australia (fixed), Brunei, Canada, China, Hong Kong, Laos, Macau, Mongolia, New Zealand (fixed), Puerto Rico, Russia, South Korea, Taiwan, UK (fixed), USA, Vietnam, Thailand	(Peak) 8am to 7.59pm (Monday to Friday) 16¢ per min  (Non-Peak) 8pm to 7.59am (Monday to Friday) Full day on Saturday & Sunday 8¢ per min
Bangladesh	Main Account  10¢ per min  Bonus Account  9¢ per min
India	8¢ per min
Indonesia	To Telkomsel 22¢ per min  To Other Subscriber 26¢ per min

<sup>\*</sup>Same rate applies for incoming and outgoing calls.



Malaysia	<i>Main Account</i> 22¢ per min
	Bonus Account
	(Peak) 8am to 7.59pm (Monday to Friday)
	16¢ per min
	(Non-Peak) 8pm to 7.59am (Monday to Friday) Full day on Saturday & Sunday 8¢ per min
Myanmar	Main Account
<b>,</b>	60¢ per min
	Bonus Account
	80¢ per min
Philippines	To Globe/TM
1 milphiles	1st min: 34¢
	Subsequent min: 16¢ per min
	To Other Subscriber
	1st min: 34¢
	Subsequent min: 22¢ per min

All call rates are rounded to the nearest cent.

To call overseas with v019,

Dial 019 <Country Code><Area Code><Tel. No.>



## **Overseas Call Rates (001)**

Malaysia (Fixed & Mobile Line)	1st min: 57.5¢ Subsequent min: 40.3¢ per min
Australia	\$1.035 per min
Bangladesh	\$2.30 per min
China	\$1.84 per min
India	\$1.84 per min
Indonesia	\$1.84 per min
Myanmar	\$2.30 per min
Philippines	\$1.495 per min
Vietnam	\$2.30 per min
United Arab Emirates	\$2.30 per min

Local call rates apply.

For other destinations not listed in the above table, please call our hotline at 1800-4822800.

### **Local SMS Rates**

**5¢**\* per Local SMS

\*Rates not applicable for Hot\$55, Bonus\$30 and SuperHot\$128. Please refer to T&Cs for more information.

<sup>•</sup> There will be a setup fee of \$0.10 per call.



#### **Overseas SMS Rates**

5¢ per SMS	To Telkomsel & Globe* subscribers *With Kababayan hi! SIM Card
<b>15¢</b> per SMS	To all other operator subscribers

Applicable to China, Indonesia, Malaysia, Philippines and Thailand using hi! SIM Card, \$10, \$20, SuperHot\$128 and HOT\$55 hi! Top-up.

#### **MMS Rates**

<b>11¢</b> per MMS	For less than 5KB
<b>33¢</b> per MMS	For 5KB to less than 30KB
<b>86¢</b> per MMS	For 30KB and more

Multimedia Messaging Service (MMS) and Wireless Application Protocol (WAP) will no longer be available from 16 Nov 2021. Please visit <u>singtel.com/MMSFAQ</u> for more information.

#### **Local Data Rates**

<b>6.4¢</b> per 10KB	For pay-per-use data usage.
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Tip: Alternatively, you may purchase any of our <u>Data Plans</u> for data usage.

- 7-Day 10GB \$10
- 30-Day 2.5GB \$13



- 30-Day 20GB \$25
- 30-Day 40GB \$30

# **Prepaid Roaming**

Roaming Country	Country Code	Call to Singapore / Incoming Call (\$ per 1-Minute Block)	Call to Other Destinations / Call within Destinations (\$ per 1-Minute Block)
Malaysia	60	1.05	2.00 (call to Other Destinations) 1.40 (call within Malaysia)
Brunei	673	5.40	7.50 (call to Other Destinations) 6.75 (call within Brunei)
Australia	61	2.00	2.50
Hong Kong	852	2.00	2.50
Taiwan	886	2.00	2.50
Thailand	66	2.00	2.50
Austria	43	3.00	3.5
Belgium	32	3.00	3.50
China	86	3.00	3.50
France	33	3.00	3.50
Germany	49	3.00	3.50
Italy	39	3.00	3.50
Japan	81	3.00	3.50



Netherlands	31	3.00	3.50
New Zealand	64	3.00	3.50
Philippines	63	3.00	3.50
Switzerland	41	3.00	3.50
UK	44	3.00	3.50
USA	1	3.00	3.50
India	91	4.50	5.50
Indonesia	62	4.50	5.50
All other countries where Singtel has roaming agreements	-	6.00	7.50

#### Notes:

- Outbound roaming SMS service will be discontinued WEF 15 Nov 2020, customers who wish to send outbound roaming SMS from overseas are encouraged to use messaging applications such as WhatsApp, Viber, WeChat, LINE.
- Roaming country is the country you are in when you make/receive a call or send an SMS.
- Call charges are on a per-minute basis.
- There is a \$0.35 call set-up charge for each successful call made in Malaysia. There is a \$0.45 call set-up charge for each successful call made in Brunei. For other countries, call set-up charge is \$0.50 for each successful call made.
- Charges stated are inclusive of GST.
- Singtel reserves all rights to amend Terms & Conditions without prior notice.

For first-time activation of SIM when roaming, call \*130#.

Make calls when overseas: \*131\* <Country Code><Area Code><Tel. No.> # Dial Click <a href="here">here</a> for more information on Data Roaming.

#### Top-up when overseas:

\*132\* <10 Digit Top-up Card Number><6 Digit Pin Number> # Dial

To make roaming calls/SMS, your hi! SIM Card must have a minimum balance of \$8 in Main Account.



