Singtel

Enjoy a fuss-free experience at Online CIS Shop with a step-by-step shopping guide.

Tips to shopping online:

1. **Get your NRIC & proof of employment ready** (e.g. Staff Pass/Pay Slip/Company HR Authorisation Letter/CPF Statement)

2. **Complete your transaction within 30 minutes** to avoid being automatically logged out.

Overview

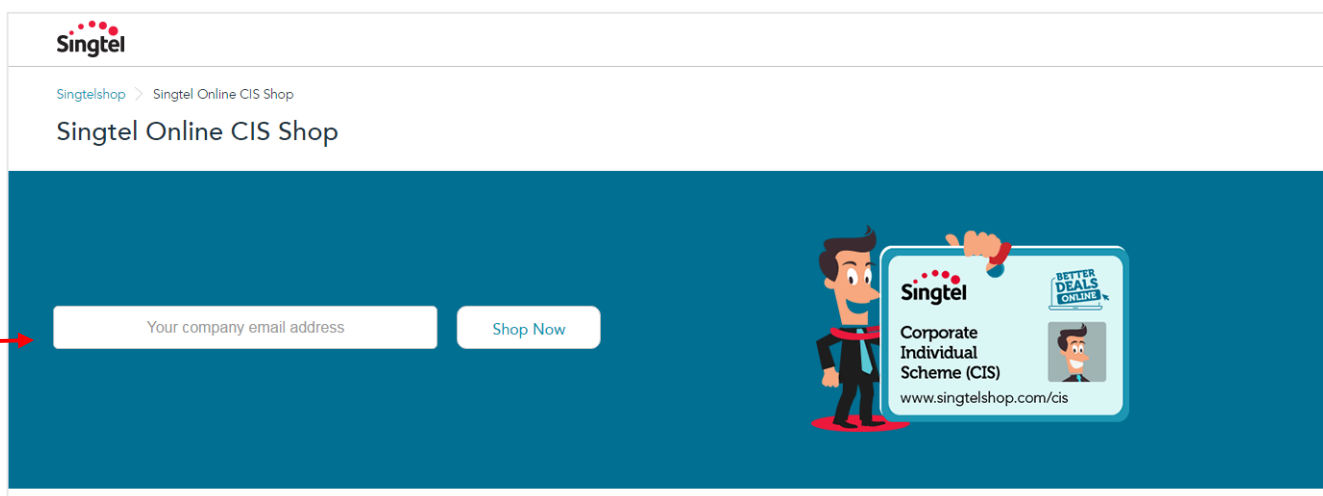| Access Online CIS Shop | New line sign-up | Port-in | Re-contract | Document upload |

Step 1: Key in company email address

Visit Online CIS Shop at www.singtelshop.com/cis. Key in your company email address and click on "Shop Now".

> Note: If you do not have a company email address, speak to our chat agents or call 1609.

Singtel

Singtelshop > Singtel Online CIS Shop

Singtel Online CIS Shop

Your company email address   [Shop Now]

Singtel
Corporate Individual Scheme (CIS)
www.singtelshop.com/cis

How to sign up for a Singtel CIS plan online.

Don't have a company email address? Speak to our chat agents (9am to 11pm). Or, call 1609 (9am to 9pm, excluding Public Holidays).

If your company has more than 200 staff and is not on Singtel CIS, enrol now.

Chat

Step 2: Check your email

If you receive the message below, you are eligible to purchase online. Please check your company email and click on the OTP. Kindly check your junk mailbox if you do not receive any email.

> Thank you! An email containing a 6-digit One-Time PIN (OTP) has been sent to test@moe.edu.sg.
>
> Please click on the access link in the email to begin. If you did not receive your OTP, let us send you another one.

If you receive the message below, please click on **"click here"** to speak with our online chat agents to complete your CIS transaction. Alternatively, you may complete this form and we will call you back within 3 working days.
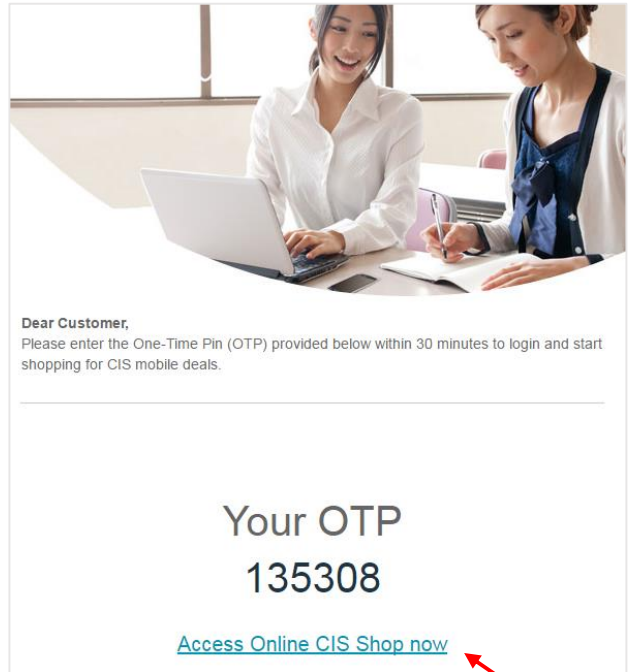
> Thank you!
> Your company is currently not supported on Online CIS Shop, or you have entered an invalid email address.
>
> Please click here to chat with our agents to sign up for CIS.

Step 3: Click on email link

Check your company mailbox and click on **"Access Online CIS Shop now"**.

If you have difficulty accessing the One-Time PIN (OTP) link on your office laptop, forward it to your personal email so that you can access the link from your personal laptop or mobile device.

Dear Customer,
Please enter the One-Time Pin (OTP) provided below within 30 minutes to login and start shopping for CIS mobile deals.

Your OTP
135308

Access Online CIS Shop now

Step 4: Key in OTP to enter Online CIS Shop

After clicking on **"Access Online CIS Shop now"**, key in the OTP received.

Online Corporate Individual Scheme (CIS) Shop
Enter your 6-digit OTP

Enter

Problem accessing the page?
Chat with our agent for further assistance or get a new OTP.

Click on **"Start shopping"**.

Online Corporate Individual Scheme (CIS) Shop

Start shopping

Problem accessing this page?
Chat with our agent for further assistance or get a new OTP.

Step 5:   Choose a phone

Select your preferred handset. If you do not see the model you are interested in, click on **"View all phones"**.

If you wish to view your CIS monthly subscription rate, click on **"Plans"**.

| Phones | Plans | Add-ons | Accessories | Help |

Phones

Samsung Galaxy S8 — $298 with Combo 3

Samsung Galaxy S8+ — $448 with Combo 3

Apple iPhone 7 — from $390 with Combo 3

Apple iPhone 7 Plus — from $572 with Combo 3

View all phones   Already our customer? Check your re-contract eligibility.

For new sign-ups & port-in lines:

1. Choose your preferred model, colour and capacity (if applicable).

2. A new window will appear. Click on **"Sign up"**.

3. For new sign-ups, click here for further steps.

4. For port-in lines, click here for further steps.

If you are an existing Singtel mobile customer:

1. Choose your preferred model, colour and capacity (if applicable).

2. A new window will appear. Select **"Re-contract your plan"** or **'Sign up for a new plan"**.

3. For re-contracting customers, login with your OnePass ID.

4. Click here for further steps.

Step 6: Choose a plan

All Combo plans include

📞 Free incoming calls   📧 Free VoiceMail   4G Free 4G coverage

$179.93 monthly	$77.18 monthly	$62.18 monthly	$47.18 monthly	$34.31 monthly	$22.32 monthly
$0 upfront	$0 upfront	$128 upfront	$298 upfront	$658 upfront	$778 upfront
Unlimited** talktime	700 Mins talktime	400 Mins talktime	300 Mins talktime	200 Mins talktime	100 mins talktime
Unlimited** SMS/MMS	1500 SMS SMS/MMS	1300 SMS SMS/MMS	1200 SMS SMS/MMS	1000 SMS SMS/MMS	500 SMS SMS/MMS
12GB data	6GB data	4GB data	3GB data	2GB data	100MB data
AutoRoam	Singtel WiFi	Singtel WiFi	Singtel WiFi	Singtel WiFi	Pay-as-you-roam
Caller ID	Pay-as-you-roam	Pay-as-you-roam	Pay-as-you-roam	Pay-as-you-roam	
Singtel WiFi					
$500 yearly handset voucher					
Choose Combo 12	Choose Combo 6	Choose Combo 4	Chosen	Choose Combo 2	Choose Combo 1

Step 7: Choose a new number – valid for new sign-ups

③ Choose a number: new number ⌄

🔍 Search number

81279312	81284307	82184691	83086357	84283571	84364508
84522671	85116720	85119467	85182947	86157384	86710253
90127532	90175784	90520432	90562890	91145972	91153682
91265987	91269704	91276834	91278336	91284973	91287931
91294619	91372598	91375076	91375394	91389703	91396945

⊕ show more

Step 8: Choose add-ons and accessories (if applicable)

④ Choose add-ons and accessories

Add-ons   Skip Add-ons

DATAX3

DataX3 Free 6 Months
Triple your plan's data bundle and enjoy FREE 6 months subscription of DataX3 with your phone purchase.

For 24 months | Free set up | Free for 6 months

$0.00
monthly
U.P $9.90   [Add]

or

DATAX3

DataX3
Triple your mobile plan's data bundle at a flat monthly rate. Surf, stream and download without worry!

For 24 months | Free set up

$9.90
monthly   [Add]

or

DATAX2

DataX2
Double the movies, double the music with double the data at a flat monthly rate

Exclusive: Enjoy 12 FREE months of DataX2 within 3 working days with subscription to FOX+.

For 24 months | Free set up

$5.90
monthly   [Add]

Step 9: Click on "Checkout"

Step 10: Login with your OnePass ID

Singtelshop > Login to Continue

Login with your OnePass ID to Continue

Shop online, manage all your Singtel services, check and pay your bills on the go and redeem rewards and delights with just one ID and password.

OnePass ID

[8 digit phone number or email address]

Password

[   ]

☐ Show password

[Login]

Forgot password? | Don't have an account? Sign up for OnePass

Step 11: Review order, accept T&Cs and click on "Confirm Order"

Review order

APPLE iPhone 7 BLACK 128GB ✏ Edit	$545.00 upfront
Combo 3 (New Line) 300 mins talktime, 1200 SMS SMS/MMS, 3GB data ,Singtel WiFi,Voicemail ✏ Edit	$47.18 monthly
90175784 ✏ Edit	$0
CIS Caller ID with 100% discount (24mths) ✏ Edit	$0 monthly
CIS AutoRoam with 100% discount (24mths) ✏ Edit	$0 monthly
Creative Woof 3 speaker Free gift	
Registration	$0
SIM Card	$0

Trade in your phone or tablet?	⌄

Use a promo code?	⌄

For Samsung Concierge customers, simply trade-in your current phone to get a rebate on your new phone purchase. To do so, please add a trade-in phone from the option above to enjoy the rebate.

Total Inclusive of GST(7%)	$545.00 upfront	$47.18 monthly	$0.00 addition to 1st month bill

Terms & Conditions

- ☐ I have read and accepted the CIS Undertaking Agreement
- ☐ I have read and accepted the 24 Months Device Agreement
- ☐ I have read and accepted the Mobile Service Agreement
- ☐ I have read and accepted the Singtel Dash Agreement

Confirm Order

Step 12: Provide your information and upload documents

1. Customer Information	2. Delivery & Payment Selection	3. Review & Submit Order

* All fields are mandatory unless stated otherwise

Document Submission for CIS verification

Scan and submit any of the documents below:
- CPF Contribution for the past month
- OR Staff pass at your company
- OR Pay Slip for the past month
- OR Company HR Authorisation Letter

Upload document

Billing Address
- ○ Link to my existing billing address with Singtel
- ○ Provide another address

Proceed to payment and delivery selection

Step 13: Delivery & payment

1. Customer Information	2. Delivery & Payment Selection	3. Review & Submit Order

Delivery method

Delivery	Collect at Store	Express Delivery
Enjoy Free Delivery	Enjoy free collection.	Get your phone delivered today for free.
	Collect your new purchase from our retail stores conveniently located islandwide.	Get your new purchase delivered today.

Payment method

Please note that cash on delivery is not an available payment method for POPStation and Collect at Store.

VISA MasterCard	eNETS	Singtel Dash

Proceed to review and submit order

Step 14: Review & submit order

Please check that all details are correct and click **"Submit order"**.

Step 15: Payment

Input your payment details.
Please check your email for payment confirmation details.

Step 6: Choose a plan

All Combo plans include

📞 Free incoming calls   📼 Free VoiceMail   **4G** Free 4G coverage

$179.93 monthly	$77.18 monthly	$62.18 monthly	$47.18 monthly	$34.31 monthly	$22.32 monthly
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12GB data	6GB data	4GB data	3GB data	2GB data	100MB data
AutoRoam	Singtel WiFi	Singtel WiFi	Singtel WiFi	Singtel WiFi	Pay-as-you-roam
Caller ID	Pay-as-you-roam	Pay-as-you-roam	Pay-as-you-roam	Pay-as-you-roam	
Singtel WiFi					
$500 yearly handset voucher					
Choose Combo 12	Choose Combo 6	Choose Combo 4	Chosen	Choose Combo 2	Choose Combo 1

Step 7: Choose to retain your non-Singtel number– valid for port-in

③ **Choose a number:** new number

Search number

new number
retain your non-Singtel number

82184319	84506394	85180961	86535821	86793917	86952137
87980196	87981641	87992035	91257381	91260493	91271458
91274268	91284721	91372341	91395346	91503962	91553271
91701537	91702592	91719320	91767415	91787194	92309714
92328420	92329453	92342845	92346358	92361480	92365495

⊕ show more

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③ **Choose a number:** retain your non-Singtel number

Enter your phone number   Check

The below message will be shown if your mobile number is eligible.

✓ Your number is eligible for port-in with Singtel.

Please make sure that the number you have entered is registered under your NRIC/FIN. By proceeding with this service number port-in, you will be liable for any outstanding contract terms with your current service provider.

Step 8: Choose add-ons and accessories (if applicable)

④ Choose add-ons and accessories

Add-ons   Skip Add-ons

DATAX3 DataX3 Free 6 Months
Triple your plan's data bundle and enjoy FREE 6 months subscription of DataX3 with your phone purchase.

For 24 months | Free set up | Free for 6 months

$0.00 monthly U.P $9.90   [Add]

or

DATAX3 DataX3
Triple your mobile plan's data bundle at a flat monthly rate. Surf, stream and download without worry!

For 24 months | Free set up

$9.90 monthly   [Add]

or

DATAX2 DataX2
Double the movies, double the music with double the data at a flat monthly rate

Exclusive: Enjoy 12 FREE months of DataX2 within 3 working days with subscription to FOX+.

For 24 months | Free set up

$5.90 monthly   [Add]

Step 9: Click on "Checkout"

Step 10: Login with your OnePass ID

Singtelshop > Login to Continue

Login with your OnePass ID to Continue

Shop online, manage all your Singtel services, check and pay your bills on the go and redeem rewards and delights with just one ID and password.

OnePass ID

[8 digit phone number or email address]

Password

[   ]

☐ Show password

[Login]

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Combo 3 (New Line) 300 mins talktime, 1200 SMS SMS/MMS, 3GB data ,Singtel WiFi,Voicemail ✏ Edit	**$47.18** monthly
90175784 ✏ Edit	**$0**
CIS Caller ID with 100% discount (24mths) ✏ Edit	**$0** monthly
CIS AutoRoam with 100% discount (24mths) ✏ Edit	**$0** monthly
Creative Woof 3 speaker Free gift	
Registration	**$0**
SIM Card	**$0**
Trade in your phone or tablet?	⌄
Use a promo code?	⌄

For Samsung Concierge customers, simply trade-in your current phone to get a rebate on your new phone purchase. To do so, please add a trade-in phone from the option above to enjoy the rebate.

Total Inclusive of GST(7%)	**$545.00** upfront	**$47.18** monthly	**$0.00** addition to 1st month bill

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Upload document

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○ Link to my existing billing address with Singtel
○ Provide another address

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Delivery	Collect at Store	Express Delivery
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	Collect your new purchase from our retail stores conveniently located islandwide.	Get your new purchase delivered today.

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| VISA MasterCard | eNETS | Singtel Dash |

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Singtel WiFi					
$500 yearly handset voucher					
Choose Combo 12	Choose Combo 6	Choose Combo 4	Chosen	Choose Combo 2	Choose Combo 1

Step 8: Choose add-ons and accessories (if applicable)

④ Choose add-ons and accessories

Add-ons   Skip Add-ons

DATAX3   DataX3 Free 6 Months $0.00   [Add]
             Triple your plan's data bundle and enjoy FREE 6 months subscription of   monthly
             DataX3 with your phone purchase.   U.P $9.90

             For 24 months | Free set up | Free for 6 months

                                          — or —

DATAX3   DataX3 $9.90   [Add]
             Triple your mobile plan's data bundle at a flat monthly rate. Surf, stream and   monthly
             download without worry!

             For 24 months | Free set up

                                          — or —

DATAX2   DataX2 $5.90   [Add]
             Double the movies, double the music with double the data at a flat monthly   monthly
             rate

             Exclusive: Enjoy 12 FREE months of DataX2 within 3 working days with
             subscription to FOX+.

             For 24 months | Free set up

Step 9: Click on "Checkout"

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Use a promo code?	⌄

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☐ I have read and accepted the Singtel Dash Agreement

Confirm Order

Step 11: Key in your mobile number for verification and enter OTP

Key in mobile number for verification.

Verification of Singtel Mobile subscriber.

In order to ensure a secure transaction, we will be sending to you a One-Time Password (OTP) to your mobile phone. You are required to enter the OTP later in the process for verification purposes.

Enter your mobile number and click on "**Send**" to receive an OTP.

Note: Please note that you will need to have an existing Singtel mobile line on hand before proceeding with the One-Time Password validation.

Mobile Number: [   ]   Send

Enter OTP.

Verification of Singtel Mobile subscriber

An SMS with an OTP has been sent to the mobile number you have entered. Please enter the OTP and click "Submit" to proceed with your order.

If you have not received the OTP after 5 minutes please click on "Resend OTP" to receive a second OTP.

Enter OTP: [   ]   Submit

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| Delivery Enjoy Free Delivery | Collect at Store Enjoy free collection. | Express Delivery Get your phone delivered today for free. |
| | Collect your new purchase from our retail stores conveniently located islandwide. | Get your new purchase delivered today. |

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| VISA MasterCard | eNETS | Singtel Dash |

Proceed to review and submit order

Step 14: Review & submit order

Please check that all details are correct and click **"Submit order"**.

Step 15: Payment

Input your payment details.
Please check your email for payment confirmation details.