



Trackimo User Guide

Everything you need to know about Trackimo



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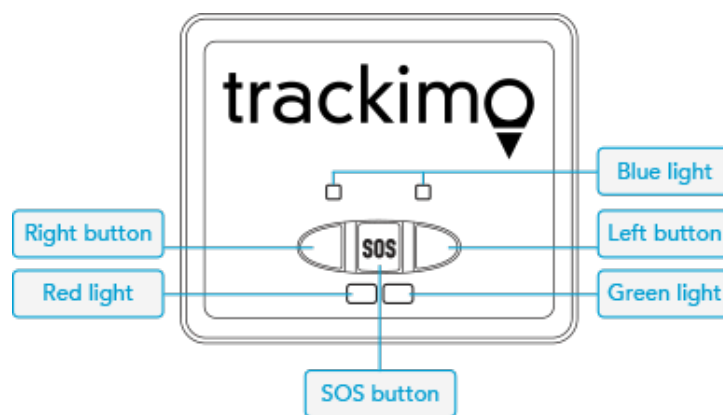
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Say hello to Trackimo

Trackimo is a GPS tracking device that allows you to locate what matters to you the most – your children, parents, grandparents, pets or belongings. In the event of an emergency, Trackimo is equipped with an SOS button that allows users to notify their loved ones.

A quick look at Trackimo



To provide you with a richer visual and audio experience, the device will provide feedback via lights and sound. The picture above illustrates where all the buttons and lights are located on the device, and the table below shows what these lights and sound indicate.

Actions	Lights	Sound
Long press power button to power on the device	Green light will flash 3 times	2 short beeps
Connected to mobile network	Left blue light on for 4 seconds	Long beep
Charging	Red light slowly flashing	-
Plugged in and fully charged	Red light steady	-
Low Battery	Red light flashing	-
SOS key pressed for 2 seconds	One green light, then both blue lights flash twice	Long beep

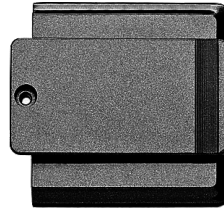
What's in the box



Trackimo device



Battery cover with
velcro and magnet



Battery cover with belt
clip



Battery



Screw driver and
screws



Silicon case



Lanyard



Micro USB
cable

Set up your Trackimo

To set up Trackimo, ensure the device is fully charged before activating. During activation, we recommend that you place your device in an open area with strong cellular service.

Press the red button on the top of the device and hold for at least 5 seconds. Then wait at least 3 minutes for the device to set up a connection with Singtel network. Once you see a green light flashing on the front of the device, it is ready to be activated via the Singtel AssuredPlus app.

GET STARTED

Pair Trackimo with Singtel AssuredPlus app

With a few simple steps, you can manage Trackimo remotely through Singtel AssuredPlus app, compatible on both iOS and Android smartphones.

Singtel AssuredPlus is an integrated one-stop mobile application that enables remote access to information on your Trackimo. Get real time information about its location, be notified when it's on the move, find out where it has been and receive SOS emergency alerts.

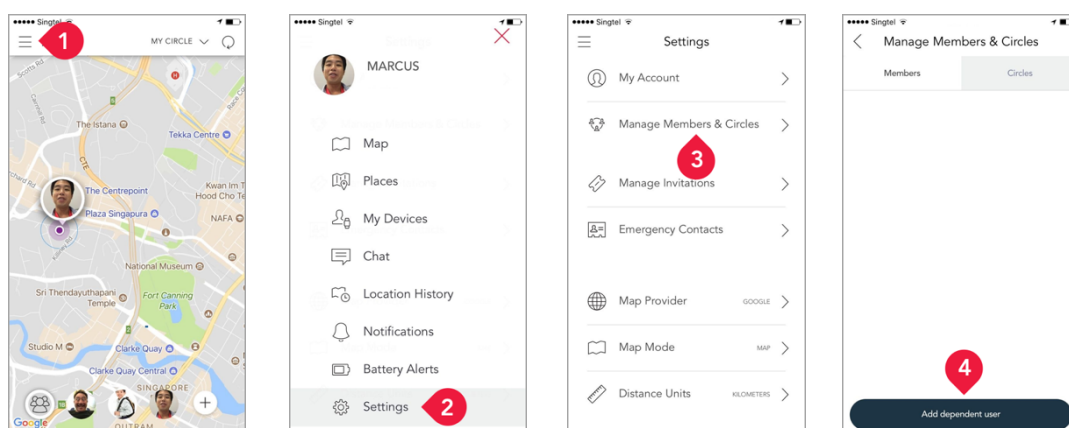
Download and register on Singtel AssuredPlus app

Download Singtel AssuredPlus app on your smartphone.

1. For Android (version 4.1 or later), search "AssuredPlus" in Google Play Store
2. For iOS (version 7.0 or later), search "AssuredPlus" in Apple App Store

After download is complete, open the AssuredPlus app and login with your Singtel OnePass account. If you are new to Singtel, proceed to register an account.

Pair Trackimo to a new dependent user

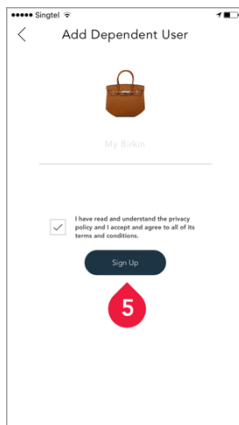


1. Open the AssuredPlus app and tap ≡

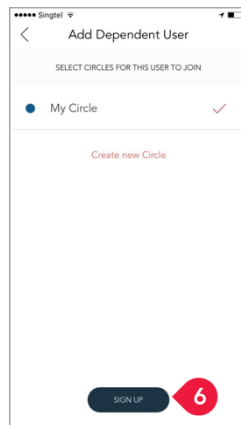
2. Tap on Settings

3. Tap on Manage Members & Circles

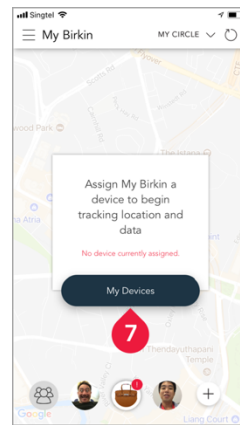
4. Tap on Add Dependent User



5. Complete the form and tap on Sign Up



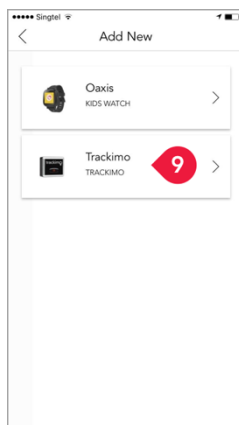
6. Assign a Circle for the user and tap on Sign Up



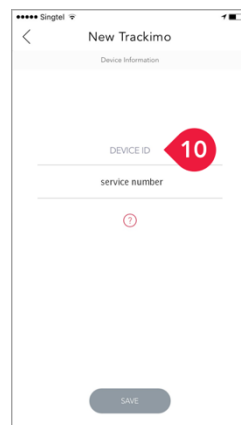
7. Tap on My Devices



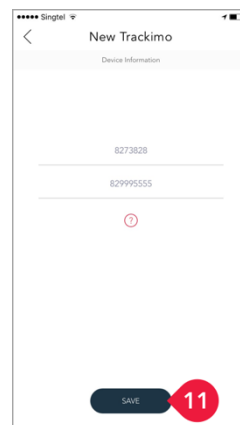
8. Tap on Add New Devices



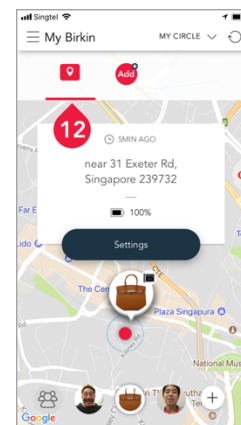
9. Tap on Trackimo



10. Fill in the Device ID (found under the box) and Service Number (mobile number assigned to the Trackimo)

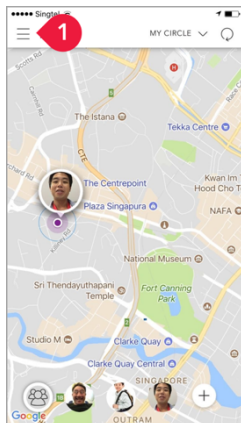


11. Tap on Save

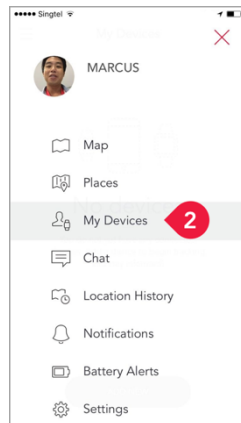


12. Trackimo has been successfully assigned to the user

Pair Trackimo to an existing dependent user



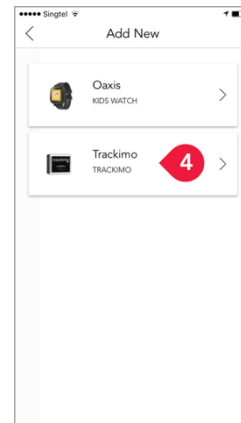
1. Open the AssuredPlus app and tap ≡



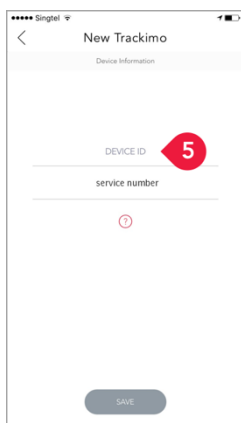
2. Tap on My Devices



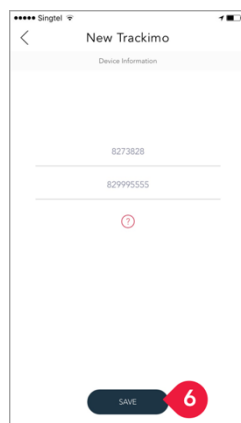
3. Tap on Add New



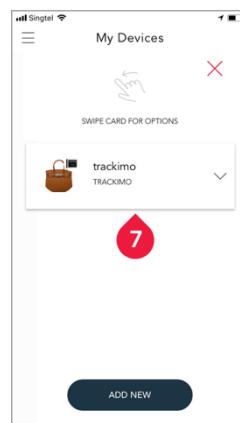
4. Tap on Trackimo



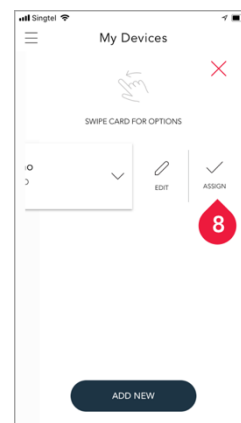
5. Fill in the Device ID (found under the box) and Service Number (mobile number assigned to the Trackimo)



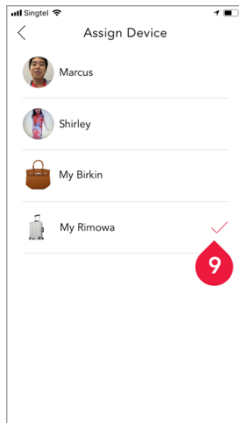
6. Tap on Save



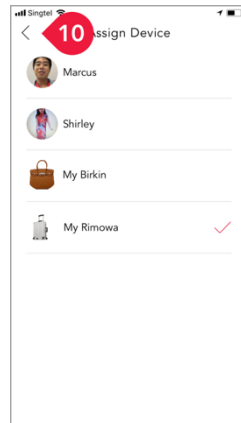
7. Return to My Devices and swipe a card to the left



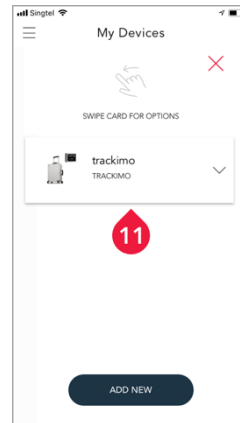
8. Tap on Assign



9. Select a user to assign the device



10. Tap ◀ and your selection will be saved automatically

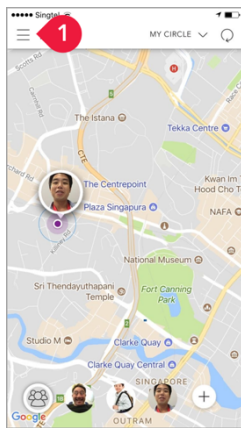


11. Trackimo has been successfully assigned to the user

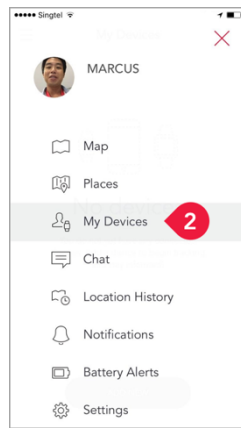
GET STARTED

Rename Trackimo device

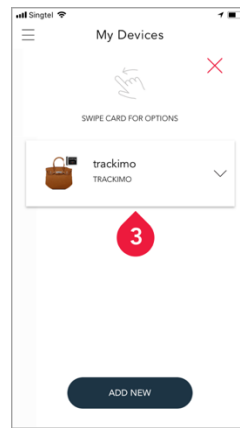
Once a Trackimo has been assigned to a user, you may rename the device for easier device management.



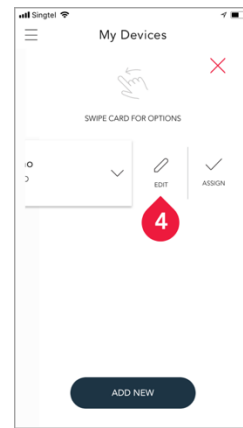
1. Open the AssuredPlus app and tap ≡



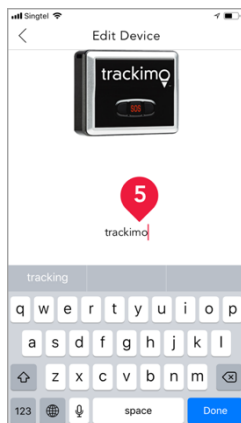
2. Tap on My Devices



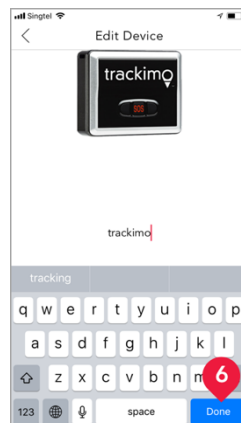
3. Swipe a card to the left



4. Tap on Edit



5. Rename the device



6. Tap on Done