Terms & Conditions of Singtel Prepaid Mobile Self-Serve Top-up Lucky Draw (1 October – 31 October 2016). ("Lucky Draw")

1. This Lucky Draw is carried out by Singtel Mobile Singapore Pte Ltd ("Singtel Mobile") and is subjected to these terms and conditions ("Terms").

2. The Lucky Draw is open to all Singtel Prepaid customers ("Customers"), except customers who are on hi!Tourist SIM Card. Singtel Mobile may from time to time in its absolute discretion decide on the eligibility for participation in the Lucky Draw.

3. The Lucky Draw shall be held from 1 October – 31 October 2016 ("Qualifying Period").

4. To qualify for the Lucky Draw, each Customer will have to Top up during the Qualifying Period via the selected Self-serve Channels:
   - Top-up min. $10 = 1 chance
   - Top-up $20 and above = 5 chances

5. The Selected Self-serve Channels include:
   - hi!Account online (www.singtel.com/hi)
   - hi!Account app
   - My Singtel app
   - Singtel Dash app

6. Winners will be drawn randomly at Comcentre II, 31B Exeter Road on **11 November 2016** ("Draw Date").

7. There shall be **thirty-one (31) winners** (One [1] winner per day] for the Lucky Draw. Each winner will receive **one (1) GoPro Hero 4, Silver** ("Prize").

8. Winners shall be notified by SMS or phone. Winners who are not contactable within two (2) consecutive working days shall be disqualified and Singtel Mobile shall draw an additional winner to substitute the disqualified winner.

9. Winners shall collect their Prize at Singtel Comcentre along with their original NRIC or Passport within the collection period specified by Singtel Mobile. Winners shall also comply with any

instructions specified by Singtel Mobile. In the event a winner fails to collect a Prize within the collection period and/or fails to comply with any other instruction or condition specified by Singtel Mobile, the Prize may be forfeited at Singtel Mobile's absolute discretion.

10. Prizes are not exchangeable nor redeemable for cash or other prizes. There will be no replacement in the event a Prize is lost or stolen.

11. In the event that the Prize incurs any tax liability, such tax is the sole responsibility of the winner.

12. Actual Prize may differ from the image shown anywhere during the Lucky Draw or in any communications or publications relating thereto. Prize details stated in the promotional materials is correct at the time of print.

13. Singtel Mobile reserves the right to disqualify an otherwise eligible Customer from winning the prize and/or substitute another Customer as the winner in the event that Singtel Mobile in its absolute discretion believes that the particular Customer may have contravened, will contravene or has contravened any of these Terms and/or may bring Singtel Mobile into disrepute. In the event the Prize has already been awarded to such a Customer, the Prize must be returned to Singtel Mobile at the Customer's cost and expense.

14. Singtel Mobile reserves the right to substitute the Prize with another prize of lower or equivalent value, whether of similar nature or otherwise without prior notice.

15. Singtel Mobile reserves the right to use the name and picture/photograph of the winner in any advertising and/or promotional materials and/or on Singtel Mobile's websites without prior notice, or otherwise engage the winner in any form of publicity for Singtel Mobile.

16. Singtel Mobile reserves the right to partially or completely cancel, terminate or suspend the Lucky Draw for any reason without any liability whatsoever.

17. Singtel Mobile's decisions on all matters pertaining to the Lucky Draw are final and binding. No further correspondence regarding the Lucky Draw, these Terms or any decision made by Singtel Mobile in connection therewith and/or the results will be entertained. Singtel Mobile reserves its absolute right to determine an outcome and act as it deems fit in any dispute and/or issues relating thereto.

18. Singtel Mobile shall not be liable to any person in any way for any loss or damage howsoever arising from or in connection with the Lucky Draw and/or any of the Prizes.

19. Singtel Mobile reserves the right at any time to amend or delete these Terms and/or any of the instructions or explanations at its sole discretion without prior notice. Any such changes shall be binding and will take effect immediately upon such amendment, change or deletion. Participation in this Lucky Draw shall constitute acceptance of these Terms and any amendment(s) thereof.