

**Effective Date:** 1 January 2017

**Name of Service:** Singtel ISDN Service. *For more information refer to [www.singtel.com](http://www.singtel.com).*

**Description:** Customised ISDN Service Scheme (**Customised Scheme**)

**Prices (including discounts):**

| <b>Service/Value-Added Services Description</b> | <b>Minimum Quantity</b> | <b>Monthly Recurring Charge (MRC)</b>    | <b>One-Time Charge (OTC)</b> |
|---|-------------------------|--|------------------------------|
| ISDN30 Line Subscription                        | 15                      | \$270                                    | Waived                       |
| ISDN30 Exchange Diversity                       | 5                       | \$134.50                                 | Waived                       |
| ISDN30 Switch Diversity                         | 5                       | \$134                                    | Waived                       |
| DDI Number                                      | 1,600                   | \$7 (per block of 10 contiguous numbers) | Waived                       |

The customer shall be eligible for up to 17 free VASes for each of the following services under the Customised Scheme:

- a. ISDN30 Multi-Line Hunting; and
- b. ISDN30 Caller Number Display.

The customised tariffs will be applicable to all new and renewed ISDN lines subscribed under the Customised Scheme.

For the avoidance of doubt, only standard OTC is waived.

**Terms and Conditions:**

1. The contract term of the Customised Scheme is three (3) years with an option to extend by two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is three (3) years with an option to extend by two (2) years.

3. Upon the exercise of the extension, the MRC for DDI Numbers shall be waived for the extension period.
4. The services offered under the Customised Scheme are subject to resource availability.
5. There shall be no auto-renewal of service(s) subscribed under the Customised Scheme. For any service(s) required upon completion of the contract term, the customer must re-negotiate with Singtel.
6. The customer shall not resell the services subscribed under the Customised Scheme.
7. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel ISDN service shall remain applicable.

**Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract term.

*Refer to [www.singtel.com](http://www.singtel.com)*

**Eligibility:**

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) willing to commit to the minimum quantity requirements specified under the Customised Scheme; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.